



Mahesh

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Objective:

Intend to build my career in areas of SFDC Willing to work as a key team member/Lead in a challenging and creative environment where performance is rewarded with new responsibilities.

Experience Summary:

- Having 6+ years of IT Professional Experience.
- Good Experience Salesforce Administration and Salesforce Functional/Manual Testing.
- Working on Agile Methodology.
- Good Experience in Designing the Test cases and Test Scripts Execution.
- Good Experience in bug reporting and involved in Triage calls.
- Knowledge in API and Integration testing
- Good Experience in preparation of Design and Analysis Documentation.
- Good Experience in Sales, Service and marketing Cloud in Salesforce.
- Good Experience in preparation of Design and Analysis Documentation.
- Good Knowledge in Configuration and Customization of Sales Force.com.
- Experience in designing Custom Objects, Custom Tabs, Custom Fields, Page Layouts, and RecordTypes.
- Good experience in Relationships.
- Involved in complex Automated business process by using Flows, Workflow Rules, ProcessBuilders
- Experience in creating reports and dashboards as per the client's requirement.
- Experience in configuring users, profiles, roles and permissions towards business requirements.
- Implemented security and sharing rules at object, field, and record level for different users at different levels of organization.
- Good knowledge of understanding Organization Wide Defaults (OWD).
- Good experience in Apex Data Loader and Eclipse tools.
- Good Working Knowledge in SOQL & SOSL.
- Good experienced in Communities.
- Good experience on Managed packages such as CPQ, Paradot, DocuSign, SmartComm, EDA, oneCorrespond and Conga.
- Followed Salesforce best practices.
- Good experience in Refresh the sandboxes and data backups.
- Good experience in 3rd party Integration and Api Integration such as Mule, Oracle, Azure etc.,
- Good Experience in Deployments using Change sets, TFS, Eclipse, ANT tool etc.
- Working on Prod Support activities.

Professional Experience:

- Working as Sr.Software engineer in Quorum Software from June'21 to till date.
- Worked as Sr.Software engineer in Prism Solutions International from Apr '17 to June'21.

Certifications:

- ✓ Salesforce Administrator.

Educational Summary:

- B.Tech (CSE) from JNT University Hyderabad.

Technical Expertise:

Salesforce Skills	SalesForce CRM,Apex, SFDC Admin, Workflows, Reports, Dashboards, SOSL, SOQL, Salesforce Testing
Salesforce Tools	Apex Data Loader, Import wizard.
Markup Languages	HTML,CSS and Visual force
Database	SQL
Operating System	Windows Family

Project Details:

1. Quorum Software:

Trusted by companies of all sizes across the global energy ecosystem, we connect people, data, workflows, and systems to help energy workers achieve remarkable results. Our Quorum Energy Suite delivers innovative solutions for planning, operations, accounting, measurement, transportation, and logistics for oil and gas and renewable energy, to proudly serve more than 1,800 customers around the world.

Roles and Responsibilities:

- Working on Requirements for Enhancement of the project.
- Working on org migration from Heritage Q to Combined org.
- Working on Prod support activities.
- Working on Sandbox refresh activities.
- Working on User Management
- Working on Maintaining and customizing the Salesforce org using best practices.
- Working on Salesforce Configurations(Out of the box functionalities).

2. Coventry University:

Public research university in Coventry, England. The origins of Coventry University can belinked to the founding of the Coventry School of Design in 1843. It was known as Lanchester Polytechnic from 1970 until 1987, and then as Coventry Polytechnic until the Further and Higher Education Act 1992 afforded its university status that year and the name was changed to Coventry University.

Roles and Responsibilities:

- Worked on Requirements for Enhancement of the project.
- Worked on EDAApp Exchange

- Worked on Knowledge management.
- Worked on Enquiry management.
- Working on integration with Gecko system and Marketing cloud.
- Triggering case status based on role changes.
- Migrate the data in excel sheets into CRM using Import/Export Wizard and Data Loader
- Worked on various Salesforce.com customization - standard objects and creation of customized business objects, screens, views.
- Created Approval Process for complex business process.
- Worked on Community and Partner portals
- Designed and developed the Custom objects, Custom tabs, Validation rules and Workflow Rules.
- Created Page layouts, Components and Visual Force Pages to suit to the needs of the application.
- Designed and developed email alerts based on the application requirements.

3. Motorola Mobility:

Motorola Mobility is a division of Lenovo Group that develops mobile devices. Headquartered in Chicago, Illinois, United States, the company was formed on January 4, 2011 by the split of Motorola Inc. into two separate companies; Motorola Mobility took on the company's consumer-oriented product lines, including its mobile phone business and its cable modems and set-top boxes for digital cable and satellite television services, while Motorola Solutions retained the company's enterprise-oriented product lines.

Client: Lenovo

Environment: Salesforce.com, Apex, Visual force, JavaScript, Force.com Platform, Data loader,

Roles and Responsibilities:

- Worked as a Salesforce Functional and Manual Tester
- Migrated data in excel sheets into CRM using Import/Export Wizard and Data Loader.
- Migrated Configuration from One Origination to other Organization, Motorola margined to Lenovo.
- Worked on Org migration activities.
- Worked on Eclipse for testing and deploying Apex classes and triggers into production instance.

4. Media of Automation:

Currently, Media profiles can create opportunity and select products from CPQ and standard price book onto the opportunity. For Media of automation, they need the ability to create quote from this opportunity in order to generate order form. The quote should pre-populate some fields from opportunity & CPQ.

Client : Thomson Reuters.

Environment: Salesforce.com, Apex, Visual force, JavaScript, Force.com Platform, Dataloader, Force.com IDE.

Roles and Responsibilities:

- Worked on various Salesforce.com customizations - standard objects and creation of customized business objects, screens, views.
- Worked auto population of Lookup fields.
- Involved in Design, Deployment and Support for all releases.
- Involved in CR's Implementation for monthly Releases.
- Implemented reusable code for import and Export Functionality.
- Implemented Custom Lookup Component.