**Professional Summary**

**Sanjeev Kumar Basa – Sr. Project/Engineering/ReleaseManager**

**Contact No:+91 9849178474** **Current Location:** Hyderabad

**Email id: Sanjeevbasa.jm@gmail.com**

* Total global work experience of around 16+ years with 12+ years in Infosys, has Managed/Lead many development and support projects & system Integration projects in the capacity of **Senior Project Manager/Program Manager/Technical Manager/Engineering/Application and Development manager/Release Manager.**.Excellent presentation skills, business stakeholder reviews, project status and risk/issue analysis. Experience in effectively managing teams in project lifecycle consisting of Business stake holders, technical architects, automation team, testing teams.
* **Working as Senior Engineering Manager/Techno functional Release manager since past 5 years in Agile projects/practices for top Pharma Brands**. End-to-end delivery of Agile as well as Waterfall projects/programs planning executing and delivering across multiple locations and technologies
* **Working as Techno functional Manager for R&D area of Pharma for Azure development project since an year using CI/CD of Azure DevOps. Also working as AMS Projects(35-40 apps) Manager for Animal Health projects**
* Strong experience ~5 years in **Pharmaceutical (health and life sciences)**. Worked for top brands Novartis, Pfizer,McKesson, Medtronics,Johnson and Johnson, Elanco.
* As a Technical Lead, experienced in Development, Architecture Design, and Solution Design.. Worked on high-available solutions for MS Azure development and administration, C, C++, Perl, Ruby on Rails, Core Java/JEE projects on Linux and Windows platform.
* Knowledge of latest Agile frameworks like Scrum, XP, Kanban. Completed company internal Agile Coach and Global Agile certification
* Worked as Release Manager/Scrum master for projects PCI De-scoping Billpay project and Sharepoint site development.
* Experience in working PM activities such as RFP (Request for Project) responses for small scale to big scale projects (~5Million), client presentations. SOW creation, requirements elicitations, effort estimations, project planning and kickoff, scheduling and staffing, scope, time, budgeting/financials, QA management, knowledge management, transition management, continuous innovation management. Post implementation planning execution (cut-over) and change management activities
* Strong stakeholder & vendor management with top communication skills interacting with development teams, business stakeholders, vendor teams & senior executives. Handled complete SDLC from project initiation to closure for many projects. Managed and led to complete multiple software implementations on approved budget and time with necessary Release management activities
* About 4 years of experience in Web development technologies like JEE/Ruby on Rails
* Worked as a Techno-Project Manager, managed Solution team for Vodafone New Zealand project
* More than 5 years of experience in Telecom as a Team lead with exposure to all domains of Telecom. Worked for top brands Telstra, AT&T, Maxis. Got a chance to work in all telecom domains
* 4.5 years of experience on Network Security domain.
* Expertise in development and review, repository management, code reviews and Unit Testing and has extensive hands on experience on core development.
* Technical experience includes about 10 years of C,C++, Core Java,JEE, MySQL and MSSQL, Linux and Unix, Oracle, postgres, Ruby on Rails, HTML5, CSS. Project tools expertise using MS project - waterfall and JIRA in scrum methodology. Strong stakeholder management, business communication & presentation skills.
* Visa Details/Countries visited for Onsite work:New Zealand Visa, Australia VISA **expired, Switzerland, US valid stamped H1B Visa current validity till Oct 2017 expired, need to raise Out of Cap**
* **Domains Worked** : Health and Life sciences domain with respect to Research and Development(R&D) ,Clinical study trials, regulatory and compliance, CTMS, PK/PD, Drug discovery, Analysis and Research, development, pharmacovigilance. Telecom domain OSS/BSS, Network Activation, Inventory, Network Monitoring and Fulfillment and Billing domains

