

## EDWIN PAUL SAMUEL

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### CAREER SNAPSHOT

- A result oriented and process development professional with over 15+ years of extensive experience in Banking Financial Service & Insurance.
- Having 3.10 years of experience in the Manual Testing & Quality Assurance- Mortgage Lending, Loan Origination System Platform & Insurance and Wealth-UK Pension, Corporate Saving Platform.
- Having 6 years of experience in the Investment Banking, Loan Processing Group - Loan Syndication, LIBOR, PRIME, and Swing Line Borrowing. Payments through Wiring Instructions, Quality Check, and Cash Reconciliation.
- Having 6 years of experience in the Retail Banking - Savings Account, Deposit's Account, Bond's, Maturity Payments and Payments through BACS or Cheque, AML Checking, KYC & Home Loans.
- Hands on experience in Business Analysis, Requirement Gathering, Elicitation and Documentation.
- Good Knowledge of test process, creation and understanding of testing artifacts like test plan, test case etc. Knowledge on Software Development Life Cycle (SDLC) & Software Testing life cycle (STLC).
- Knowledge on testing concepts like Black Box Testing, White Box Testing, Functionality Testing, Smoke Testing, Regression Testing, Platform Testing & Agile software development with BDD approach.
- Fair knowledge on executing the automated test script in the Selenium Framework.
- Proficient in Retail Banking, Investing Banking & Insurance and Wealth Domain.

### Certifications

- I've undergone training in Mastering Business Analysis program in CBAP (Certified Business Analyst Professional) through Fhyzics Business Consultants Private Limited-An Endorsed Education Provider of IIBA®, Canada.
- Microsoft Certified: Azure Fundamental AZ-900.

### EDUCATIONAL QUALIFICATION

- Bachelor of Science in Mathematics, A.M Jain College, University of Madras, April 2004.
- Diploma in Management from University Of Madras, July 2006.
- Master of Arts in Human Resource Management, Pondicherry University, June 2008.

### KEY SKILLS

- Knowledge in Banking Financial Services & Insurance.
- Business Analysis, Requirement Gathering, Manual Testing, Quality Assurance, QA Methodology, Application Testing, Platform Testing, Defect Management, SDLC, STLC, Agile Processes.
- User Story, Epic, Use Case, TFS, JIRA, Orthogonal Array, QC ALM, Basic SQL, Selenium execution.

### TECHNICAL SKILLS & TOOLS

- MS Office - Outlook, Excel, Word, PowerPoint.
- Tools: TFS, Business Objects, Scrittura, STARS & Cash Breaks Manager, MS Share Point, Visio, JIRA & Confluence.
- Application: NetOxygen, Flexcube, Launchpad, Blend Portal, FNZ Corporate Savings Platform.

**Project Description:** Lloyds Banking Group, Corporate Saving Platform, UK Pension-  
**Role:** QA / Senior Test Engineer

**January 2020 - Present**

- Elicited requirements through brainstorming sessions with SME's and BA's and identifying the functions.
- Detail analysis on the test approach, test plan, indentifying project scope for preparing the test analysis, test data for the preparation of test case scripts and test execution.
- Involved in GAP Analysis and Technical Feasibility study with the technical leads and other SME's
- Requirement gathering for New Products business which Lloyds currently acquired from Zurich Corporate pensions with half a million customer.
- Scripting test case with high level scenario and execution for System Testing, System Integration Testing & E2E testing covering happy path & negative scenario's.
- Communicating with Product Management and Stakeholder on the new feature by analyzing and creating EPIC, Feature, User Stories & task on JIRA.
- Working closely with data owners, application owners to obtain upstream, downstream API and mapping 10+ business applications through System Integration Testing.
- Offshore SPOC and leading 6 members team covering daily calls, task allocation, daily status report, kanban board, project dashboard.

