**[Akash Som]** 

**Professional Summary:**

* Over 8+ months of professional Experience in Salesforce.com.
* Collaborate with the Functional team to determine how best to implement solutions (decisions around declarative vs programmatic etc.).
* Good Knowledge of Salesforce Lightning Knowledge..
* Integration (including a technology/not just) and data Migration.
* Experience in Salesforce development and customization.
* Salesforce.com Development: Lightning, Apex - Classes, Triggers, Batch Apex, Controllers, Scheduler, Visualforce - Pages, Components, SOQL, SOSL, DML, Community, Visualforce, Javascript.
* Salesforce.com Administration: Salesforce.com Implementation & Deployment, Application Management, Security, Data Management, Data Upload, Apex Data Loader,
* Salesforce.com Customization: Objects, Apps, Tabs, Layouts, Workflows Rules, Approval processes, Validation Rules, Formulas, Visual Workflow, Reports, Dashboards, Report Types.
* Salesforce.com Integration: Apex Web Services, Apex Callouts, Email Services, SOAP API, REST API.
* Salesforce Community Cloud: Experience in Community Cloud. Worked on community to create branded sites that connect customers, partners, and employees. Hands on experience in lightning components for the Lightning community.
* Expertise in Salesforce Administrative tasks like creating Profiles, Roles, User management, Sharing rules, Security management, Page Layouts, OWD, Permission sets, Email Services, Web-to-Lead, Web-to-Case, Email-to-Case, Validation Rules, Approvals, Workflows, process builder, Assignment rules, Auto response rules, Escalation Rules, Reports and Dashboards.
* Created apex classes, triggers, batch classes, scheduled apex and test classes to implement business requirements.
* Used SOQL & SOSL with consideration to Governor Limits for data manipulation needs of the application using platform database Objects.
* Experience in analyzing business requirements, Entity Relationship diagrams and implementing them to Salesforce custom objects, Junction objects, master-detail relationships, lookup relationships.
* Extensive Knowledge in Lightning App Builder, Lightning Component Framework, Design System.
* Worked extensively on various salesforce.com standard objects like Accounts, Contacts, Opportunities, Products, Cases, Leads, and Campaigns.
* Experience in salesforce Article Management.
* Experience in bulk data Migration using Apex Data Loader.
* Experience in Salesforce.com testing and UI testing.

**TECHNICAL SKILL SET**

**Salesforce Technologies:** Salesforce CRM, Apex Language, Apex Classes, Apex Helper, Apex Services, Apex Triggers, SOQL, SOSL, Salesforce CPQ,Visualforce Pages / Components, Apex Web Services, Lightning Components, Workflow & Approvals, Dashboards, Case Management Automation, Custom Objects.

**Salesforce Tools:** VS Code (Visual Studio Code), Apex Data Loader, Force.com, Workbench, Force.com Platform (Sandbox and Production).

**Programming Languages:** Lightning Component Framework, Visualforce framework, Apex, Java, JavaScript, HTML, XML etc.

**Certifications & Achievements:**

* Salesforce Certified CPQ Specialist License: 21275453
* Programming with Python (Internshala)

Credential ID: 9FB376C6-9954-3F02-EA51-5194F2D37C0D.

* Web development (Internshala)

Credential ID: E343010D-0400-B79B-C273-A904730973E1.

**Qualifications:**

Bachelor's Degree in Computer Science & Engineering (B.Tech)