

Abhinav Prakash
Mobile No: 9538788960
Email ID: abhinav.prakash171986@gmail.com

Objective:

- To succeed in an environment of growth and excellence and earn a job which provides me satisfaction and self-development and help me achieve personal as well as organizational goals.
- Want to contribute my best to the growth of the Organization with quality work, I look forward for a rewarding career.

Professional Summary:

Experienced **Business Analyst with 3.4 years relevant experience** boosting profitability by over 50% for a growing sports organization. Seeking to use people management and analytic skills at an organized corporate setup. A total experience of **9.4 years as Business Analyst, Software Tester and Technical Writer roles** in multiple industry/domain.

- Business Analyst and Head Swim Coach with over 3.4 years of experience in Sports domain [Private and Government Sector]
- Software Tester with 3 years of experience in US Healthcare
- Technical Communicator with 3 years of experience in Semiconductor and Telecom domain
- Experienced in Agile Methodology

Experience:

BUSINESS ANALYST (SPORTS DOMAIN) **NISHA MILLETS SWIMMING ACADEMY**

02/2018 – present

- Worked as the liaison between engineers and higher management to implement product feature improvements that increased conversion rate by over 35%
- Implemented half yearly and annual pricing experiment that improved customer influx by 68%
- Worked closely with the assigned project owners and end customers to define the scope of a project
- Performed manual testing in production environment and validated the projects accordingly.
- Knowledge of tools such as JIRA for User Stories and backlog management
- Identified and raised risks, issues, assumptions, dependencies, etc. to support solution delivery
- Supported short and long term operational / strategic business activities through analysis, review, forecasting, and trending data
- Worked closely with Product Owner within the program to ensure integrity of the end-to-end solution

- Assisted Product Owner with Backlog grooming, User Story development and prioritization
- Worked as a part of the team and communicate effectively with software developers, product managers and other staff

SENIOR TESTING ENGINEER

HEALTHASYST PVT LTD

04/2015 – 02/2018

- Leading testing and operations processes inside the team of 6 testing experts
- Developing STLC roadmap and implementing to the project
- Playing a significant role in establishing operational processes for a fast-growing online billing platform.
- Help scale our platform to end customers.
- Web-based application testing
- Prepared and submitted regression updates and software defect tracking reports to the client
- Involved in group execution and batch execution
- Create test results and report in excel
- Writing and executing the manual test case
- Performed manual testing like Smoke Testing, functional, Integration and System Testing

TECHNICAL WRITER

ADVANCED MICRO DEVICES (AMD)

02/2012 – 03/2015

- Created operational documentation for graphic card users for PCs and laptops
- Worked alongside the Operations Manager and assist in several components of everyday operations, notably throughout the stages of document creation, monitoring, and delivery
- Assisted the Operations Manager to ensure all internal and external Client requirements are met
- Coordinated the quality control and liaise with our offshore quality vendors
- Effectively and accurately communicate relevant project information to the Operations Manager and the entire Operations team.
- Managed large data sets through multiple stages in a process
- Drafted User Guides for Customer Services and Support using DITA in Adobe FrameMaker
- Proof reading (Reviewing of published manuals and suggesting revisions or changes)
- Expertise in content management and version control systems such as TortoiseSVN
- UI flow description documents for end-users
- Drafted Release Notes, Defects descriptions and Product enhancement descriptions

Technology and Tools:

Operating Systems	Windows 8
DataBase	MySQL
Software	JIRA, MS Excel

Education Qualifications:

B.E (ECE)	Visvesvaraya Technological University in 2011
12 th	CBSE in 2005
10 th	ICSE in 2003

Achievements:

- Certified Assessor from Austswim, Australia, 2019. This gives me the authority to certify a candidate as Swimming and Water Safety Regulations for Business Analysis and Teacher in an international scale.
- Secured Rank 8th in India at 12th National Masters championships 2015 (Swimming), Bhopal, Madhya Pradesh
- Two Silver Medals in Club Level Championship (Swimming), 2014
- Three Bronze Medals in Club Level Championship (Swimming), 2015

I hereby declare that all the information made by me is correct and best of my knowledge.

(Abhinav Prakash)