# Christian A. De Albero (917) 572-8757

**cdealbero@gmail.com**

**EDUCATION**

# St. John’s University, New York

***Bachelor of Science: Computer Science, May 2002***

**SKILLS**

**Relations:** Sr. Delivery consulting**,** experience in client facing roles such as leading concept design, SOW drafting, deployment meetings, Customer technical training.

Triage of client issues and outages.

Interdepartmental partnerships for enablement and break-fix Solutions architecture, design and documentation

Pre-sales engineering, assist sales with closing business Post-sales service delivery and support

Initiate and maintain partnerships with multiple vendors, partners and customers Customer events and presentations of solutions and services

**Software**: Windows 10, Server 20x, Active Directory, Group Policy, DNS, DHCP, Certificate Authority, IIS, MS office 20x /o365 customized deployment, Citrix Cloud, Citrix Virtual Apps & Desktops, Storefront, App Layering, WEM, Netscaler, XenServer, VMWare ESX, vSphere, vSAN, Horizon View, App Volumes, UEM, VMware vRealize operations, Control Up, HPE RGS

**Hardware: HPE proliant and edgeline platforms, HPE Moonshot,** PC Desktops/Laptops, Thin client configuration & deployment, HP Server hardware (all generations), NVIDIA grid, Tesla

**PROFESSIONAL EXPERIENCE**

# Independent Consultant

## Sr. EUC Virtualization Consultant, January 2020 to Present

* Citrix CCP-V
* Citrix CC-VAD-CC
* VMware VCP
* Citrix & VMware VDI environment architecture, implementation ,remediation & advanced support
* Citrix App layering / VMware App Volumes
* Citrix WEM / VMware UEM desktop and application delivery customization environments
* Citrix NetScaler deployment / administration
* VMware UAG deployment / administration
* VMware vRealize Operations
* Consulting and support of multiple enterprise clients, multi-site virtualized deployments, DR planning and implementation
* Test & prove new technology concepts regarding remote delivery (HP Moonshot)
* Windows server/desktop engineering
* Active Directory, sites & services, redundant DHCP, DNS, Group Policy authoring

# International Integrated Solutions LLC.

## Sr. EUC Virtualization Consultant, October 2016 to January 2020

* Citrix CCP-V
* Citrix CC-VAD-CC
* VMware VCP
* Citrix & VMware VDI environment architecture, implementation ,remediation & advanced support
* Citrix App layering / VMware App Volumes
* Citrix WEM / VMware UEM desktop and application delivery customization environments
* Citrix NetScaler deployment / administration
* VMware UAG deployment / administration
* VMware vRealize Operations
* Consulting and support of multiple enterprise clients, multi-site virtualized deployments, DR planning and implementation
* Test & prove new technology concepts regarding remote delivery (HP Moonshot)
* Windows server/desktop engineering
* Active Directory, sites & services, redundant DHCP, DNS, Group Policy authoring

# Datapipe Inc.

## Priciple Citrix Virtualization Engineer, July 2011 to August 2016

* Citrix Pres. Server / XenApp 7.x (and legacy) environment design, implementation/remediation & support
* Citrix XenDesktop architecture, implementation/remediation, support/maintenance
* Citrix XenServer implementation/administration
* Citrix NetScaler administration (app-side configuration experience)
* Global support of multiple enterprise clients, multi-site XenApp deployments, DR planning
* Test & prove new technology concepts regarding Virtual XenApp and XenDesktop remote delivery
* Windows server/desktop engineering and support administration
* Active Directory, sites & services, redundant DHCP, DNS, Group Policy authoring
* Application packaging / customization to suit functional and user experience requirements
* Leadership in directing marketing team and support team in standardization and productization of client offerings
* Company subject matter expert, directing solutions architecture and sales team in proper design and deployment methods

# API Systems / Novartis Pharmaceuticals

## Citrix engineer/ Contract Consultant, October 2010 to June 2011

* Citrix Pres. Server / XenApp environment design, implementation, support
* Citrix XenDesktop design, implementation, support
* Citrix Administration over several global sites.
* Application testing and enablement for offshore vendors and business units
* Customer relations and support regarding remote application and VDI delivery
* Test & prove new technology concepts regarding Virtualization, SAN Storage, and Networking.
* Compliance documentation of installation and standard operating procedures

# MindSHIFT Technologies, New York, NY

## Legal Professional Services Consultant, November 2007 to October 2010

* Provided services to very well-known corporate law firms in the North East / East Coast
* Citrix XenApp environment design, implementation, support
* Citrix XenDesktop design, implementation, support
* Citrix Administration over internal environment
* Desktop deployment, Windows, Microsoft Office, and third party applications
* Desktop support / Helpdesk roles
* Implementation & support of legal applications within windows desktops and servers
* Windows 2003/2008 server deployment and configuration for various roles
* Active Directory Domain administration
* Group Policy administration
* Implementation & support of legal applications within windows desktops and servers
* On-site and Remote implementation/support of technologies