



APEKSHA SHENDE

SALESFORCE DEVELOPER

ABOUT ME

Salesforce developer with 4+ years of experience in Salesforce development. Proficient in Apex, Apex triggers, Lightning Web Components (LWC), and Salesforce configurations. Quick learner with constant zeal to acquire new skills and leverage technical expertise to deliver high-performing and scalable solutions contributing to the growth and success of an organisation. Proficient in leveraging Salesforce tools and best practices to deliver seamless end user experience.

CONTACT

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📍 Bangalore

SKILLS

TECHNICAL SKILLS

- Apex
- Apex Triggers
- Asynchronous Apex
- SOQL
- Lightning Web Components
- Salesforce Administration
- Salesforce Data Migration
- Salesforce Deployment

SOFT SKILLS

- Strong Communication Skills
- Leadership Skills
- Proactive Problem Solving Skills
- Quick Learner
- Adaptable

CERTIFICATIONS

- Salesforce Certified Administrator
- Salesforce Certified Developer 1
- Salesforce Certified App Builder
- Salesforce Certified Sales Cloud
- Salesforce Certified Service Cloud

WORK EXPERIENCE

Company: PricewaterhouseCoopers

Client: PwC Global CRM

January 2020 - June 2023

- Participated in Software Development Life Cycle (SDLC) that involved gathering requirements, designing, development, testing, deployment and maintenance of code.
- Developed Salesforce solutions using Apex, Apex triggers, asynchronous Apex and Salesforce configurations.
- Developed interactive user interfaces with Lightning Web Components (LWC) to meet specific business requirements.
- Leveraged Salesforce testing frameworks such as Apex test classes to deliver high quality code.
- Implemented Salesforce development best practices and standards to ensure high code quality and maintainability.
- Created and executed test cases to validate custom functionalities developed in the project.
- Helped team members functionally and technically.
- Reviewed and optimized code for improved efficiency.
- Demonstrated functionalities allowing onshore team to actively participate, ask questions, and provide feedback.
- Analysed, troubleshooted and resolved defects.
- Created organised and well-structured technical documentations.
- Deployed components such as Apex, Lightning Web Components and Salesforce configurations using Visual Studio Code and Salesforce CLI.

ACHIVEMENTS

PwC

- **Contest:** Architecture Review Board Salesforce Whitepaper Contest
Position: 1st
- **Contest:** Casathon
Position: 1st
- Idea submitted and selected at 'PwC Digital Lab'.
- Received real time recognition awards for project contributions.

Sri Bhagawan Mahaveer Jain College

- **Contest:** WebApps
Position: 1st

Carmel School

- **Contest:** Computer Activity - Wall Magazine
Position: 1st

MILESTONES

PROMOTIONS

- **2022:** Senior Associate at PwC
- **2021:** Associate 2 at PwC
- **2020:** Associate at PwC
- **2018:** Joined as Specialist at PwC

EDUCATION

Dayanananda Sagar Academy of Technology and Management

Bachelor of Engineering
Computer Science and Engineering
2014 - 2018

Sri Bhagawan Mahaveer Jain College

Pre-University Course (XII)
Computer Science
2012 - 2014

Carmel School

Secondary Education (X)
Computer Science
2011 - 2012

Company: PricewaterhouseCoopers

Client: Texas Capital Bank

April 2019 - December 2019

- Gathered, analysed and developed business requirements using Apex and Salesforce configurations.
- Created positive and negative test cases to validate custom developed functionalities in the project.
- Performed unit testing after development to ensure quality and reliability of custom code and configurations.
- Leveraged Salesforce testing frameworks such as Apex test classes to increase code coverage and validate the functionality of Apex code.
- Guided team members functionally and technically to develop user stories or resolve defects.
- Demonstrated functionalities developed in the project allowing the onshore team to ask questions, and provide constructive feedback.
- Analysed, debugged and resolved defects to ensure end-user satisfaction.
- Created well-structured and easily understandable technical documentations to outline functionalities developed in the project.
- Deployed components using Visual Studio Code and Salesforce CLI.
- Leveraged data migration tools such as Salesforce Data Loader to import data into Salesforce sandboxes.

Company: PricewaterhouseCoopers

Salesforce Trainee

October 2018 - March 2019

- Pursued training opportunities to enhance skills and proficiency as a Salesforce administrator and gained in-depth knowledge on Salesforce administration and its best practices, enabling me to efficiently configure and manage Salesforce sandboxes to meet business requirements.
- Attended trainings on Apex, Apex triggers, Asynchronous Apex and Lightning Web Components.
- Practiced Salesforce modules and earned badges on Salesforce Trailhead website.
- Passed 'Salesforce Certified Administrator' and 'Salesforce Certified Developer 1' certifications.
- Participated in a competition titled 'Casathon' and won 1st prize.
- Actively participated in various group events.