Nischal S.

Technical Solution Analyst

A dedicated Production Software Support Engineer working in IT Healthcare industry performing technical investigation on critical applications ensuring fast and efficient solutions for client raised issues.



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09035788400

Bengaluru, India

WORK EXPERIENCE

Production Software Engineer / Technical solution Analyst

Cerner Healthcare services

12/2017 - Present

Bangalore

Achievements/Tasks

- Performing Technical Investigation for client raised issues in the production domain.
- Developing suitable workarounds and analysing efficient solutions.
- Proactive analysis of production code to improvise workflow and minimize downtime.
- Engaging with clients to understand challenges and communicating efficiently among stakeholders.
- Worked on development, enhancement and migration of 8 different applications in the Appservices team

Associate Software Engineer

Centurylink Technologies

Bangalore

07/2014 - 07/2015 Achievements/Tasks

- Perform Build deployments and server maintenance and configuration changes for 700+ applications under testing.
- Communicating with Test Engineers for understanding and analysing server configuration.
- Perform Sanity Tests and ensure zero downtime for Production applications and servers

EDUCATION

Master of Computer Applications

New Horizon College of Engineering

09/2015 - 05/2018

Bangalore

Bachelor of Computer Applications New Horizon College

08/2011 - 05/2014

Bangalore

SKILLS

Technical Debuging	\bullet \bullet \bullet \circ
SQL	\bullet \bullet \bullet \circ
Programming in C	• • • • •
HTML	\bullet \bullet \bullet \circ \circ
JavaScript	\bullet \bullet \bullet \circ \circ
Unix Shell scripting	\bullet \bullet \bullet \circ \circ

ACHIEVEMENTS

Best Outgoing Student Award (05/2014)

Awarded Best Outgoing Student Award during BCA graduation at New Horizon College - Bangalore

PUBLICATION

Research in Machine learning (03/2018)

Published a Paper in IJRTER online journal on the topic "Enhancement of Automobile Safety using Machine Learning"

STRENGTHS

Good communication skill.

Skilled at handling multiple tasks to meet deadlines.

Strong commitment to quality and perfection.

Highly motivated to learn and adapt to new environment.

TECHNOLOGIES WORKED ON

HTML SQL **JavaScript** Bootstrap jQuery PHP C PL/SQL Java