**Key Functional/Technical Knowledge**

|  |  |
| --- | --- |
| **Platforms** | **Windows, Red Hat Linux, Ubuntu, MS Azure development and administration** |
| Programming Languages and scripting | C, C++, Ruby on Rails, Core java, JEE, Hibernate, Servlets and JSP, SQL, HTML, CSS, Perl |
| Databases and WEB Servers | Oracle, SQL server, MySQL, Apache Tomcat, IIS |
| Development Methodologies & Process | ITIL process, Agile Scrum, XP, Kanban, Waterfall Methodologies |
| Other tools | JIRA, Microsoft Project, Service One or IRIS change management tool, Diary documentum |
| Version Controlling Tools | CVS, SVN, Eclipse, GitHub |
| Defect Tracking | HP Quality Center 10.0, Remedy |
| Methodologies | SDLC phases across Waterfall and Agile(Scrum, XP, Kanban) methodologies, Solution Development Methodology, Technical Recovery Plan, Continuous Delivery/Exploration/Integration/Deployment & development |
| Other Skills/Core Competencies | Business Process Re-Engineering, User Documentation review, Requirements Scope Management, Functional/Non- Functional Requirements, Requirements gathering and Analysis, Cross-Functional Leadership, PMO implementation and Management, Stake Holder Management, Project Initiation, Project Charter, Risk Management, Budgeting, Offshore, Stakeholder Management, Change and Release Management, Project Planning, Execution of Project Plans, Monitoring and Controlling, Data Analysis, Statistical Analysis |

**Academic Qualification**

Holding a **distinction** Master’s degree in Computer Science & Engineering from Osmania University Campus, Hyderabad

**Certifications / Professional Awards at Infosys:**

* Pravesh Project Management | Design Thinking | Infosys Scrum Master | Infosys Global Agile Certification | SoapWeb servicesProfessional | RESTfulWeb servicesProfessional | Life Sciences Domain Concepts | CSP Basic OSS BSS certification-2009 | CSP Basic Telecom datacom certification | PE Programming 201 – Perl at Australia | CSP Telecom Technologies(IP) -2009 | Advanced Oracle (PL/SQL) | Advanced Programming in C++ | IPM+- Project management tools | Unix Systems Programming : File, Process

**Achievements**

* As a technical Project Manager/Engineering/Release Manager, successfully managed projects for medium/large projects from 100k to as high as 5 million. Successfully delivered MS Azure migration projects initial phase.
* Successfully delivered NIRT 1.0 and NIRT 1.1 , 2, 2.1, 3.0 releases for NIRT Novartis Life sciences project in a span of 2 years
* As a Project Manager to solution team at onsite, Vodafone New Zealand for the architecture assessment carried out on their fixed and broadband application influenced their business decisions.
* In ATT, got appreciation from the client for “CALEA VTA – Muitisite CGN” project and went very well into the business
* As a module Lead for Network Activation team, got 7/7 rating from Telstra for Wozterm. Got GREEN rating for NECH application. And got GREEN rating for NART Speech Recognizer project.
* The Release Strategy document prepared in CNSDI project at onsite got appreciations from Telstra and went into Business.
* Accolades in Network Security domain: “DATAMATION“- Product of the year 2003, 2006 Global Excellence and Customer Trust Award” by Readers of Info Security Products Guide, “2006 Hot Companies Award” by Info Security Products Guide.

