DEBOJYOTI GHOSH

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Carrying 6+ years of experience as an Associate Engineer in Cognizant Technology Solution

Profile Summary:

* Experience in Software Testing (Manual and Automation) with a good understanding of Test Design, Test Execution and Defect Reporting
* Good understanding of SDLC, STLC and Defect life cycle
* Good knowledge on different Levels of Testing such as Smoke Testing, Integration Testing, System Testing and End to End Testing in Web based applications
* Ability to work independently and as part of a team with good communication, analytical skills and interpersonal skills
* Good understanding of Sales, Marketing and Service Cloud in Salesforce CRM application
* Experience on Role based testing with Profiles and Permission sets in Salesforce
* Good knowledge on testing Lead conversion process in Salesforce CRM application
* Exposure to Salesforce Lightning and Classic user interface
* Experience on Salesforce platform testing of Roles, Profiles, fields, Records, Reports, dashboards, Web to lead, Web to Case, Email to Case and other salesforce.com objects and customizations
* Good knowledge on Salesforce integrated applications such as Pardot, nCino, ServiceNow and Discover Org
* Experience in testing Validation rules, Case Assignment rules, Auto Response rules, Sharing rules, Work Flows for field updates and Email notifications based on business requirements
* Experience on Agile Scrum methodology and Waterfall model
* Strong Experience in Automating Web Applications using Selenium WebDriver API with BDD and TDD framework using Data driven approach
* Experience on designing and execution of Gherkin script using BDD approach based on the design pattern Page Object Model for reusability and maintainability of Test Scripts
* Designing of Test scripts using element locators, WebDriver methods, Java programming features and TestNG Annotations
* Good knowledge on TestNG and Cucumber framework, Maven as a build automation tool, Jenkins for Continuous Integration and GitHub as a remote repository
* Experience in defect tracking and Test management tools such as HP ALM, JIRA, SNow and ALM Octane
* Experience in testing SOAP based Web Services and RESTful API using SoapUI ,Swagger UI and Postman
* Ability to interact with customers and have worked closely with Business Analyst, Tech lead and developers to gather and understand requirements

Professional Experience:

Currently working as an Associate Engineer in Cognizant Technology Solutions from Jan 2018 – Till date

Project Engineer in Wipro Technologies Ltd. from May 2013 – Jan 2018

Educational Qualification

Bachelor of Technology from Bengal Institute of Technology & Management, West Bengal in 2012

Strength:

* Excellent team player with positive attitude and good communication skill
* Goal oriented, result achiever in meeting deadlines of critical deliverables
* Quick learner, keen to learn and improve skillset
* Ability to work and perform well under pressure

Project:

Project Title-M & T bank

Tools used - Salesforce, Selenium Web driver, Workbench, Postman, Service Now, Eclipse IDE, Maven, Jenkins, Visual Studio Code, Notepad++, Tidy Gherkin, SharePoint and GitHub

Team Size-23

Description:

M&T Bank Corporation is a bank holding company headquartered in Buffalo, New York. nCino is the worldwide leader in cloud banking. With its Bank Operating System, built on the Salesforce platform, financial institutions can deliver the speed and digital experience to customers. nCino's Bank Operating System is a fully-integrated banking solution that sits alongside the bank's core system, to drive increased profitability, productivity gains, regulatory compliance, and operating transparency at all organizational levels.

ERM maintains certain integrations with CLAS, the bank’s existing Loan Origination System. nCino, a new LOS is replacing the legacy CLAS system of M & T bank to provide a better experience to the customers.

Roles and Responsibility:

* Contributed in Role based testing with various Profiles and Permission sets on nCino Sales cloud
* Involved in testing RESTful API and SOAP based Web Service using SoapUI tool for various functionalities
* Published test script execution run analysis report using TestNG framework
* Contributed in testing Web to Case functionality for creation of Case in Service Cloud
* Execution of test cases specific to the End to End validation of the functionalities which included integration to third party systems like FICO, BSD & BBD, LAM, Docman
* Involved in executing all the Test Phases like Smoke testing, Integration testing, System testing, Regression testing for nCino application
* Testing of Email to Case ,Web to Case and various Case Assignments rules and Auto response rules
* Responsible for identifying test cases for manual and Automation with Selenium WebDriver for Smoke Test, Functional Test and Regression Tests
* Involved in testing Change request for Profiles, Permission Set , Sharing Rules based on business requirements
* Designing Gherkin test scripts for various functionalities of nCino application in Sales cloud to implement BDD approach
* Contributed in validating data migration testing from existing system to nCino post executing batch job
* Contributed in Requirement Traceability Matrix creation for mapping of test cases with Acceptance criteria ,User story and Defects on daily basis
* Involved in creating automation test scripts using Selenium WebDriver methods on Cucumber framework by implementing page object model design pattern
* Maintenance of Tests scripts and conducting Regression Testing as per business requirements
* Attended daily standup meetings, provided daily status on manual and automation test results, sprint planning meetings to review the user stories and story points
* Participation in Defect Triage call with Business Analyst, Client and Development team

Project:

Project Title - Aligned Energy

Tools used - Salesforce Sales and Marketing cloud, Selenium Web driver, TestNG framework, Workbench, Postman, Service Now, PMWeb, Eclipse IDE, SharePoint

Team Size-11

Description:

It is an infrastructure technology company that offers colocation and build-to-scale data center

Solutions to cloud, enterprise, and service providers.

Roles and Responsibility:

* Contribution to Test plan and designing of Test cases for Sales and Marketing cloud in Salesforce CRM application based on business requirements
* Interact with Business Analysts and Developers to understand the functionality
* Involved in testing RESTful API using Postman tool for various functionalities
* Preparation of test cases for Leads conversion, Profiles, fields, reports, dashboards, Web to lead, Workflows and other salesforce.com objects and customizations
* Verification of records through Data import wizard to ensure data quality using Workbench for migration of historical data to Salesforce
* Designing of test cases for Pardot and Discover Org functionalities
* Performed Functional testing, System testing and Integration testing
* Used XPath and DOM to work with dynamic and static objects in Selenium
* Responsible for identifying test cases for manual and Automation with Selenium WebDriver for Smoke Test, Functional Test and Regression Tests
* Contributed in Requirement traceability matrix for mapping of test cases with Acceptance criteria ,User story and Defects on daily basis
* Maintenance of test scripts and conducting Smoke Testing and Regression Testing for each build
* Designing and execution of test cases using selenium web driver & TestNG framework with Java bindings
* Contributed in UAT from Offshore on Salesforce Production instance along with business
* Participation in retrospective meeting after completion of every sprint

Achievements:

* Have been awarded the Best employee of a quarter in 2014 – 2015
* Have been awarded the Best offshore employee of Aligned Energy in 2016 – 2017
* Have been awarded the Pillar of a quarter in 2018 for M & T bank

Declaration:

I hereby declare that the information furnished above is true, complete and correct to the best of my knowledge.

Date: --------------------------

Place: Debojyoti Ghosh