

Shivansh Gautam

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Summary

Around 4 years of experience in working in large teams while maintaining an exceptional work ethics. Hands on experience on working on various Force.com projects based upon different environments such as Financial Services Cloud, Community Cloud, & Service Cloud. Worked upon implementation of complex business requirements using in the in-build (Flows, Workflows) & custom (Trigger, Apex, LWC) salesforce solutions. Open to learn latest technologies & adapt to new roles as in when required.

Skills

- Salesforce CRM
- APEX/LWC
- SOQL/SOSL
- JavaScript/HTML/CSS

Software/Products

- Salesforce FSC
- Salesforce Experience Cloud
- Salesforce Service Cloud
- GitHub
- Atlassian Softwares(Jira, Confluence)

Tools

- VS Code
- Data Loader/Workbench
- GIT

Certifications

- Salesforce Platform Developer I
- Salesforce Certified Administrator
- Financial Services Cloud AP

Work history

Salesforce Developer – Sep 2021 to till date

Deloitte Consulting India Pvt Ltd. Gurgaon

- Worked towards setting up of scratch salesforce org i.e., creation of fields, objects, record types, validation rules, page/compact/search layouts, lightning record pages, buttons/actions, etc.
- Worked on setting up Users, Profiles, Permission Sets, Role Hierarchies & Security Model (Object Access, FLS, OWD & Sharing) for standard/custom objects.
- Hands-on experience of working with automation tools (Flows, Workflows, Process Builder, Experience Builder) to develop on-screen/backend processes as per business requirements.
- Hands-on experience of working upon Apex Triggers, Synchronous & Asynchronous Apex, Bulk APIs, SOQL/SOSL Queries, LWC, etc., to develop custom solutions while adhering with recommended best practices.
- Hands-on experience on working with salesforce tools such as Data Loader, Data Loader.io, Workbench, etc. to upload/export/update data within a salesforce org.
- Worked closely with team lead/architect for analysis/estimation/solution approaching for user stories, development/deployment activities and documentation in JIRA and Confluence.
- Collaborated with offshore team to work towards understanding of business requirements & sharing feedbacks/inputs with respect to feasibility/blocker for a business requirement.

Software Developer – July 2019 to Aug 2021

Persistent Systems Limited, Nagpur

- Worked on creation of custom fields, objects, picklist values as well as setting up record types, page/compact layouts, their assignments, and translations (fields, picklist values).
- Worked on setting up Users, Profiles, Permission Sets, Role Hierarchies & Security Model (Object Access, FLS, OWD & Sharing) for standard/custom objects.
- Worked on creation of test classes for the different custom solutions which were developed.

Education

Bachelor of Engineering: Computer Science – July 2015 to June 2019