**MURALIKRISHNAN B**

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**PROFiLE SummarY**

* Having 7.5 Years of experience as **Techno-functional Consultant** in **Oracle Applications**
* Work Experience as **Track Lead** for Oracle Financials - **iExpenses, Accounts Payables (AP), Accounts Receivables (AR), General Ledger (GL)**. Also worked upon other modules - **iProcurement, Purchasing (PO), Inventory, Install Base, Service Contracts & iStore**
* Involved in **Implementations** of Oracle Applications R12/11i, with hands-on working experience on various **RICE** Components (**Reports, Interfaces, Conversions and Extensions**)
* Experience in **Oracle interfacing** to **Third party tools** (PowerHelp & Virtual Service Management) - Designing, Coding, Testing custom applications with an integration to Oracle Applications
* Sound knowledge in **SQL** and **PL/SQL** database programming
* Experience in developing **Inbound** and **Outbound Interfaces** for Oracle Inventory, Purchasing and Order Management modules
* Developed **SSIS packages** as part of VSM Integration project using Microsoft Visual Studio Tools for Applications 2015
* Experience in **Customizing** standard **Oracle Reports** using Reports **10g/6i** & **XML Publisher** in GL, AP, INV and PO modules as per business user requirements
* Experience includes exposure to all the phases of Software Development Life Cycle including requirement analysis, system design, development, Testing, Implementation, Production Support and Maintenance
* Developed Technical Design document (**MD-70**) based on Functional Design documents (**MD-50**), Technical Test documents (**TE020**) and Migration documents (**MD0120**)
* Well Versed with **P2P** process and experience in **O2C**, **SCM** and **CRM** domains
* Extensively worked on **Production issues, and resolved various bugs working in collaboration with Oracle Support** on Sev1 and Sev2 Service requests
* Involved in **Multi-Org** conceptsand **AOL activities** like **Application user setup, defining Responsibilities, Values sets, flex fields, Registering menus, Reports and concurrent programs**.
* Working Experience in **Java Pages** as part of **Paymetric Integration with Oracle iStore** Project **–** Credit card Integration in Client Procurement site
* Worked on **Approval Management Engine (AME)** and **System Administrator**
* Good understanding of **Oracle Workflows** and **Oracle Application Framework (OAF)**
* Well versed with Performance tuning concepts such as Optimizer Hints, Explain Plan, SQL Trace and TKPROF
* Creating and Publishing **Weekly Status Reports** and **Adhoc reports** to the clients
* Created **Process documents** and **End-user documents** on Oracle Financials
* Working experience in tools like **Toad,** **SSMS**, **SSDT, JIRA, PVCS, Dollar Universe, HP Quality Center, Tortoise SVN** and **Kintana**
* Flexible and versatile to adapt new environments and work on different projects
* An effective team member with Strong Analytical, interpersonal and trouble shooting skills

**Skill Sets**

* Languages - C, C++, SQL, PL/SQL, UNIX, JSP
* Oracle development tools-Forms (10g/6i), Reports (10g/6i), Oracle E-Business Suite Applications -11i (v 11.5.10.9), R12 (v 12.2.3 & 12.1.3)
* Other Tools & Applications – SQL Server 2012 & 2014, SSMS (v 12.0.5000.0), SSDT (v 14.0.61021.0), SSIS (v 13.0.1601.5), Dollar Universe, PVCS, Toad, SQL\*Loader, SQL\*Plus, Quality Center 9.2, Tortoise SVN 1.8.7, Kintana, Citrix and JIRA

**Work Experience**

* Worked as **Senior Software Engineer** for **Accenture Services Pvt. Ltd.**, Hyderabad from Jun 2011 to Oct 2015.
* Worked as **Associate** for **Cognizant Technology Solutions**, Chennai from Nov 2015 to Mar 2018.
* Working as **System Analyst** for **Hexaware Technologies**, Chennai from Mar 2018 to till date.

