 ***Sandesh Kumar***

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***Professional Summary***

I have rich experience of 7.5 years in IT industry with a journey wherein I have taken up the roles of Support Engineer, Test Engineer, Test Lead, Pre-Sales Consultant and a Certified Scrum Master having a strong understanding of all phases of Web development with concentration on coding, design, testing and implementation of various web applications.

***Technical Skills Profile***

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| --- | --- |
| **Certification** | Professional Scrum Master 1(PSM 1), Certified SAFe 5 Practitioner, SAFe Advanced Scrum Master |
| **Languages & Framework** | JAVA, BDD, Junit, Functional Testing, Manual Testing, Automation Testing, Selenium-WebDriver (Java). |
| **Domain** | Insurance, Banking, Financial Services |
| **Tools** | Version One, JIRA, Eclipse, SVN (Subversion), Maven, Ant, GIT, Jenkins |
| **Environment** | DEV, SIT, UAT and Production |
| **Others** | AGILE, Scrum, Waterfall, Kanban, Software Development Lifecycle (SDLC), Defect Management, Regression Testing, System Testing, System Integration Testing, Ad-Hoc and Smoke Test, requirement traceability matrix |

***Non-Technical Skills Profile***

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| **Management and Leadership Skills** | Interact effectively with business analyst, developers, testers and stakeholders/clients for successful implementation. Developed ability to understand team dynamics and handle tight deadlines; worked within cross-functional and cross-cultural teams across various geographies.  Owned and driven the RFP responses, solutions and other artifacts, relevant to end-to-end bid management. Worked with multiple stakeholders (sales teams, verticals etc.) to devise appropriate and relevant customer specific solutions |
| **Area Of Expertise** | * Delivery Management * Customer Management * Scrum * Process consultancy & improvement * E2E delivery and resource management * Quality Assurance * Program SLAs metrics management * Business growth |
| **Training and Development** | Conducted training on domain-specific topics and Agile sessions for the team. |

# WORK EXPERIENCE

* **Senior Scrum Master October 2020- Present**

Wells Fargo , Bangalore

**Domain:** Banking

**Type of Project:** Web Application Development

* Coaching the Development team and Product Owner on the Scrum rules, Practices, Events, Self-organization and Cross functionality.
* I was involved in tracking the metrics like velocity of the team, burn-down chart, burn-up chart, commitment adherence, publishing the reports to the management/stakeholders on the platform level initiatives.
* Helped team investigate development issues, conducted slippage analysis and synthesized appropriate corrective actions.
* I was coordinating with the release team for the releases and actively participated in the scrum of scrums of the delivery area.
* I was involved in arranging technical/agile sessions to help team to improve their velocity and productivity sprint.
* **Senior Scrum Master October 2019 - October 2020**

Allstate, Bangalore (1 year)

**Domain:** *Insurance*

**Type of Project:** *Mobile App Development (iOS and Android)*

* I was involved from the inspection phase where the vision of the project was derived until the formation of the Scrum team. That required me to coach the product owner, platform manager and other stakeholders to understand Scrum, Scrum rules, Scrum practices and the importance of adhering to them to deliver a business value.
* Facilitating Scrum Events as needed. Followed Sprint planning, Daily Scrum meetings, Sprint Review, Sprint Retrospectives, and Look Ahead meetings as per the projections.
* I was coordinating with the release team for the releases and actively participated in the scrum of scrums of the delivery area.
* **Scrum Master July 2016 – Sept 2019**

Wipro Technologies, Bangalore  **(**3 Years 3 Months)

**Domain:** *Banking and Insurance*

**Type of Project:** *Web Application Development*

* Teaching and mentoring the Development team and Product Owner on the Scrum rules, Practices, Events, Self-organization and Cross functionality.
* Removing the impediments for the development team to achieve the Sprint goal.
* Helping the Development Team Members move towards the sprint goal by removing impediments and also helped understand inter team dependencies.
* Facilitating Scrum Events as needed. Followed Sprint planning, Daily Scrum meetings, Sprint Review, Sprint Retrospectives, and Look Ahead meetings as per the projections.
* I was involved in tracking the metrics like velocity of the team, burn-down chart, publishing the reports to the management/stakeholders on the platform level initiatives.
* Helped team investigate development issues, conducted slippage analysis and synthesized appropriate corrective actions.

* **Test Lead Nov 2015 – June 2016**

Wipro Technologies, Bangalore (6 Months)

**Domain:** *Financial Services*

**Type of Project:** *Web Application Development using Java*

* As a Test Lead, was responsible for all the phases of product test life cycle vis-à-vis planning, execution and monitoring. Led teams of various sizes in functional regression testing of automotive infotainment products.
* Decided the product test strategy for a given validation cycle and tailored suitable test plans for the team. Prepared all the necessary project documents such as the project plan, resource alignment plan & effort estimation plan.
* Scheduled test activities such that project plan is implemented effectively, and defects are identified in the early stages of product development. Recognized potential project risks, quantified and acted upon them as required.
* Reviewed the defects submitted by the team members. Debugged & isolated invalid defects before they were reported. Worked closely with the product development team in prioritizing must-fix issues for software releases.
* **Test Engineer Sep 2013 – Oct 2015**

Wipro Technologies, Bangalore (2 Years)

**Domain:** *Banking*

**Type of Project:** *Maintenance Support Project*

* Gathered requirements, analyzed them and accordingly designed test cases. To ensure exhaustive/in-depth coverage of requirements; created a traceability document for mapping the test cases against the requirements.
* Executed test cases according to the test plan and found significant number of quality defects that were rectified before the vehicle went into production thereby reducing the cost of quality.

***Educational Details:***

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| --- | --- | --- |
| ***Course*** | ***Percentage*** | ***Board*** |
| **MTECH** | **68%** | **Birla Institute of Technology and Science, Pilani** |
| **BCA** | **78%** | **Bangalore University** |
| **12th** | **92.9%** | **Board of Intermediate Education, Andhra Pradesh** |
| **10th** | **64.3%** | **Indian Certificate of Secondary Education (ICSE)** |

# SKILLSET

* Proposal Development
* Agile Coach
* Program/Project Management
* Pre-Sales & Solutioning
* Product Management
* Quality Engineering
* Testing
* Effort Estimation

# Declaration:

I hereby declare that the information given above is true and correct to the best of my knowledge.

Place: Bangalore