

Career Objective

Seeking opportunities to achieve high career growth through a continuous learning process and keep myself dynamic, visionary and competitive with the changing scenario of the world.

Current Profile

- **Certified Salesforce Administrator & Developer**, offering over almost **12+ years of experience** in Development and **4+ years of experience** in **Salesforce Practices**, academically proficient, **M. Tech in Software Development & Management**, serving as **Associate Consultant** in **TCS**.
- Experience in Software Development using **Salesforce Admin**, integration using **REST Api**, building components using **LWC** and deployment using **COPADO** in **Community Partner** in **Service Cloud (LWR)**.
- Ability to work in Business environment, team handling, customer dealing abilities with knowledge of **SAFe Agile Methodologies** and **Sprint Planning**.

Technical Skills

- **Technologies:** LWC, LWR, Salesfore.com, Apex, SOQL, SOSL
- **Programming Languages:** Java, APEX, LWC
- **Web Technologies:**
 - **Markup Languages:** HTML, XML, JSON, YMAL, XACML
 - **Scripting Language:** JavaScript
 - **J2EE (JSP, Servlets), RESTful Web Service**
 - **Framework:** Struts, Spring Core, Spring MVC, Spring-boot, Microservices
- **Query Language:** Structured Query Language (SQL)
- **Testing Tools:** Junit, SOAP UI, Fit-Ness
- **Database Tools:** TOAD, SQL Plus
- **Reporting tools:** JIRA, Confluence
- **CICD:** COPADO, GIT (Stash, Bitbucket), Jenkins and TFS.

Certifications

- **Certified Platform Developer I**
- **Salesforce Certified Administrator (SU21)**
- **Sun Certified Java Programmer (SCJP1.6 with 93%).**

Achievements

- Received **Rising Start Award** Feb 2016.
- Received **Innovator Award** Oct 2018.

Professional Qualification

- **M. Tech (Software Development & Management)** from Vellore Institute of Technology, Vellore, Tamil Nadu (affiliated **VIT University Vellore**) with **Distinction** scoring **CGPA 8.39**.
- **B.E (Information Technology)** from **Govt. College of Engineering**, Karad, Dist-Satara (affiliated **Shivaji University**) in 2010 with **Distinction** scoring **68%**marks.

Educational Qualification

- Passed Higher Secondary Education (HSC) from KBP College Pandharpur, Dist-Solapur (affiliated **Pune University**), in 2006 with **Distinction** scoring **80.83%** marks.
- Passed Secondary Education (SSC) from SNVJ High School Jamkhed, Dist-A.Nagar (affiliated **Pune University**) in 2004 with **Distinction** scoring **83.20%**marks.

Professional Experience

Tata Consultancy Services

May2021-Till Date

Associate Consultant

- Working as **Salesforce Admin** and **Salesforce Developer** in **RISE** (RETAILER INTEGRATED SERVICE EXPERIANCE) and initiative by **Jaguar and LAND ROVER**.
- Leading Team effectively for the development and implementation of RISE Features.
- Handling multiple Sprints Plannings, Sprint Retros, Sprint Demos for RISE features.
- Managing customer centric operations & ensuring client satisfaction by achieving delivery & service while maintaining adherence to quality standards and catering to client's specific technical needs.

Fulcrum Worldwide Software Pvt. Ltd

Jan2017-Apr2021

Team Lead

- Technical BA for JW File Handler (**Salesforce Admin**) for CA to JWFH transition.
- Effective contribution in the development and implementation of Sapiens Reinsurance System. Restructuring and Upgrade of BIP System.
- Handling multiple sprints planning for **Claims Assure** features.
- Production Support for **Claims Assure & Sapiens** and by monthly releases using **Kanban Board**.

Fulcrum Worldwide Software Pvt. Ltd

Nov2013-Apr2017

Sr. Developer

- Effective contribution in the development of Claims Assure and Sapiens, BIP and Submission. Lead Developer for reducing manual work like **ESB Console** Application.
- Developed a major part of Sapiens Reinsurance and integration of Reinsurance in CA. Contributed to monthly release for BIP and Claims Assure as per Agile methodology.

Cognizant Technology Solutions

Jul2010-Nov2013

Programmer Analyst

- Effective contribution in the development of Client Service Profile (CSP) for handling complete life cycle of client to onboarding Organization's Client for Investment Banking.
- Effective contribution in the development of Client Onboarding Lifecycle Tool (COLT) For handling client to onboarding Organization's Client for Investment Banking.

Projects in Tata Consultancy Services

RETAILER INTEGRATED SERVICE EXPERIANCE (RISE)

May2021-Till Date

- **Responsibilities:** Understand Client requirement & discuss accordingly issues and solutions. Develop solutions in SFDC for enhancement.
- **Environment:** **Apex, REST, LWC, COPADO**

Claim Assure Upgrade and Production Support

Nov2013-Apr2021

- **Responsibilities:** Successfully worked on the major releases of Claims Assure adding new features as per customer demand and supported production issues on existing functionality.
- **Environment:** Spring MVC, Hibernate, SQL, **Docker**

Sapiens Reinsurance

Nov2013-Apr2021

- **Responsibilities:** Requirement analysis, designing, Development and Unit testing for the batch that enables carriers to manage their ceded programs efficiently and effectively.
- **Environment:** Core Java, SQL

Billing Integration Portal

Nov2013-Apr2021

- **Responsibilities:** Developed an Integration application between Java WINS and Renaissance Application. It is mainly for redirecting Billing Inquiry request to respective application version.
- **Environment:** JSPs, Core Java, Spring Core

Projects in Cognizant Technology Solutions

Client Service Profile (CSP)

Nov2010-Jan2012

- **Responsibilities:** Efficiently implemented CSP application which will be a central repository for the contacts and coverage of Organization's Client using Struts and JSPs.
- **Environment:** JSPs, Core Java, Struts.

Client Onboarding Lifecycle Tool (COLT)

Feb2012-July2012

- **Responsibilities:** Developed flex-based web application which will provide complete on boarding of a client in Organization's Client.
- **Environment:** Core Java, XACML, Drools.

Common Entitlement Module (CEM)

Aug2012-Nov2013

- **Responsibilities:** Developed an entitlement module named "Common Entitlements Module" Coupled with policy and execution logic.
- **Environment:** Core Java, XACML.

Personal Profile

Date of Birth	: 27 th August	Gender	: Male
Nationality	: Indian	Languages Known	: English, Hindi and Marathi

DECLARATION

I hereby declare that all of the details furnished above are true to the best of my knowledge and looking forward for an opportunity to work in your organization.

Date : Amrutkumar Rode

Place : Pune (MH)