Shilpa Savadi

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Professional Summary

- IT Professional with 7.7 years of experience in Workday integrations(2 Years) and Peoplesoft
- Certified in Workday HCM, Core integrations, and Workday Studio, Current working in Workday Accounting center and integrations.
- Hands on Experience in Peoplecode, Peopletools, Application Engine, SQR, and SQL
- Tools: Workday Studio, Control – M, Service Now, Jira, Secure Fx, Secure CRT, Toad, PeopleTools -App designer, Data Mover, WinSCP, Benthic, SQL server, Oracle

Work History:

30/05/2021 – Current: Accenture as Packaged App Development Team Lead
Project: CNA Insurance

- Hands on experience on Workday reports, integrations, studio, datasets, other prism objects, accounting center stages, sources configuration,
- Exposure to custom reports, EIB and XSLT transformations
- Provide support to existing integrations/accounting center batches and solve the incidents/issues in timely manner. Handled P2 incidents independently.
- Regression testing and impact analysis for workday new releases
- Enhancing the integrations or prism objects to meet the new requirements and migrate to production after Unit testing and UAT is completed.
- Worked on defects in accounting center.
- Working with multiple source or downstream systems to support data flow from / to workday.
- Configuring integration/prism objects schedules and notifications, handled year end scheduling and other critical activities.
- Follow change control process, get CAB approvals to make changes in production. Providing monthly/quarterly evidence to audit team.
- Provide weekly/monthly status reports on the open and solved tickets.

02/08/2018 – 28/05/2021 in Infosys BPM Ltd as Technology Support Specialist

Project 2: Morgan Stanley

Application: Teradata, Fastload, BTEQ, SNOW.

Project detail: Analyzing the data for data service requests and providing reports to business users.

- Provide Monthly and weekly adhoc reports to business users working as reporting analyst.
- Analyzing incidents/requests and Creating reports using SQL

- Reassigning tickets to concerned team as and when necessary and coordinating with other data service teams to combine data.
- Follow up with clients for clarification/input/understanding the requirements/closure confirmation on tickets.
- Assigning the tasks within the team, Following SLA and delivering data.
- Documenting the frequent queries, Database infonowledge base

Project 1: Citizens TRS Replacement
- Application: PeopleSoft ELM 9.2 Peopletool: 8.53.26
- Project detail: Replacement of existing TRS system with Peoplesoft ELM Bolt-On application.
- Involved in requirements gathering and prepared mock designs, Developed technical specifications with test cases.
- Created fields, Pages, Records, and components. Created run control records and pages
- Customized Save button and Customized search page.
- Develop SQR inbound interfaces which generated output files in PDF and text formats, validated input file. And SQRs to send notification mails with generated output files as attachments.
- Done unit testing, Helped in UAT. Analyzed new development or enhancement requests.

- Developed additional code to meet new requirements or changes.
- Resolved SIT and UAT defects
- Involved in peer reviews, this includes writing test cases, analyzing the expected and actual results to ensure that developed software performs as detailed by the business requirements.
- Provided Production support.

04/09/2017 – 27/07/2018 in eCentric Solutions Private Limited.

(Client : Energywin Technologies Pvt Ltd)

- Project : Skoolsmart (Worked as Application Support Engineer)
- Provided First Line Support for the application including problem analysis & resolution
- Co-ordinate resolutions with Development team
- Monitoring devices remotely, served as the initial contact person for all SQL support queries.
- Creating, following up, & Closing bugs logged by users using internal tool.
- Participated in daily weekly status meetings
- Completed testing on code releases to ensure quality
- Created documentation for troubleshooting issues & follow existing SOP for common queries

**15/09/2014 – 25/11/2016 in Wipro Ltd (*Student-Computer Applications)*

- Project 1: Jefferies LLC
- Project 2: AMP services.
- Role: Peoplesoft Consultant , Module: FSCM
- Project Details: Conversion of Peoplesoft FSCM 9.0 to 9.2
- Running Compare reports for upgrade process
- Worked on peoplecode to resolve the issues.
- Analyzed the requirements and prepared technical specifications.
- worked on peoplesoft security(Creating PS users, roles and permission lists)
- Knowledge on Process Scheduler Manager, Process Monitor.
- Worked on creating unit test scripts and executed.

Academia and Personal Details

- BCA from RLS college, Rani Channamma University in 2014 with 85%
- Languages Known- Hindi, English, Kannada
- DOB - 01/08/1993