**Project Description:** WGS-US Bank, NetOxygen LOS, US Mortgage-  
**Role:** QA / Senior Test Engineer

**October 2016 - December 2019**

- Elicited requirements on user stories & PBI through grooming session and documenting the acceptance criteria to meet the requirement in sprint wise.
- Identifies the requirements with detailed analysis, designs test data and documenting.
- Requirement walkthroughs with Dev. and QA teams with the aim to develop testing strategies and test plans such that test cases reflect user needs.
- Test Case Designing with high level scenario & executing test cases to validate the Functionality and circulating the status with Pass, Fail & Block.
- Covering Functional, Non-Functional, Regression testing with all Test Scenario, Test Case & Test Data. Reviewing test cases making sure they are in accordance with requirements.
- Analyzing PBI (Product Backlog Indicator) & task through QA Testing tool (TFS- Team Foundation Server).
- Identified, researched, and reported software issues to the TFS defect tracking system with detailed bug description, screenshots, log files and tracked them till their closure.
- Once the code moved to testing environment and executed, detailed demo will be given to the Client with outstanding issues.
- Actively participate in the scrum/meeting to help the development finish the committed tasks & know team members commitments to each other.
- Used SQL Developer to write SQL Queries to do backend testing using TOAD.

**Project Description:** Citi Bank, Oracle Flexcube, Syndication Loans-  
**Role:** QA / Senior Analyst

**August 2010 - September 2016**

- SME in the process and as "Reviewer" (Quality Check) in reviewing the production by the team and authorizing them.
- Being a part of various process migration in which Citi Bank act as a Lender and Citi Bank act as an Agent for various Investors.
- Allocation of work, Daily huddles with the team & planning the day with the team. Dealing client queries and resolving them in timely manner.
- Manage weekly call with the client and ensuring that the KPI's are in green and the SLA's are met. Checking, processing Life cycle events such as Drawdown, Rollovers, Rate Set, Paydown.

- Analyzing the type of Syndicated Loans (LIBOR, PRIME & SWINGLINE) required by the Borrowers and Various Investors and sending out the funds within stipulated cut-off time.
- Loan maintenance of the booked loans till the maturity date.
- Reconciliation of Cash Breaks on a daily basis with Credit and the Debit amounts in CBM (Cash Breaks Manager).
- Due Diligence on wiring instructions of the Borrowers and Investors and updating the same in case of any discrepancy in the account details.
- Analyzing and preparing adjustment & refunds receivables and due from the borrowers. Addressing the Overdraft on the daily basis.
- Invoicing the brief calculation on Interest, Commitment Fees, Facility Fees and LC Standby Fees through System to Borrowers and the Investors during the month end and the Quarter End and processing the same.
- Rate notifications been informed to all investor whenever rate change occurred. Preparing General Ledger for the amounts wrongly credited / debited.
- Liaising with the Agent Banks/Investors, Middle Office, and Support team; maintaining database of the Agent Banks Contact details.
- Booking new LC's, increase/decrease/pay-off as per the agent's request to match with their records. Preparing the Dashboard and reporting to the top management with the detailed production by the team on daily basis.

**RR DONNELLEY India Pvt. Ltd**

**Analyst**

**September 2005 - July 2010**

**Project Description: Bank of Ireland, Retail Banking-**

**Role: QA / Analyst**

- Analyzing the applications for savings account and deposits account; validating mandatory fields in the application as per Know Your Customer (KYC) procedure. Investigating on applicant details for prior registered customers.
- Checking Anti Money Laundering [AML] for customers through Experian software. Creating letters for minor and major application fails in the application; re-validating ID and Address proof document sent by customers in case of AML fails.
- After KYC met Opening new account as per the application and assigning ATM card for the same.
- Handled account maintenance on savings and deposits account. Account closure and Out Payments through BACS (Banker's Automated Clearing Services) or Cheque.
- Undertook signature verification on the request with the Original application previously received. Reinvested funds from matured bonds into new products like bonds or saving accounts as per customer instruction. Maturity Payment by BACS or Cheque.
- Processing tax registration forms for account holders who are not liable for deduction of tax on interest. Issuing of ATM card on occasion of lost or theft & respective PIN number & issuing of account security PIN. Logging of complaints and queries and investigating the cause.
- Managed reconciliation of funds, stop payments and reissue of funds also supervised account closures including deceased and power of attorney accounts, enquiries and transfers.
- Generating end of day reports on number of accounts opened, number of accounts closed, out payments and total funds paid away with mode of payment.

**ICICI Home Finance Ltd.**

**Credit Processing Appraiser**

**Sep 2004 - Sep 2005**

- Efficient file appraisal & management along with query solving from Branch Credit Manager and Branch Sales Manager.
- Checked the applicant details with Dedupe list; Firing TVR (Tele Verification) and FIR (Field Investigation) for both residential and office and maintaining TAT for the same. Coordinated with sales executives and disbursement executives.