**Sagar Sahebrao Raut**



**Date of Birth:** 15th May 1993

**Address:** Vishal nagar pune.

**Email: sraut1513@gmail.com**  
**Mobile:** 8928804505.

Work Experience: 2 + Years as Salesforce developer

**Job Title:** Engineer Salesforce – Remedyforce

**Company Name:** Vyom Labs Pvt Ltd, Pune

* Configured Salesforce and Remedyforce for Different Organizations.
* Had Written apex code ,Trigger, Configured Salesforce automation tool to automate reparative business process
* Design and documented code , Involved in requirement gathering
* Worked on Integration
* Had done deployment using change set
* Extensive experience over creating Workflows, Process Builders, Approval processes, Validation rules.
* Good understanding of Force.com limitation and Best practices.
* Having good experience in working with Apex data loader and Import Wizard.

Key Skills Set:

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| * Salesforce Configuration * Apex(Synchronous & Asynchronous) * Trigger * Data Migration using data loader | * Salesforce administration * Visualforce * Integration * Change Set Deployment |
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Academic Qualification:

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| Qualification | Institute | University / Board | Year of Passing | Percentage |
| B. E. | Datta Meghe Institute of Engineering Technology and Research | Nagpur University | Feb 2017 | 60.00 |

**Certifications & Awards:**

* Salesforce Administration (ADM 201).
* Copado Certified Devops Administrator
* Awarded for Cargill custom development by client and department.

**Project Undertaken:**

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| **Project Name** | **Salesforce Sales Cloud Implementation.** |
| **Role** | **Salesforce Administrator** |
| **Description** | * Implemented sales process including lead, opportunity, quote and Invoice. * Created various page layouts and record types , reports and dashboards , validation rules , assignment rules and workflow rules to Automate the process. * Configured user role, profiles and permission sets. * Created approval processes as per business requirement. * Configured custom setting, interactive HTML, Visualforce and text email Templates. * Used data loader and data import wizard to import bulk data in Salesforce. |

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| **Project Name** | **Salesforce-Remedyforce Implementation for one of the leading consumer digital private bank of UAE** |
| **Role** | **Salesforce Developer/Administrator** |
| **Description** | * Configured Remedyforce process to fulfill business requirements. * Worked on Page layouts and record types. * Created various validation rules as per requirements. * Worked on MS-Teams Integration with Salesforce/Remedyforce. * Worked on custom page development * Worked on apex batch ,schedule class to fulfill business requirements * Configured workflows to send emails, updating records etc. * Created multiple approval processes to fulfill business requirements. * Worked on Process builders to automate processes. * Configured Salesforce mobile application for end users * Involved in Lightning Experience Migration |

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| **Project Name** | Salesforce custom Development (Enhancement) for Cargill |
| **Role** | **Salesforce Developer** |
| **Description** | * Involved In analysis ,Design and Development of Approval Process steps Elapsed time calculation tool * Worked on apex trigger, batch classes ,scheduled class and approval process to design the tool which calculates elapsed time between each steps approver has taken to approve/reject the record. |

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| **Project Name** | **Wilsonart (Remedyforce)** |
| **Role** | **Remedyforce Administrator/ Developer** |
| **Description** | • Configured Remedyforce Console and Self Service portal.  • Configured email template, email alert, approval process.  • Configured different modules like Incident, Service Request, Change Request, Problem Management, Knowledge Article, Task and Broadcast.  • Configured user role, sharing setting, profiles and permission sets.  • Integration of Azure active directory with Remedyforce. |

Declaration:

I hereby declare that information furnished above is true to the best of my knowledge and I bear the responsibilities for the correctness of the above mentioned particulars.

**Sagar Raut**