

# Shradha V. Kapsikar

Mobile Number: - 8669554396

Salesforce Consultant at BeingCloudGroup Ltd

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## Career Objective: -

Seeking a challenging and rewarding opportunity in an organization of repute which recognizes and utilizes my true potential while nurturing my technical skills.

## Core Technical skills: -

**Force.Com, LWC, Cloudsense CPQ, Lightning Aura Component, Salesforce Community, HTML,APEX, Cloudsense API**

## Experience Summary: -

- 4+ years of experience in **Salesforce.com** and **Cloudsense CPQ** .
- Strong Experience in **Lightning** application debugging. Working on enhancement and bug fixes using **Force.com,Salesforce API, Cloudsense API** and related technologies.
- Designed, Developed, Tested and Deployed multiple projects successfully in tight timelines using Lightning Community, Lightning Web component, Lightning Aura Component, Salesforce API, Visual Studio, HTML, Firebase Console, Chatter, Form Assembly APEX, Triggers, Batch Apex, Schedule Apex, REST API, Visual force Pages, Workflow rules, Validations rules, SOQL and SOSL.
- Comprehensive knowledge on process of software development life cycle (**SDLC**) and Agile Methodology.
- Worked on **JIRA tool** for creating new client requirements and managing user stories.
- Good Experience in **Salesforce Production support projects**.
- Currently working as a Salesforce Consultant managing 4 members team, good experience on **team management** and individual contribution for the team.

## Work Experience

Working as a Salesforce Consultant in **BeingCloudGroup Limited** since September 2018 till date.

## Projects worked: -

### **1. Telstra -Cloudsense CPQ**

**Role:** -Consultant / Developer.

**Domain:** - Telecom and Finance

**Client:** - Telstra (Telecommunications company)

**Technologies used:** - Cloudsense CPQ,pricing service,frame agreement, Lightning Web Components,Salesforce CLI, Apex Classes, Salesforce API, HTML/CSS, Javascript.

**Description:-**

Telstra telecommunication Australia uses cloudsense CPQ .Our team is working on the pricing service and frame agreement part of the cloudsense CPQ.where in pricing service and frame agreement we have discount and promotion functionalities .It also has quote and contract generation functionality.

**Responsibilities: -**

- Gathered requirements, effort estimation and created functional requirements.
- Translate requirements into clearly defined technical tasks.
- Contribution through custom development which includes pricing service,frame agreement of cloudsense CPQ,Javascript.
- Done with the Unit Testing of every component.
- Bug fixes and enhancement
- Experience in Agile, JIRA, confluence page and Service-now.

**2. Carers In Bedfordshire- Carer Registration AND Grant Application Process**

**Role:** - Developer and application support

**Domain:** - Banking and Finance

**Client:** - Carers In Bedfordshire

**Technologies used:** - Form Assembly, Docusign, Form Assembly E-signature process, Apex Classes, Salesforce Data Model, Triggers, Salesforce API.

**Description:-**

The client wanted to have a digital process that allows applicants to complete and submit an electronic application (FormAssembly form) form to salesforce which then automatically sends the application form to the named professional requesting an electronic signature. Once the document has been electronically signed by the professional and submitted it comes back into salesforce as a complete document for review. Throughout the process the applicant should be notified at each progression phase whilst CIB remains able to monitor the process through salesforce.

**Responsibilities: -**

- Planned and Designed the Integration and flow of the data from FormAssembly to Salesforce and vice versa.
- Gathered requirements, effort estimation and created functional requirements.
- Translate requirements into clearly defined technical tasks.
- Contribution through custom development which includes Creation of forms in FormAssembly, Establishing a connector to pass the data to salesforce, Capturing

E-Signature and integration of this with Salesforce, creating Email templates and workflow, HTML/CSS, Javascript.

- Tested all the FormAssembly forms, workflow and email alerts.
- Bug fixes and enhancement .
- Experience in Agile, JIRA, confluence page and Service-now.

### **3. GD2 Global- Fusion 360 Mobile App**

**Role:** - Developer and application support

**Domain:** - Event Technology

**Client:** - GD2 Global

**Technologies used:** -Android studio,Visual Studio, Lightning Community, Community Cloud, Lightning Web Component, Lightning Aura component, Visualforce, Apex Classes, Triggers, Batch Apex, SOSL & SOQL, Collections (List and Map), Salesforce API, Streaming API, REST API, ConnectApi, Google Cloud Platform, Firebase Console, Salesforce Hybrid App, Salesforce Native App and Salesforce ios App.

**Responsibilities:** -

- Gathered requirements, estimated LOE and created functional requirements for key Salesforce projects.
- Translate requirements into clearly defined technical tasks
- Contribution through custom development which includes Salesforce Native App development ,Salesforce Hybrid App Development, Lightning community, push notifications, geofence alerts, chatter, social studio,Google map integration, LWC, lightning Aura component, Apex Classes, Triggers, SOSL ,SOQL, Test Classes, Batch Apex and Schedule Apex.
- Develop Salesforce Hybrid App and Salesforce ios App in Android Studio.
- Create Push Notifications for Android And ios Mobile App.
- Create Custom Chatter UI for live communication within an event management team.
- Google Map with live location feature, Search function for cases, users with tags, tracking cases and including all google map features.
- Done with the Unit Testing of every component.
- Bug fixes and enhancement
- Experience in Agile, JIRA, confluence page and Service-now.

**Educational Qualification: -**

- **BE** (Bachelor's of Engineering) in Electronics from K.K. Wagh Institute of Engineering Education and Research, Nashik.

**Certification and Courses: -**

- Salesforce Community Cloud Consultant (Certification #20871923)
- Salesforce Platform Developer 1 (Certification #20559695)
- Salesforce Platform App Builder (Certification #20660190)
- Salesforce Administrator (Certification #20752552)
- Cloudsense CPQ developer-401

**Personal Details: -**

Name: - Shradha Venkatrao Kapsikar

Marital Status: - Married

Hobbies: - Singing, Mentoring team

Strength: - Quick Learner, Positive attitude towards work, Learn new things & Good team player.

Languages: - English, Hindi, Marathi

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Place: - Pune

Name: - Shradha Kapsikar