**Professional Experience**

**Project 4**

Client  **:** RICOH
Environment : Oracle Applications R12 (Oracle iStore, P2P & O2C), PVCS, Toad, Citrix

Role : Developer & Techno-Functional Consultant

Duration **:** MAR-2018 to till date

**Project Description**

RICOH is a manufacturer of office products. RICOH has its applications currently running on Oracle Applications involving several Development & Integration projects. Also, the support operations are performed across multiple tracks in Oracle Applications – Finance, SCM, O2C, CRM and iStore

**Responsibilities**

* Worked on the development of interfaces, Data Conversions, Customizing Oracle Reports In order to Cash cycles touching various modules such as PO, AP, AR and GL
* Developed Technical Design document (MD-70), Functional Design documents (MD-50), Technical Test documents (TE020) and Migration documents (MD0120) as part of Development Projects
* Worked on the Technical Optimization project - Involved in SQL Query tuning and provided tuning recommendations to ERP jobs, time/CPU consuming queries
* Used Explain Plan, Oracle hints and creation of new indexes to improve the performance of SQL statements
* Perform root cause analysis on failures. Resolve performance tuning related issues and queries
* Worked on Multiple code fixes in Oracle Reports, Forms, PL/SQL and tested them in Quality environments and experience in transition tools like JIRA, Toad and PVCS
* Creating and Publishing Weekly Status Reports and Adhoc reports to the clients
* Trained new joiners and created several documents on Oracle Application modules
* Weekly Business Review Meetings on Development projects

**Project 3**

Client  **:** ACCO Brands Corporation
Environment : Oracle Applications R12 (GL, AP, PO, AR, Service Contracts & Territory Management), PVCS, Toad, Citrix

Role : Developer & Techno-Functional Consultant

Duration **:** NOV-2015 to till date

**Project Description**

ACCO Brands Corporation is an American manufacturer of office products. ACCO has its applications currently running on Oracle Applications involving several Development & Integration projects. Also, the support operations are performed across multiple tracks in Oracle Applications – Finance, SCM, O2C, CRM and iStore

**Responsibilities**

* **Track Lead** for Oracle Financials - iExpenses, Accounts Payables (AP), Accounts Receivables (AR), General Ledger (GL). Also worked upon other modules - iProcurement, Purchasing (PO), Inventory, Install Base, Service Contracts and Oracle iStore
* **Team Lead** for **VSM** **Integration project** - Oracle interfacing to third party tools (PowerHelp & Virtual Service Management) - Developed **Inbound & Outbound Interfaces** in Oracle applications & **SSIS packages** in SQL Server
* **Team Lead** for **Paymetric Integration Project with iStore** – Worked on Java pages to transfer the CC details to Paymetric system for secure electronic payment transactions and receive a response back (with a token value) from the system for Order processing in Oracle
* Worked as **SQL Server DBA** for the Third-party application (on SQL server) that integrates with Oracle Applications
* Worked on Java pages on the Credit Card Integration Project with Client Procurement site
* Simulating and analyzing the reported Problem. This usually involves a code walkthrough of Interfaces, Forms & Reports and SQL Scripts.
* Worked on Multiple code fixes in Oracle Reports, Forms, PL/SQL and tested them in Quality environments, uploaded the files through PVCS and migrated the code changes to production.
* Working Experience in Functional analysis for Oracle EBS modules -Oracle Purchasing, Account Payables, Account Receivables and General Ledger
* Major contribution in improving resolved case age and outstanding case age which helped in improving overall Metrics (Regular Case review as a result long pending cases/PBI reduction)
* Handling P1/P2 issues independently from Offshore
* Proactively identified close related issues and worked towards resolution for smooth close
* Working on SLA and helping the team on taking necessary measures to be consistent with the SLA
* Creating and Publishing Weekly Status Reports and Adhoc reports to the clients
* Trained new joiners and created several documents on Oracle Application modules
* Weekly Business Review Meetings on Development projects and Support process
* Worked on code fixes, testing and transition tools like JIRA, Toad and PVCS

**Project 2**

Client  **:** Cisco Systems, Inc.
Environment : Oracle Applications R12 (GL, AP, PO, iProcurement, iExpenses, iSupplier, P-card

 and Virtual Trader), Dollar Universe, PVCS, Toad, Quality Center 9.2, Tortoise

 SVN, Kintana.

Role : Techno-Functional Consultant

Duration **:** OCT-2013 to OCT-2015

**Project Description**

Cisco Systems, Inc. is the worldwide Leader in Networking for the Internet. Cisco has its applications currently running on Oracle Applications R12. The support operations are spread across the globe. We are supporting several modules (iProcurement, iExpenses, PO, AP, GL, and Virtual Trader) in Oracle financials which include events from Purchase Requisition to Accounting in GL Modules along with interaction with the Boundary system (Upstream / Downstream application).

