# Abu Bakkar Shohag



New York, NY

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# PROFILE

Senior Salesforce Developer and Tech Lead with strong record of client satisfaction and nearly five years of experience implementing integrated enterprise-scale business solutions for clients in a variety of industries.



#### EDUCATION & CERTIFICATIONS

Computer Information Systems | B.S. The State University of New York College at Buffalo

#### Salesforce Certifications

- Platform Developer II
- Platform Developer I
- Platform App Builder
- Administrator



#### **WORK EXPERIENCE**

08/2021 - Present New York, NY

### **Sr. Salesforce Engineer** – G3Force Consulting

Augmented and developed Salesforce Cancel and Replace framework for a major big-data company, which adds vast improvements and streamlines the ability to combine multiple contracts onto into a single contract and extend that contract beyond the original term. Implemented Fire & Forget Integration between the company's external marketplace and Salesforce CPQ engine to enable change-data-capture and for prospects, products, and deals.

09/2019 - 08/2021New York, NY

# **Senior Salesforce Engineer** – Accenture

Specialized in Salesforce implementation projects from design through deploy with experiences in solution architecture, development, integration, requirements gathering, and deployment. Consulted and created Salesforce solutions for the following companies:

**Lead Developer -** Goldman Sachs Independently lead the effort to develop a Platform Event based Case management application. Created custom UI using Visualforce and developed Lightning Utility Bar App to interact with Platform Events.

- **Integration Lead -** Comcast Corp.
  - Served as Salesforce Integration Lead for the largest cable company in the U.S. Was responsible for creating integration solution, including data migration analyzing security, performance, and quality of new integration solutions.
- Technical Architect Bristol-Myers Squibb Served as a Technical Architect at a Salesforce Service and Portal Implementation project. Provided handson, expert-level technical assistance to the developers, created reusable lightning framework, built custom programs and interfaces. Designed lightning UI, created integration with external system.

07/2018 - 09/2019

Phoenix, AZ

#### Salesforce Developer - InfoSys

Served as a Salesforce Developer in a Salesforce Service Cloud Implementation for a major payment processing network. Developed Salesforce based customer/client onboarding application using Aura and Lightning Web Component framework.

07/2017 - 06/2018

Buffalo, NY

#### Salesforce Administrator - Geico

Served as a Salesforce Administrator and worked with dev team to resolve production issues. Configured, maintained, and supported Salesforce Org with over 2000+ users in their day-to-day use.



## **SKILLS**

Solution Architecture Lightning Development Deployment APEX Development LWC Rebate Management | Post-production Support Salesforce Integration CPQ