**Professional Work Experience: Experience 12+ years in Infosys**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Project Name/Description** | **Client/country/** | **Duration** | **Role** | **Responsibilities** |
| Bison acquisition project for R&D stream for Data Migration/Archival of data from Bayer to Elanco, AMS(Application maintenance and Support) Manager for 35 projects | Elanco/USA | Sep 2019 till date | Engineering Program manager/Release Manager for R&D stream | * Managing R&D Development team, Elacno Business stakeholders, Architect team, Testing team, Quality team for migrating many applications ( Around 30 to 35) to Elanco Azure cloud defining strategy for migration , making modernization into application technology landscape, communication with Elanco advisor, SOW finalization, providing R&D domain expertise * Working with **MS Azure, Azure Devops**. Providing Technical design/advise to teams on Azure administration activities and development life cycle |
| **Johnson and Johnson(JnJ) program -**  Project/Program management of agile and waterfall projects, managing technical teams and other teams during all the deliverables for a group of projects | Johnson and Johnson(JnJ | Feb 2019 to Aug 2019 | **Technical Program Manager/Project Manager** | * As a Program manager, Managing onshore and offshore team consisting Business team/technical team/testing team/quality team for JNJ projects in North US. Duties also include working with Regional Service Officer(RSO) for North American projects for continuous improvement and automation * Working with Application Lifecycle Management tools like HP-ALM, Jira. Change management tools like Service-One etc. |
| **McKesson Oncology Workspace SharePoint Online** : The project includes managing an agile team for developing from scratch using modern technologies associated to SharePoint Online sites for US Oncology division in McKesson replacing their age old legacy system | McKesson | Jul 2018 to Jan 2019 | **Project manager/Release Manager/Scrum Master** | * Managing onshore and offshore team consisting of technical architect, development leads, Business analyst, backend developers, UI team, QA tester for creating from scratch web-based project for users in McKesson for US Oncology department replacing their legacy system. This project uses modern technologies associated to SharePoint using its out of the box features to design the requirements and cater to different user communities for content creation, administration, page owning, editing and viewing. This project is being executed using Agile approach with Sprint framework using Jira tool. * Duties also include working with product owner from client to setup daily standup, Sprint planning, review and retrospective calls, Product backlog grooming. Engaging with Business teams/Client Architect to clarify requirements and recommend approach for architecture and development model. |
| **EQuIP program, refactoring applications eNCA and ePharm, Biobook 10.2 Upgrade, Argus AQUA Enhancements** | Pfizer, Groton, USA | Jan 2017 to June 2018 | Project Manager/Release Manager | * Managed a solution team consisting of technical architect, technical team, functional domain experts, testing team for creating response to an RFC of worth 4 million for EQuIP program, refactoring current eNCA and ePharm ‘clinical scientific execution’ applications. * Handled couple of projects for Pfizer. Handled Biobook 10.2 upgrade project which is a pharmacology data management and capture tool for analyzing, capturing designing and reporting complex biological data. Handled Aqua project which integrates with Argus in pharmacovigilance area. |
| **Novartis Interactive Response Technology (Development Project plus Support project), iPortal (Support project)** | Novartis, Basel, Hyderabad | Nov 2014 to Dec 2016 | Program Manager/Application manager | * Involved in domain as well as technical handling of tasks to the development team. Discussions with BA`s. Managing the Hyderabad development team. * As an Application Manager, has handled Change and Release management activities, quality adherence activities. Configuration management, Disaster recovery testing * Have prepared the System Manual or System Appreciation document initially for the project which is reference document for the project. Also prepared other technical documents. * Involved in key development activities designing * Handled testing System testing and UAT testing tasks , allocation and execution using the HP Quality Center tool * These projects were based on Ruby on Rails, and Oracle * Have successfully delivered releases NIRT 1.0 and NIRT 1.1, 1.2 , 2.0, 3.0, 3.1, 3.2 |
| **TP2 – Vodafone :**  The project includes assessment of Vodafone NZ`s application(called TP2) serving their fixed and broadband customers at onsite Auckland, New Zealand to address scalability and performance and to introduce “Multiple Bill Cycles” | Vodafone – New Zealand Onsite | Jun 2014 to Sep 2014 | Solution manager/Technology and Domain expert | * Involved in domain as well as technical assessment of the legacy application for Fixed and broadband. * Have presented and prepared assessment and recommendation reports to client. * **As a Telecom domain expert**, have analyzed and assessed functional coverage of TP2 and provided detailed functional matrix and reports. * Performed technical assessment and provided estimates for deploying “Multiple Bill Cycles” into their application. * Got a very good feedback from client after presentation and the assessment influenced their business decisions. |
