



M Likhitha

Email: likhithalikki1997@gmail.com

Mobile: 9110741855

Objective

To acquire a good position in an organization where I can showcase and enhance my skills for the growth of organization and myself.

Professional Summary:

- Having **5years 6months** of experience in Pega.
- Experience in Pega Implementation Cycle including Development, Testing, and Trouble Shooting.
- Hands on experience in configuring **Assignments, Flows, Data Pages, SLAs, Report Definitions, Data Transforms** for Business scenarios.
- Working on experience in designing **User Interface (UI)** rules such as **Sections, Harness, Navigation, guided tour**.
- Working on design and development of **Properties, Activities, and Decision, Circumstance** rules
- Knowledge on access rules such as **Access When, Access Roles, Privileges** and **Access Role to object**.
- Knowledge on Debugging and Bug fixing Activities using **Clipboard, Tracer, and Rules Inspector** for **Harness, Declare Expressions**.

Educational Details:

- Bachelor of Technology (B. Tech) Sridevi women's engineering college (JNTUH), Hyderabad.
- Intermediate MPC under Sri Gayatri junior college, Hyderabad.
- SSC under Narayana concept school, Anantapur.

Technical Skills

Technologies/Tools	:	PRPC V 8.8
Programming Languages	:	HTML
Operating Systems	:	Mac, Windows 7,8,10

Professional Experience

- Working as Pega developer in Vodafone Intelligent Solutions from May 2023 to till date.

Certifications

- Certified System Architect v8.6x

PROJECT#1

Client : CVS Health Care

Duration : Nov 2018– Dec 2020

Environment : Pega PRPC V7.2

Project Description:

CVS Health Care designed to maximum the commercialization plans. It support customers by providing the Consulting, Healthcare analytics, Promotional campaigns and Programs, Meeting planning logistics. Pega PRPC will help to handle entire workflow to process all its services.

Roles and Responsibilities:

- Creating rules like Activities and Data Pages for the concerned classes as per the requirement.
- Modifying the Sections, Screen Flows and Changing Buttons as per requirement.
- Creation of Flows and Flow actions for proper execution of the work object.
- Creation of Edit Validate and Validation rules for pattern matching according to client requirement.
- Implemented various PRPC components like Decision table, Decision Tree, Declarative rules etc.
- Have analysed Pega rules logs for different exceptions and provided my recommendations.

PROJECT#2

Client : Common Wealth Bank (CBA)

Duration : Jan 2021 – Apr 2023

Environment : Pega PRPC V8.5

Project Summary:

The Common Wealth Bank of Australia, an Australian Multinational bank with business across New Zealand, Asia, The United states & The United Kingdom. It provides a variety of financial services including retail, business and institutional banking.

Responsibilities:

- Implemented basic and advanced search functionalities with the use of **Report definitions** and **Data pages**.
- Worked on delegation of rules for administrator profiles.
- Implemented case creation and data capture via Email.
- Creation of **Technical Design documents** and **Unit Test documents**.
- Background processing using agents.
- Implementing Exception Handling.
- Designed and implemented User Interfaces using **Sections, Harness and Portals**.
- Created **Properties and Embedded Pages**.
- Worked on **Decision Rules, Declarative Rules** and **Data Pages**.
- Involved in Creation of **validation rules** to implement business logic validation.
- Worked on Designing and developing **Workflows and Rule sets** as well as integrating the application with external systems.
- Involved in testing and troubleshooting the issues of application using **PRPC tools like Live UI, Clipboard and Tracer**.

PROJECT#3

Client : International Networks Demand FrontDoor

Duration : May 2023– Aug 2023

Environment : pega PRPC V 8.8

Project Summary:

The International Networks Demand FrontDoor, is a global Vodafone application with business across 22 operating countries like UK, Romania, Egypt, India, Argentina, Albania. This application is designed to deliver the products to the customers.

Responsibilities:

- Implemented basic and advanced search functionalities with the use of **Report definitions** and **Data pages, Data tables**.
- Worked on Notifications via email, Notifications on UI for each stage in a case, Spaces for the products, Portals designing according to the industry.
- Worked on Granting Access to all the roles in application for the implemented spaces, Reports.
- Implemented case creation and data capture via Email.
- Worked on section views, Automated Buttons on UI
- Worked on Flows based on the requirements

- Background processing using agents.
- Worked on one time utilities to populate fields for the old cases that are already in production.
- Designed and implemented User Interfaces using **Sections, Harness**.
- Created **Properties and Embedded Pages**.
- Worked on **Decision Rules, Declarative Rules** and **Data Pages**.
- Involved in Creation of **validation rules** to implement business logic validation.
- Worked on Designing and developing **Workflows and Rule sets** as well as integrating the application with external systems.
- Involved in testing and troubleshooting the issues of application using **PRPC tools like Live UI, Clipboard and Tracer**.

PROJECT#4

Client : Headcount Automation

Duration : Sep2023– till now

Environment : Pega PRPC V Pega Infinity'23

Project Summary:

The Headcount Automation, is a global Vodafone application with business across 22 operating countries like UK, Romania, Egypt, India, Argentina, Albania. This application is designed to fill vacant positions left by departed employees

Responsibilities:

- Implemented basic and advanced search functionalities with the use of **Report definitions** and **Data pages**.
- Worked on Notifications, Notifications Branding and designing of Templates, Spaces for the verticals, Portals designing.
- Worked on Granting Access to all the roles in application for the implemented spaces, Reports.
- Implemented case creation and data capture via Email.
- Worked on Shortcuts, category, Workgroups, Pulse.
- Worked on Reports for all the roles present in applications
- Worked on Reinitiating of Flows based on the requirements
- Background processing using agents.
- Worked on one time utilities to populate fields for the old cases that are already in production.
- Designed and implemented User Interfaces using **Sections, Harness**.
- Created **Properties and Embedded Pages**.

- Worked on **Decision Rules, Declarative Rules** and **Data Pages**.
- Involved in Creation of **validation rules** to implement business logic validation.
- Worked on Designing and developing **Workflows and Rule sets** as well as integrating the application with external systems.
- Involved in testing and troubleshooting the issues of application using **PRPC tools like Live UI, Clipboard and Tracer**.

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