



# Satyam Arya

## Salesforce Developer

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I am looking forward to associate myself with an organization which would provide me an exciting and challenging environment blended with value creation opportunities.

### PROFESSIONAL SUMMARY

- Working as a Salesforce Developer in IQVIA from 21st October 2019.
- Good experience of integrated external systems using REST and SOAP API's.
- Working in Salesforce, Lightning Experience, Apex, SOQL, Triggers and Test classes.
- Have good expertise in Advanced JAVA, JavaScript and SQL.
- Good experience of development and debugging.



### Skills

- Apex, Java, SQL, JavaScript, SOQL, LWC
- Databases : SQL Server, SOQL, SOSL
- Tool : Eclipse, Cisco Packet Tracer
- Frameworks : Salesforce Lightning Components, VisualForce
- API: REST, SOAP



### Work History

#### • **Salesforce Developer (Software Engineer 1)**

*Iqvia, Bangalore, Karnataka*

- Engineered OCE ecosystem using combination of configuration, data integration and custom development approaches for platform.
- Crafted modules, interfaces and applications through native Salesforce development.
- Worked on various modules like Sample Management, Orders, Connectors.

Project #1 Project Name : Orchestrated Customer Engagement

DESCRIPTION : OCE integrates all personal and non-personal touchpoints across customer-facing roles. It supports sales representatives, Medical Science Liaisons (MSLs) and Key Account Managers (KAMs) with all the functionality of traditional Customer Relationship Management (CRM) plus Closed-Loop Marketing (CLM), unmatched mobile access and advanced intelligence.

2019-10 - Current

2017-09 - 2019-10

ROLE:

- Engineered OCE ecosystem using combination of configuration, data integration and custom development approaches for platform.
- Crafted modules, interfaces and applications through native Salesforce development.
- Worked on various modules like Sample Management, Orders, Connectors.

**Programmer Analyst**

*Cognizant Technology Solutions, Bangalore, Karnataka*

Project #1

Project Name : EmployeeHub Bolt Solution for AppExchange Developed a completely Customized Solution based on Lightning Experience to Improve employee engagement through sharing and collaboration—making the hub a place where employees actively want to be. Personalized, customized and extensible.

Role & Responsibilities:

- Requirement gathering, analysis and design.
- Working on Lightning Components, Customization, Apex Triggers, Apex classes, SOQL and possible Configuration.
- Writing test classes with all possible scenarios.
- Solving defects during the Production phase.

Project #2

Project Name : Mortgage Solution for AppExchange

Developing a completely customized solution based on Lightning Experience to personalize experience of customer to take loan form respective bank with mortgage, Overall Loan Procedure in and Step by Step Process to apply for loan etc.

Role & Responsibilities:

- Requirement gathering, analysis and design.
- Construct the ER diagram Database and avoid normalities
- Developing components totally based upon Lightning Framework
- Google API integration to provide access to address.

2013-09 - 2017-06



**Education**

**B.Tech: Computer Science & Engineering**

*Lovely Professional University*

GPA: 7.14

2012-03 - 2013-03

**Intermediate (10+2/ XII)**

*Khudiram Bose Inter College - Muzaffarpur*

2009-03 - 2010-03

**10th**

*DAV Public School - Muzaffarpur*



**Accomplishments**

- Salesforce Platform Developer I Certification, Salesforce.
- Database Administration Certification, LPU.
- Certified in Android by Shreyanshi Consultancy Ltd, Phagwara, 2016