| **PCI De-scoping of Standard Billpay merchants and prepaid interfaces :** The project includes core development modules for PCI de-scoping the interfaces consuming the Billpay functionality. Billpay is payment gateway for Telstra. GIMMI server and web services in Billpay are used for reducing the risk of security standards and providing for customer interfaces to consume | Telstra, Australia | Aug 2013 to May 2014 | Project Lead/Scrum Master | * Involved in end-to-end activities right from designing, coding, development, Unit testing, reviewing the code, documents, test plans for the development team/testing team for the projects PCI De-scoping. * Have successfully de-scoped few interfaces. Have modified key modules in the project like Prepay Payment Server, Prepay Registration server, GIMMI server, Anti-Fraud server, Fraud server, Hotlist server. * Also collaborated with teams like technology architects, testing team, PSNM teams across for above project. * **As a Scrum master**, managed team on allocation of tasks and resolving issues in an agile Model. * These projects were based on Non-Stop Tandem Unix, Linux, C, pvcs, sqlci and mxci * Got an ELF engagement feedback overall rating of 6/7 from client. |
| **Inventory, Activation and Monitoring of prepaid and postpaid applications (Cluster1)** | Maxis, Malaysia | June 2012 to July 2013 | Offshore Technical Lead | * Cluster1 suite of applications and responsible for end-to-end management including production support/BI team from offshore. * Developed shell scripts and tools for automating few tasks and increased productivity. * These applications were built on UNIX, Oracle, Java, ProC, Shell scripting, Oracle SQL procedures |
| **CALEA VTA – Multisite CGN and IPV6 Migration** | AT&T, USA | Aug 2011 to May 2012 | **Technology and Development Lead** | * Involved in end-to-end activities right from designing, coding, development, Unit testing, reviewing the code, documents, test plans for the development team/testing team for the projects CALEA VTA – Multisite CGN and IPV6 Migration. * Worked on IPV6 migration project where executed a module of the project with coding and development and Unit testing * Collaborated with teams across for above two projects. * These projects were based on Unix, Linux, C, C++, cvs, svn, Oracle * In ATT, got appreciation from the client for “CALEA VTA – Muitisite CGN” project and went very well into the business |
| **Development and Maintenance of Order Management system transformation (CNSDI, Maxim)** | Telstra, Australia, **Onsite** | May 2011 to July 2011 | **Project Lead/Technical Analyst** | * Project deals with transformation of the Order Management system from one product (CNSDI) to another (Maxim), managed the stakeholders communication, Monitoring/Tracking of the deliverables * **Played the Business/Technical Analyst role** for preparing Development/Test Strategy Asset migration reports, communicating with different teams |
| **Network Activation suite of applications** | Telstra, Australia | July 2008 to Apr 2011 | **Team Lead/Technology Lead** | * **Worked as a Team Lead/Module Lead** for the Network activation suite of applications and responsible for end-to-end management including production support team. * Involved in Incident and Problem tickets management for this queue. * These applications were built on C, C++, UNIX (mainly), ASP.Net, Java technologies |

**Professional Work Experience: Experience 4.5 years in eIQ networks**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Project Name/Description** | **Client/country/** | **Duration** | **Role** | **Responsibilities** |
| **Product Development - Networking security applications : Firewall Analyzer or Network Security Analyzer, Enterprise Security Analyzer** : A browser based, cross-platform log analysis, comprehensive Security Information Management (SIM) reporting and monitoring solution of system event logs of both Windows and UNIX machines, multi-vendor enterprise network firewall devices, Log Management, Vulnerability | eIQnetworks/Hyderabad | Dec 2003 to Jun 2008 | Software Engineer/Database Team Lead | * As a Software Engineer, and Team Lead for a development team, involved in end-to-end activities, involved in the design and development of core modules of the project mainly Parser Engine and Reporting Engine. Designed the Database schema using MYSQL and MSSQL Server. Developed the module, which parses the Event logs collected by another module syslog service on Windows and Linux and stores in Database. Query Engine efficiently retrieving data regarding network attacks and Vulnerabilities in an easy to administer formats of Reports. * The above Network Security products were built in C, C++, VC++ using MySQL, MSSQL Server. |