**Francis J. Daddato**

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**RESULTS ORIENTED Technology Professional**

**IT Project Management | Solution Enablement | Vendor Management | Business Analysis | Data Analytics**

Highly collaborative senior project manager with multiple demonstrated successes leading large-scale projects that produce quality deliverables on schedule, under budget and with high customer satisfaction. Special proficiency in building motivated multi-disciplinary business and technology project teams that deliver high-performance results in a matrixed international environment.

US Army veteran, strong team player with excellent leadership, communication (written, verbal, and presentation) and interpersonal skills, exceptional attention to detail as well as analytical and problem-solving skills.

**Professional Experience**

**OPsramp, inc.,** Remote, NJ  **6/19 – Present**

**IT Project Manager | Solution Delivery Architect**

* Responsible for managing multiple SaaS implementation projects concurrently with a strong focus on effective business implementation and alignment with statement of work (SOW) deliverables.
* Established best practices, templates, policies, tools, and partnerships to expand and mature the capabilities of a newly formed professional services organization.
* Provided strategic, operational, and fiscal project leadership while working to deliver customer long-term objectives.
* Provided sales support through participation in customer sales meeting, documenting project scope and pricing.
* Created and maintained comprehensive project documentation (project plans, RAID logs, meeting minutes).
* Collaborated with stakeholders to understand, document, and prioritize requirements.
* Translated conceptual user requirements into functional requirements in a clear manner that was comprehensible to developers/project teams.
* Proactively anticipated, identified, and communicated project risks and issues and worked both internally and with customer teams to mitigate risk and resolve issues.
* Created weekly project status update documentation and held project review meetings with senior leadership.

**Mizuho Securities,** New York City, NY  **4/18 – 6/19**

**IT Project Manager | Consultant**

* Responsible for managing the vendor selection process and implementation of an enterprise wide monitoring and automation platform.
* Created a vendor capability scoring matrix which was used in the decision process to select vendors that best aligned with the needs of the business.
* Managed the vendor proposal process, built strong vendor relationships, and acted as the primary liaison between vendors and internal functional teams.
* Produced implementation schedules, multiyear spend forecast, and business cases to secure funding for chosen solutions.
* Successfully negotiated a 58% cost reduction in vendor services.
* Created and maintained comprehensive project documentation (project plans, RAID logs, meeting minutes).
* Collaborated with stakeholders to understand, document, and prioritize requirements.
* Created weekly project status update documentation and held project review meetings with senior leadership.

**Fragomen, Del Rey, Bernsen & Loewy, LLP.,** Matawan, NJ **9/16 – 2/18**

**IT Project Manager | Consultant**

* Responsible for managing the end-to-end project life cycle for large complex IT initiatives. Project portfolio consisted of network infrastructure, software development, data center migration, and database migration projects.
* Effectively guided projects from planning through deployment with both internal implementation teams and vendor developer resources.
* Moved between agile and waterfall approaches depending on project specifics.
* Collaborated with stakeholders to understand, document, and prioritize requirements.
* Created and maintain comprehensive project documentation (project plans, RAID logs, detail meeting minutes).
* Produced weekly consolidated project status updates across multiple key initiatives.

**TRAC Intermodal,** Princeton, NJ **2/15 - 6/16**

**Project Manager | Senior Data Quality Analyst**

* Led a cross-functional team tasked with developing an automated data enrichment extract for the Billing group. This extract replaced manual manipulation and minimized the introduction of non-relevant data into the TRAC billing system.
* Created data quality metrics which identified trends in receivable data and led to a focused approach of identifying data issues.
* Created a data volume metadata repository and alert escalation process which served as the basis for multi-team issue resolution.
* Interfaced with senior leadership and external clients to establish data policies and standard operating procedures (SOPs).
* Developed and delivered progress reports, proposals, requirements documentation, and presentations to senior leadership.

**EDUCATIONAL TESTING SERVICE,** Lawrence Township, NJ **10/ 14 - 1/15**

**Senior Business Systems Analyst | Consultant**

* Gathered user requirements in support of data warehouse group initiatives.
* Reviewed extract layouts for data structure compliance and data quality.
* Performed data mappings in support of the data warehouse ETL processes.
* Facilitated meetings with stakeholders to capture and document changes in data enhancements.
* Interfaced with various business units within the organization to strategize deployment schedules.

**SAP,** Remote and New York City, NY **6/11 – 6/14**

**Project Manager | Senior Data Analyst**

* Supported the development, requirement gathering, and implementation of SAP’s Marketing Intelligence Platform system.
* Led a cross-functional team tasked with driving development and global adoption of downstream marketing target select tools.
* Facilitated weekly data quality workshops with global stakeholders to identify data gaps between multiple systems.
* Develop and executed test plans focused on functional & data quality testing as well as all other methods of testing (stress, volume).
* Interfaced with test leads and business users to establish a data comparison acceptance testing strategy.
* Produced weekly consolidated project status update across multiple key initiatives while managing issues, risks to ensure successful and on-time project delivery.

**ADDITIONAL RELATED EXPERIENCE**

**SYMBOLIC SYSTEMS INC.,** Tinton Falls, NJ

NJ Team Lead | Senior Data Analyst

* Managed a technical staff of six in day-to-day data product build operations of system architectures for the US Army. Implemented data quality processes and checklists used throughout the build process which drove efficiency, streamlined processes, and ensured the integrity and quality of deliverables.

**ACTANT INC.,** American Stock Exchange, New York City, NY

Senior Application Support Analyst

* Implemented Actant’s option trading platform and provided support to Actant’s external client base at the American Stock Exchanged

**GRAVITAS TECHNOLOGY,** New York City, NY

Project Manager | Client Relationship Manager

* Solicited new business for managed service provider services, created proposals, and led the onboarding of new hedge fund clients.

**BEAR STEARNS,** Philadelphia Stock Exchange, Philadelphia, PA

Senior Business Systems Analyst | Consultant

* Implemented the wireless trading platform and provided support to the Bear Stearns external client based at the Philadelphia Stock Exchange.

**CERTIFICATIONS**

In Progress (06/2021) - Project Management Professional

**Technical ACUMEN**

Microsoft Office Suite (Word, Excel, PowerPoint, and Outlook, Access, Project, Visio), Lotus Notes,

SQL Server Management Studio 2012, SAP Business Objects, SQL Navigator, Oracle SQL Developer, Agile and Waterfall Methodologies, JIRA, ChangeGear, Visual Studio Team Services (VSTS), ServiceNow, Infrastructure Monitoring, SaaS Implementations, SharePoint, Wrike

 **Education**

Certificate in Project Management, Brookdale Community College, Lincroft, New Jersey

Certificate in Computer Science, Brick Computer Science Institute, Brick, New Jersey

Bachelor of Arts, Criminal Justice, Stockton State College, Pomona, New Jersey

United States Army Defense School, Fort Bliss, Texas

**AFFILIATIONS**

Project Management Institute (PMI)