# SATYAM GUPTA

## SALESFORCE CONSULTANT

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## CAREER SUMMARY

Certified Salesforce Administrator and Platform Developer I with 3 years and 6 months of IT experience, and has ability to perform well in a fast-paced business environment. Currently seeking for a challenging role as Salesforce Developer in an organization that enhances my skills and expand my knowledge for the growth of the company. Having experience of almost 2 years in Salesforce including Salesforce Administrator, Salesforce Development including LWC , and 1.5 years of experience in Automation Testing using Selenium with Java.

## WORK EXPERIENCE

| Employer | Role | Period |
|---|---|---|
| Stratos Studios Pvt Ltd, Chennai | Salesforce Consultant | Jan 2022 - Present |
| Infosys Ltd, Hyderabad | Test Engineer | Sep 2019- Jan 2021 |
| Infosys Ltd, Hyderabad | System Engineer | Feb 2018- Aug 2019 |

## SALESFORCE PROJECTS & LIVE PROJECTS

1. **Google Production Support Project(Google Project).**

   **Duration**: Jan 2022 to Present
   **Role**: Salesforce Consultant
   **Project Details:**
   The Objective of this project is to provide the functionality to manage the customer after sales. Resolution of tickets raised by Googlers in Buganizer tool as per customer needs.
   **Responsibilities:**
   - Attended Grooming sessions to provide the estimate/story point of tickets raised by googlers.
   - Created Flows, Apex Classes, Triggers and Test class to achieve the Business Requirements.
   - Developed and modified customized lightning component using LWC Framework.
   - Deployment from lower environment to higher environment using Copado.

2. **Conagra Brands,Inc.**

   **Duration**: Jul 2018 to Aug 2019
   **Role**: System Engineer
   **Project Details:**
   The Conagra Brands, Inc. is an American packaged foods company headquartered in Chicago. Conagra makes and sells products under various brand names that are available in supermarkets, restaurants, and food service establishments.

**Responsibilities:**
- Gone through the requirement documents and raise queries for clarification from business analyst in daily scrum meetings.
- Created custom objects, tabs, fields, page layouts as per Business Requirements.
- Created Flows, Process Builder, and Approval Process to achieve the required functionality.
- Managed Profiles and Permission Sets, and also contributed in data migration.

## SALESFORCE AUTOMATION TESTING PROJECT

3. **US Health Care**

**Duration**: Sep 2019 to Jan 2021
**Role**: Test Engineer
**Project Details:**
Worked for US Health Care Company, Using Salesforce as platform to increase sales with enhanced customer experience.
**Responsibilities:**
- Attending grooming sessions for providing the estimation or story points of each story to scrum master.
- Writing test scripts for automation, executing Tests and generating report in html format using extent test.

## TECHNICAL SKILLS

**Salesforce Related:** LWC framework (Lightning Web Component), Apex programming (Triggers, Batch jobs, SOQL & SOSL) , API Integration, Salesforce Deployment, Salesforce Admin (Relationship in Salesforce, Custom Objects, Fields, Formulas, Profile, Roles, Sharing Settings), Governor Limits, Salesforce Automation (Flows) etc.
**Tools**: Data Loader, Workbench , Developer Console, Declarative tools, JIRA, Git Dataloader, vs code, Salesforce CLI, Developer Console, Buganizer, Copado
**Web Designing Tools:** HTML, CSS, JavaScript
**Database Skills:** SOQL & SOSL
**Methodologies**: Agile

## SALESFORCE CERTIFICATIONS
- **Salesforce Certified Administrator**
- **Salesforce Certified PD1**

## EDUCATION QUALIFICATION

| Qualification | School/College/University | Year | Percentage/CGPA |
|---|---|---|---|
| B.Tech | VIT, Vellore | 2017 | 8.47 |
| 12th | CBSE | 2012 | 76.6 |
| 10th | CBSE | 2010 | 70 |

## DECLARATION

I hereby declare that the above-mentioned details are true to the best of my knowledge.

Place: Agra-(Uttar Pradesh)

(SATYAM GUPTA)