**Responsibilities**

* Worked extensively on **iExpenses**, **iProcurement**, **PO**, **AP**, **GL** and **Virtual Trader** modules
* Simulating and analyzing the reported Problem. This usually involves a code walkthrough of Interfaces, Forms & Reports and SQL Scripts
* Worked on Multiple code fixes in Oracle Reports, Forms, PL/SQL, Dollar Universe and tested them in Quality center tool, uploaded the files through PVCS &SVN and migrated the code changes to production through Kintana tool
* Major contribution in improving resolved case age and outstanding case age which helped in improving overall Metrics (Regular Case review as a result long pending cases/PBI reduction)
* Handled P1/P2 issues independently from Offshore
* Played an imperative role in major releases like Bedrock 1.0 / 2.0 Normalization and critical month ends like Quarter end /Year end
* Proactively identified close related issues and worked towards resolution for smooth close
* Worked extensively in System Administration including Oracle Applications activities like application user setups, defining or modifying Responsibilities, Request Groups, Value sets, Menus, Functions and concurrent programs
* Played vital role in Cisco Financial book close
* Working on SLA and helping the team on taking necessary measures to be consistent with the SLA
* Creating and Publishing Weekly Status Reports and Adhoc reports to the clients
* Effective interaction with Third party teams like Oracle, Virtual Trader vendor, Ariba Network, DBA, Networking and etc
* Trained new joiners and created several documents on Oracle Application modules
* Regular Interaction with Client as well as all Cisco finance business teams
* Performed the action plans given by Oracle like Generating the debug file, trace file etc
* Worked on code fixes, testing and transition tools like Kintana, Quality center, PVCS and SVN

**Project 1**

Client  **:** Marsh & McLennan
Environment : SQL\*Loader, Oracle Applications R12 (PO, AP, GL), SQL, PL/SQL, Oracle Reports 6i

Role : Technical Developer

Duration **:** AUG-2011 to SEP-2013

**Project Description**

Marsh & McLennan Companies is the premier global professional services firm providing advice and solutions in risk, strategy and human capital. Marsh is the world leader in delivering risk and insurance services and solutions to clients. It provides global risk management, risk consulting, insurance broking, alternative risk financing, and insurance program management services for businesses, public entities, associations, professional services organizations, and private clients. Marsh is organized by client, industry, and risk categories to facilitate the global delivery of highly specialized products and services coverin,g a wide spectrum of risks.

**Responsibilities**

* Created various PL/SQL Procedures, Functions, Packages, Cursors and other database objects as per Client requirements
* Involved in the development of interfaces/ Conversions to import the data from legacy system into oracle application base tables
* Involved in developing and customizing of Reports using Report Builder, XML Publisher as per client requirements and registering them as concurrent programs in Oracle applications using AOL
* Involved in the development of SQL\*Loader scripts
* Developed and Worked with PL/SQL coding
* Expertise in System Administration including Oracle Applications activities like application user setups, defining responsibilities, request groups, value sets, registering Menus, Forms, Reports and Concurrent programs
* Testing and Code Review the Other Consultant Objects after completion of the Object

**Interfaces:**

* Developed PO Inbound Interface to transfer the data from Flat Files to Purchasing base tables
* AP Open Invoice Interface: To automate the process of entering invoice details into Oracle Applications from legacy system to staging table and some business rules are verified against the data and loaded into Payable interface tables. Then dump the data into Payables base tables

**Reports:**

* Developed Purchase order and Account Payables Invoice Report to display the PO and corresponding Invoice details using XML Publisher
* Unaccounted Transactions Reports with XML Publisher
* AP Invoice Extract with Payment Details using XML Publisher
* Developed Account Payables paid invoice history report

**Educational Qualification**

|  |  |  |  |
| --- | --- | --- | --- |
|  **Degree** | **Institute** | **Year of Passing** | **GPA/Percentage** |
| 10th Standard | G K Shetty Vivekananda Vidyalaya | 2005 | 75 |
| 12TH STandard | Velammal Matriculation Higher Secondary school | 2007 | 90 |
| Bachelor of Technology | VIT University | 2011 | 7.4 |

**Awards**

* **STELLAR AWARD** – Rising Star in the Individual Category for Outstanding performance among the peers in the Project
* **Star of The Month Award** – In appreciation of Outstanding Contribution for the Project
* **Excellence Award** – In Appreciation for providing impeccable deliverables to the Project

**Personal Details**

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| **Name** | Muralikrishnan B |
| **Date of Birth** | 29-May-1990 |
| **Nationality** | Indian |
| **Birth place** | Chennai, Tamil Nadu |
| **Languages Known** | English, Tamil, Telugu and German (Beginner) |