

SURBHI BHATI

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Profile Summary

- Salesforce developer on Salesforce CRM and Force.com platform
- Extensive experience of more than **3.5 years on Salesforce.com Platform** – CRM, Force.com, API calls, Apex, Triggers, Workflows and Approvals, Sharing and Security, Third party integrations .
- Extensive experience in analysis of the business requirements and providing end to end solution to customer from design to deployment.
- Certified Conga Composer, which helps in creating and delivering sophisticated documents, presentations and reports from Salesforce.
- Ability to work under pressure with self-motivation attitude.

Work Experience

Arxxus Technology Partners - Pune, India – September 2017 to Feb 2020

- Worked on Aura components and explored salesforce congfiuration like Workflow Rules,Process Builder etc.
- Also worked on integration with third party APIs.
- Worked on test classes and deployment tools.

Persistent Systems Limited - Pune, India – Feb 2020 to till date

- Developing applications with best practices.
- Experience in Gathering of Requirements.
- Development and handled release with efficient timelines.
- Responsible for design and development tasks.
- Technical issue management & knowledgebase contributions for critical applications.

Education

Post Graduate Diploma – CDAC PUNE – 2017

Bachelor of Technology – Mewar University – 2014

Certifications

- **Salesforce.com Certified Platform Developer I**
- **Salesforce.com Certified Administrator**
- **Certified Conga Composer level I**

Key Skills and Knowledge

Salesforce.com

APEX
Visualforce
Triggers
Workflows
Approvals
OWD
Flows
Chatter
Force.com IDE
Batch Apex
LWC
Aura

Other Skills

SQL
JAVA
JavaScript
HTML
CSS

Tools

Eclipse IDE
Visual Studio

Project Details

Point to Point Commission, December 2017- November 2018

Client: Leading company in Transport sector

Role: Salesforce Developer

Point to Point transport is a self-service customer portal which facilitates users to register and apply for Taxi licenses. It not only includes taxi operators but also service providers. It also involves Automated approvals, cancellation and auto renewal of licenses.

Responsibilities:

- Configured Conga templates to automate notification emails.
- Also handled deployment.
- Configured aura components to built registration forms for end user.
- Customer communication & Team support.
- Also experienced conga conductor to schedule conga templates.

Environment: Salesforce.com, Force.com – Apex, Trigger, Workflow, Process Builder, Approval Process, Conga Composer, Conga Conductor, Aura components.

‘Loan Origination System’ December 2018 – Till date

Client: Leading Industry in Finance sector

Role: Salesforce Developer

Loan Origination System is a solution based on Salesforce to facilitate and automate loan provisions.

The project focused on punching loan applications in minimum time with all CIBIL/PAN etc. verification checks at point and click. So custom framework designed to handle all these activities moving from salesperson to Branch manager. Worked on various modules like Finnone API integration, Loan Disbursal and one of the product Used Car Finance. Involved in end to end delivery of used car module.

Worked on various framework level changes regarding Email/SMS communication under Project. Also worked on LWC to improvised existing functionality.

Responsibilities:

- Interacting with Customer for understanding requirements and completing them in tight deadlines.
- Handled test classes coverage while production deployment.
- Played role in debugging of internal and live issues.
- Handled end to end deliveries.
- Configured Vf Components and Pages.
- Built lwc components to improve performance of existing aura components.
- Worked on Batch classes.

Environment: Salesforce.com, Force.com - Visual Force Pages and Components, Apex, Triggers, Lightning Components, Third party Integration, Lightning Web Components.

Personal Details

Date of Birth: 26/01/1993

Nationality : Indian

Marital Status: Single

Known Languages: English,Hindi

Passport: Yes

Driving Licence: Yes

Mobile Number: 9373683655