 SAGAR M

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**Objective**

Results oriented Salesforce Developer with more than 6.7 years of experience in the field. Promotes object-oriented approaches to real-time software development. Analytical and detail-oriented

**Career Summary**

* Worked as Software Engineer for ***CGI,*** BANGALORE from Nov 2014 – Mar 2018.
* Worked as Sr.Salesforce Developer for Venerate Solutions Pvt Ltd from Mar 2018 – May 2019.
* Working As Sr.Software Engineer for Tech Mahindra from May 2019 – Till Date

**Professional Summary**

* Experience in **Administration, Configuration, Development, Implementation** and Support of Salesforce CRM and Salesforce SFA applications.
* Implemented **security** and **sharing rules** at object, field, and record level for different users at different levels of organization. Also created various **profiles** and configured the permissions based on the organizational hierarchy.
* Created the **Validation Rules, Approval Process**, **workflows** for automated lead routing, lead escalation and Email Alerts.
* Created **Email-to-Case & E-mail-to-Lead** according to business requirements**.**
* Designed various Webpages in **Visual Force** for functional needs within Salesforce.
* Designed and developed **Apex Triggers** for various functional needs in the application.
* Involved in **Unit Testing** and **Test Coverage** for triggers.
* Experience working with **Force.com IDE, Data Loader, Import Wizard** and **salesforce.com Sandbox** environments.
* Worked on the designing of custom objects, custom fields,role based page layouts, **custom Tabs**, **custom reports**, report folders, report extractions to various formats, design of Visual Force Pages, **Dashboards** and various other components as per the client and application requirements.
* Experience in **HTML, CSS, Bootstrap, JSON, XML**, **JAVA Script.**
* Experience working with **REST API and SOAP API** (integration) web services.
* Expertise in Edit Quota, USA heat map, Adobe Sign apps from **App Exchange**
* Started to build app on **Lightning environment** with Components

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| **Salesforce Technologies** | Salesforce CRM, Apex Language, Apex Classes, Apex Triggers, SOQL, Visual Force Pages, Workflow & Approvals, Reports, Dashboards, Process Builder, Custom Objects, Milestones. |
| **Salesforce Tools** | Eclipse, Force.com Eclipse IDE Plug-in, Apex Data Loader, Force.com Platform (Sandbox and Production), VS Code. |
| **Languages** | Apex, Java |
| **Documentation Tools** | MS Office |
| **Web Related** | Visual Force, HTML, JAVA Script, CSS, Bootstrap, XML. |

**Skill Sets**

**Professional Experience**

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| **Client** | **GE – (May 2019 – Till Date) in Tech Mahindra** |
| Project Description | GE is one of the largest producer of power generating equipment’s in the world. One the department is Onshore Wind, where the wind turbines of varies blades, towers, hub and machine heads are manufactured, transported and Installed. |
| **Responsibilities** | As a Developer, was responsible for,   * Integrated Excel user templates of various regions to salesforce with REST API * Working with APPTTUS CPQ features like cart and pricing call back mostly custom functionality as per business need   Additionally Scrum activities and Requirement gathering:   * Conducting Standup calls with the development and leadership team * Creating requirements received from user and assigning to developer |

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| **Client** | **GM INFINITE – (July 2018- April 2019) in Venerate Solutions** |
| Project Description | Indian based builder was aimed maintaining the assets and internal management by categorizing the module as pre-sale, sale and post- sale. |
| **Responsibilities** | As a Developer, was responsible for,   * Created SObjects, fields, validation rules, Workflows. * Writing Apex Controllers, Apex Triggers, Visual Force pages, Lightning components, JavaScript’s. * Integrated Mcube (CTI)with Salesforce * Integrated with Google AdWords for Campaign management. * Created CheckIn&CheckOut functionality using lightning component |

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| **Client** | **ADANI – Coal (April – June 2018) in Venerate Solutions** |
| Project Description | This project was aimed creation of an online web based system to maintain inventory information, administration, Territory management for inventory, approval/rejection of requests. These were handled by the HR module. The sales module handled the sales, purchases, etc. |
| **Responsibilities** | As a UI Design Lead, was responsible for,   * Creating Use Case & Sequence Diagrams (URD & SRS). * UI Design, creating the skin for the portal with Sites * Creating SObjects, fields, validation rules, Workflows. * Writing Apex Controllers, Apex Triggers, Visual Force pages. |

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| **Client** | **SDHC (June 2017 – Mar 2018) in CGI** |
| Project Description | Service Console Design is the continuation of the development of the Housing Commission Waitlist Portal. Service Console will create an E&SP staff Interface to perform various internal functions for reviewing, approving, creating and managing the Wait Lists. |
| **Responsibilities** | * Worked on various Salesforce.com customizations - standard objects and creation of customized business objects, screens, views. * Defined lookup and master-detail relationships on the objects and created junction objects to establish connectivity among objects. * Customized different page layouts and assigned them for different profile users. * Customized tabs for among different business users groups and centers. * Created various reports and dashboards. * Imported data by mapping to business objects in CRM system using Apex data loader and Import/Export wizard. |

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| **Client** | **BELL – Canada (Nov 2014 – April 2017) in CGI** |
| Project Description | The objective of the project is to strengthen the operational management of the Bell Stores. It includes registration of Customer’s, storing their details into the system, and also computerized billing in the Stores. It includes a search facility. User can search availability of a Product and the offers details of a Store. Computerize the Front Office Management of Store  to develop software which is user friendly, simple, fast, and cost - effective. |
| **Responsibilities** | * Designed and developed the Custom objects, Custom tabs, Validation rules, Workflow Rules, Email Alerts, Page layouts, Components, Visual Force Pages to suit to the needs of the application. * Used SOQL with consideration to Governor Limits for data manipulation needs of the application using platform database objects. * Implemented the requirements on Salesforce.com platform and Force.com IDE Plug-in using Eclipse. * Migrate the data in excel sheets into CRM using Import/Export Wizard and Data Loader. |