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SUMMARY

- Around **5.5 years** of IT industry experience in Software Development.
- Having an experience of around **3 years** in Salesforce development using Apex and Lightning components and **2.5 years** in web applications using Java.
- Excellent knowledge of Apex, Visualforce Pages, Aura, Lightning Web Component and Java.
- Completed **Salesforce Platform Developer – 1** certification.
- Sound knowledge in analyzing & writing SQL queries.
- Experience in Agile Methodology and in management tools like JIRA.
- High degree of analytical and problem-solving skills with excellent communication and interpersonal skills to work with and lead a team.
- Interaction with the client for requirement gathering.

WORK HISTORY

Senior Software Developer   May 2020 – present
Bounteous(India)
Perungudi, Chennai

Software Engineer   Jan. 2018 – Apr. 2020
Intellect Design Arena Pvt. Ltd.
Navalur, Chennai

EDUCATION

B.E. (Information Technology)   Graduation: May 2017
*Madras Institute of
Technology Anna University*
Chrompet, Chennai

STRENGTHS

- Quick learner with the ability to make solutions-oriented, creative & innovative contributions in highly demanding situations.
- Efficient analytical problem solving & decision-making skills.
- Excellent presentation and oral communication skills.
- High degree of flexibility and adaptability.
- Ability to work in a team environment, along with an ability to manage one's own task, lead the team and deliver on goals.

TECHNICAL SKILLS & TOOLS

Skills	Apex, Aura, Lightning, Java, C, C++, SQL
Web Technologies	HTML, CSS
Frameworks	Canvas Technology, Salesforce Lightning
Databases	Oracle

PROFESSIONAL EXPERIENCE

Intellect Design Arena Pvt. Ltd. (Jan 2018 – April 2020)

Product   DIGATAL FACE (DF)
Type   Hybrid Banking application
Technology   JAVA

Highlights

- This application plays a key role in Banking sector, especially internet banking.
- Hybrid applications run on multiple platforms – web, Android, iOS.
- Product currently has more than 100 clients with BIDV Bank as the main client with more than 10 million users.

Roles and responsibilities

Project	Client	Role	Duration	Responsibilities
BIDV	BIDV Bank, Vietnam	Implementation team developer	Feb 2018 – Oct 2018	Business function development and issue fixes
AlRajhi	AlRajhi Bank, Malaysia	On-site technical support	Nov 2018 - Dec 2018 Feb 2019	Client interaction and issue fixes
J Trust	J Trust Bank, Cambodia	Implementation team developer	April 2019 – May 2020	Business function development and issue fixes
		On-site technical support	July 2019 – Aug 2019 Oct 2019	Assisted during project go-live

Tasks

- Understanding the tools that are being used in the project and contribute quickly to the project.
- Responsible for the estimation, development, and usage of systematic approaches to implement and document the tasks.
- Tasked to periodically review the deliverables and to ensure meeting the deadline.
- Coordination with the testing team for debugging and bug fixing.
- Ingenious and innovative solutions to handle critical situations for successful delivery of the project.
- Part of a team that follows sprints; in each sprint the team is responsible for delivering the deliverables (Defects & Enhancements) on time.
- Team uses CT (Canvas Technology), a proprietary *Intellect* platform, where all the validation files are categorized which makes the development easy.

Bounteous(India) (Apr. 2020 – present)

Team   RingCentral .Biz Team
Type   Client Services
Technology   Salesforce - Apex, Lightning

Roles and responsibilities

Project	Client	Role	Duration	Responsibilities
Acqueon	Acqueon	Developer	May 2020-Jul 2020	Entitlement process on Case – SLA validation.
Refactoring	RingCentral	Developer	Jul. 2020 – Jan 2021	Worked on Refactoring of various items in the application.
Gating	RingCentral	Developer	Feb 2021-Present	Account and Lead Gating process restructure and go-live implementation

Tasks

- Worked on refactoring of Lead fields and deletion and test coverage.
- Developed a gating mechanism to reorganize entire lead and account structure that comes through various systems to Salesforce.
- Completed phase 1 and phase 2 go-live for Lead Gating process and Account Gating Process. Worked on issue fixes from post-production and additional requirement changes.
- Worked on Lightning Web Components (LWC) for Account Hierarchy.

ACHIEVEMENTS

- High-Five Award was awarded in the third quarter of 2021 and last quarter of 2022 at Lister for my work in Lead Gating Process.
- Among the recruits of January 2018 at Intellect, I was the first employee to completely develop a business application and was later tasked to Knowledge Transfer the process to other colleagues and new recruits.
- Because of my outstanding ability to learn quickly, integrate with the team and developing excellent rapport with the client, was able to attain the responsibility of on- site technical support for a client in Malaysia within a short span of time after joining the company.

EXTRACURRICULAR ACTIVITIES

- Active member of NSO camp during bachelor studies.
- A violin player in my school time and performed at various cultural events.
- Played tennis for two years at the YMCA.
- Class representative for semesters I and VI of my bachelor's degree.
- Like to build my body and am very conscious about maintaining fitness.