

Shahwaz Khan

Salesforce Developer (Apttus CPQ)

Exp – 5 Years

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Summary

- 5+ years of experience in Salesforce development and customization.
- Expertise in Requirement Gathering, Design, Configuration, Customization, Implementation and Testing on Salesforce Platform. Experience in designing and implementing Apex Classes, Apex Triggers, Batch Apex, Integration, Rest based Web Services, Force.com API, Lightning Aura Component and Lightning web component.
- Accustomed to working in both large and small team environments.
- Experience in SFDC related technologies such as Batch Classes and Schedule classes.
- Extensive experience over creating workflows, approval processes, validation rules, and sharing & security rules.
- Strong knowledge about generating Reports, Dashboards, customized reports and analyzing the data in Salesforce.
- Data Load for SFDC Standard objects and Custom objects.
- Expertise in create objects, fields, Record Types, workflows, approvals processes, Escalation rules, Assignment rules validation rules, data migration activities, custom page layouts, custom fields, case management, and other standard functionalities.
- 1+ years of experience in Salesforce and Apttus CPQ development and customization.
- Strong knowledge about Apttus CPQ and expertise in configuring product and pricing setup in Apttus, configuring Pricing Rules, Constraint rules, Product Attribute rules and other Apttus out of the box features. Experience in implementation of various Apttus Callback Classes (Pricing Callback, Validation Callback)

Current Company and Achievements

- Salesforce **PD1** and **Conga 201 CPQ Level 1** certified.
- Completed Six months salesforce training from **Croma Campus** Private Limited.
- Worked for **Kloudrac Software's Private Limited** from June 2018 to May 2021.
- Worked for **IGT Solutions Private Limited** from May 2021 to Nov 2021.
- Currently working for **Wipro** from Nov 2021 to till now.

Technical Skills:

Skills: Apex, Triggers, Customization, Visualforce, Asynchronous Apex, Rest Api Integration, JSON, AURA, LWC, Salesforce.Com Development and Apttus (CPQ).

Languages: Apex, C, JavaScript, Core Java.

Application Knowledge: Excel, Word Documentation, JIRA, Data Loader, Workbench, Force.com

Projects Undertaken:

PROJECT NAME	LabCorp (Nov 2021 to Till Now)
Client	US-based
Role	Senior Project Engineer

Responsibilities	<ul style="list-style-type: none"> ● Developing customized solutions within the Salesforce platform. ● Coding, and implementing Salesforce applications ● Developed Batch Classes, Trigger and Test Classes in APEX ● Developing Lightning Aura component according to business requirement.; ● Good understanding of Integration Using REST API and JSON. ● Designed and developed Workflow rules, Process Builder, Validation Rules, Formula Fields ● Worked on Conga Apttus ● Designed Constraint rules on CPQ admin and worked on product attributes, pricing call back and Validation Call Back interfaces. ● Worked on Conga CPQ admin and development.
Technology Used	Apex, Triggers, Customization, Visualforce, Aura Framework, Asynchronous Apex, Rest Api Integration, LWC, Apttus Cpq, Salesforce.Com Development
Description	LabCorp Drug Development Formerly called Covance is a contract research organization (CRO) headquartered in Burlington, North Carolina. it provides nonclinical, preclinical, clinical and commercialization services to pharmaceutical and biotechnology industries. it develops drugs for a range of industries, offering services in the preclinical, clinical and post-market phases of drug development.

PROJECT NAME	IGT Solutions Project (May 2021 to Nov 2021)
Client	IGT Solution
Role	Salesforce Developer
Responsibilities	<ul style="list-style-type: none"> ● Requirement Gathering and analysis of the business requirements to provide an appropriate solution ● Configured Page Layouts, Email Templates, Record Types and Field Dependencies ● Created Apex classes and lighting Component ● Developed Batch Classes, Triggers, Process Builders for automation of procedures ● Created REST API using JSON.
Technology Used	Apex class, Lightning Aura Component, Batch Classes, REST APIs and Triggers.
Description	This project is related to travel documents verification. We have developed automation of travel documents verification. This automation consists of the webpage which is integrated with the backend system and Inputs on this page along with the document(s) uploaded by the passengers and integrated with the REST APIs.

PROJECT NAME	PayU – Lazy Pay (Jan 2020 to May 2021)
Client	PayU Finance
Role	Salesforce Developer
Responsibilities	<ul style="list-style-type: none"> ● Requirement Gathering and analysis of the business

	<p>requirements to provide an appropriate solution</p> <ul style="list-style-type: none"> • SFDC Configuration and SFDC customizing the applications as per requirements • Set up Objects, Custom Settings, Fields, Profiles, Permissions, Roles • Worked on Workflows, Approval Processes, Validation Rules, Formula Fields • Configured Page Layouts, Email Templates, Record Types and Field Dependencies • Created Apex classes, VF pages and lightning Component • Developed Batch Classes, Triggers, Process Builders for automation of procedures • Developed lightning components for lightning Applications
Technology Used	Apex, LWC, Lightning Aura Component, Email Services, Batch Classes, Integration Rest Based and Asynchronous Apex.
Description	This project consists of three modules: KYC, Collection and Care. The main objective of the project implementation is to automate the KYC Verification Process, collection process for loan and provide the customer support by case management in salesforce.

PROJECT NAME	Delhivery Sales (June 2018 to Dec 2019)
Client	Delhivery Logistics
Role	Salesforce Developer
Responsibilities	<ul style="list-style-type: none"> • Customize the pricing structure for the client. • Define a whole new business process for the client. • Involved in designing Salesforce solutions and coming up with effective project execution techniques. • Introduce the Complete Sales Process. • Developed LWC for different types of issues on cases as well as for the requirement gathering forms and some automated parts. • Developed an automated process to approve records at each step.
Technology Used	Apex, Asynchronous Apex, Rest Api Integration, JSON, AURA and LWC.
Description	In this project, we introduced a complete sales process over here, which is totally based on the logistics. This Project Includes the whole new business process with an innovative idea to enhance their business. The complete sales cycle is introduced as per the logistics Organization.

Personal Details:

- **Gender:** Male
- **Education Status:** Master of Computer Application (2015-2018).
- **University:** Harcourt Butler Technical University Kanpur.

- **Marital Status:** Married
- **Languages Known:** English, Hindi.
- **Current Location:** New Delhi

Declaration:

I hereby declare that all the information shared above is true to the best of my knowledge and belief.

Shahwaz Khan