**Tarakaprabhu B**

**Salesforce Developer**

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**PROFESSIONAL SUMMARY:**

* Target-oriented Software Professional with an experience of 2.8 years in developing object-oriented technical solutions in salesforce.
* Communicate & collaborate with Client, project managers and colleagues throughout all phases of analysis, development, testing and deployment.
* Having Experience on Lightning Components Implementation, Lightning Web Components, Lightning events, Apex Classes, Apex Triggers, Batch Apex, Future methods, SOQL, Rest API, Agile, Web services and Test Classes.
* Implementation of Validation Rules, Workflows, Process Builder, Approval Process, Assignment Rules, Escalation Rules, Auto-Response Rules, Sharing Rules.
* Having Good Understanding and experience on Managing Users, Apps, and Security Settings Like Object Level Permissions (Profiles, Permission Sets), Field Level Permission, Record Level Permissions (OWD, Role hierarchy, Sharing Rules).
* Handled data migrations across Salesforce orgs using Import/Export Wizard and Data Loader.
* Created dashboards, reports and custom report types based on Client requirement.
* Scheduled, planned, and executed deployments by effectively collaborating with development teams using change sets/copado tool.

**TECHNICAL SKILLS:**

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| --- | --- |
| Front End | HTML, CSS, JavaScript |
| Ticketing Tools | Jira |
| Integrating Tools | Apex Data Loader, import wizard, Workbench |
| Coding Tools | Vs Code and Eclipse. |
| Programming Languages | JAVA, Apex |

Client: HSBC **Dec’20 – Tilldate**

Role: Salesforce Developer

CFA Technologies Private Limited

Project 1 : HSBC

**PROJECT DESCRIPTION:**

 HSBC, one of the largest banks in the world, is building a digital platform with APIs to unlock open banking opportunities. For example, HSBC can draw data from legacy systems using APIs to enable new features, such as showing customers an overview of their spending across all their bank accounts.  To engage and evangelize its APIs to developers, HSBC is leveraging API Community Manager built on Salesforce Community Cloud and Salesforce Service Cloud to deliver an internal and external developer portal.

**Responsibilities**:

* Manage Salesforce.com CRM including support requests and escalated administrative needs of users by providing prompt and complete resolution to technical challenges and business support issues.
* Ongoing project-based development and enhancements.
* Implemented business requirement on Lwc using Lwc & Enhancement on Lwc.
* Created Lightning Components and server-side controllers to meet the business requirements.
* Designed and developed Apex Classes and Apex Triggers for various functional needs in the application.
* Worked on Salesforce Canvas and Connected Apps for Integrations.
* Implementation of Batch Classes, Scheduled Classes as part of the Business Requirement.
* Implementation of Validation Rules, Workflows, Process Builder, Flows, Approval Process, Assignment Rules, Escalation Rules, Auto-Response Rules, Sharing Rules.

**Environment**: Apex Programming, Jira, Force.com IDE, Pages, Sales Cloud, HTML, Java Script, SOQL, Web Services, Reports, Custom Tabs.

Role: Salesforce Support/ Configuration Specialist **Sep’19 – Nov’20**

Project 2 : HSBC

**PROJECT DESCRIPTION:**

The work of the candidates selected to the post of Customer Service Executive will require them to acquire knowledge on HSBC products and service offerings and efficiently answer customer queries on various products and services offered by the bank.

**Responsibilities**:

* Performed the roles of Salesforce.com Administrator, Configuration Specialist, and Support.
* Researched and resolved issues and provided technical support to my client team.
* Involved in the requirement gathering and analysing the existing functionality and Enhancement of existing functionality using Apex.
* Updated Lightning Components ,Apex Classes, Apex Trigger, Future classes, and Batch classes as per client requirement.
* Administering Salesforce environment including configuring profiles, roles, security settings, sharing rules, custom applications, custom objects, custom fields, page layouts, workflow, validation rules, sharing rules and so on.
* Supported the data migration activities for migrating the data from various business centres and business centre users with the support of Saleforce.com.

**Environment**: Saleforce.com platform, Force.com IDE, Apex, Visualforce, Salesforce.com Data Loader, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Email Services, HTML, Java Script, Web Services.

**Client: Oncor FRAMME Replacement Sep’16 – Jun’19**

**Role: Data Engineer**

**we-do-IT Pvt. Ltd (India)**

**PROJECT DESCRIPTION:**

As part of the FRAMME Replacement project, Oncor will adopt a more accurate commercial land base, and conflate all electrical features to as near their true ground positions as feasible.  The strategy is to perform conflation during the data conversion, i.e., to apply positional adjustments while the data is in transit between the legacy Geographical Information System (GIS), “FRAMME” and the new GIS, “G/Tech.

**Responsibilities:**

* Performing of QC/QA checks.
* Project particularly describes the conflation of the network based on the geometry such as land base and FRAMME pole and LiDAR pole.
* We will place the shift vectors manually from FRAMME pole to LiDAR pole which shifts the network accordingly.
* We will also place the shift vectors manually from old land base to new land base which gives the magnitude and direction to move the network accordingly.
* This task will be completed by following some QA points to meet the required criteria for the project specifications like TIN (Triangular Irregular Network) coverage the entire boundary.
* Once this task completed these jobs will get approved from the client to proceed for adjustment.
* Then we will check for the correct adjustment done by the adjustment tool.
* If at any case the adjustment not properly done by the tool, we will adjust the network manually to meet the required criteria.
* And these jobs will be delivered to client with the correct adjustment.

**Environment:** Small world 4.3, Adjust It.

**Client: ComEd Jan’15 – Jul’16**

**Role: Data Engineer**

**Athexa Infosolutions Pvt Ltd**

**PROJECT DESCRIPTION:**

 This is a Conflation project. Conflation is the process of re-alignment the land base and we should move the data as per the old land base to new land base i.e., Land base modifications and replacements. In this project, we should place the Shift vectors from old land base to new land base to move the Network as per the shift placement. After Placing the shift, we must run the Adjustment tool to adjust the data from old land base to new land base by using the shift vector placement. After running the Adjustment tool, we need to process the QA process to check the entire job that was moved properly or not. If any modifications need to be done, we should modify the network shape as per the previous network shape.

**Responsibilities:**

* Performing of QC/QA checks.
* Project particularly describes the conflation of the network based on the geometry such as land base.
* We will place the shift vectors manually from old land base to new land base which gives the magnitude and direction to move the network accordingly.
* This task will be completed by following some QA points to meet the required criteria for the project specifications like TIN (Triangular Irregular Network) coverage the entire boundary.
* Once this task completed these jobs will get approved from the client to proceed for adjustment.
* Then we will check for the correct adjustment done by the adjustment tool.
* If at any case the adjustment not properly done by the tool, we will adjust the network manually to meet the required criteria.
* And these jobs will be delivered to client with the correct adjustment.

**Environment:** Small world, Arc Gis.

**EDUCATION:**

Bachelor of Electrical &Communication Engineering **Aug’10-May’14**

Jawaharlal Nehru Technological University, India.