**DADABHAU POKHARKAR**

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Chinchwad, Pune, 411033

**SYNOPSIS**

* Highly Skilled IT/Software professional offering an experience of overall 10+ years in the field of Automation Consultant, Project Lead, DevOps, Automation and Tooling, Production Application and Environment Support by following ITIL Release Management, Incident Management and Problem and Change Management guidelines.
* Good exposure of 3 years as Solution Implementer **at Onshore/Client Location at St. Louis, Missouri, USA**.
* Project Lead to control Delivery activities and Driving the **Technology Center of excellence Team**, which is responsible to identify gaps, invent new ideas, implement best practices using cutting edge technologies to improve customer satisfaction index and organization brand value.
* Hands-on and Experience in **Linux and Windows OS,** **Unix Shell Scripting, AWS Cloud, CA Release Automation (Nolio), IBM uDeploy, Teamcity, Jenkins, GIT, bitBucket, Apache Kafka-Zookeeper, Elasticsearch, Logstash, Kibana (ELK Stack), Basic Java, Objective C and middlewares - Apache, Tomcat.**
* Hand-on of application infrastructure configuration for informatica, tomcat, Automic Release Automations using AWS Cloud servers.
* Design and Development of CI-CD Pipelines using DevOps tools like Jenkins and SVN repository along with Support and Maintenance of all delivered DevOps environments for any issues, improvements and enhancement wise by designing and developing the automations.
* Design and Developed the In-House Automation tools for Production applications sanity check called Automated Health Check, SSL Certificate Expiry Check tool (SSL) and Auto Resolution (eDART) of production application issues using **Java and HP-Vugen** Technologies.
* **DevOps Infrastructure Build and Configuration** for all applications using AWS Cloud environments such as DEV, SIT, E2E, NFT, Non-PROD and PRODUCTION.

**CERTIFICATIONS AND TRAININGS**

1. ITIL V3 Foundation Certified
2. CA Release Automation (Nolio) – Application Design and Deployment Fundamentals
3. AWS Certified Solution Architect – Associate

**Experience Details**

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| **Sr. No.** | **Organization** | **Designation/Role** | **Work Period** | | **Total Experience** |
| **From** | **To** |
| 1 | CitiCorp Service India Pvt. Ltd, Pune | Officer | Oct-2019 | Till date | 0.5 Years |
| 2 | Capgemini, Pune | Sr. Consultant | Aug-2018 | Oct-2019 | 1.3 Years |
| 3 | Tech Mahindra Ltd, Pune | Associate Tech Specialists | Oct-13 | Aug-2018 | 4.11 Years |
| 4 | Infosys Ltd, Pune | Technology Analyst | Oct-10 | Oct-13 | 3.0 Years |
|
| 5 | Space Applications Centre, ISRO, Ahmedabad | Jr. Research Fellow | Jun-08 | Sep-10 | 2.3 Years |

**Technical Skills**

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| Platform | Windows, Unix/Linux |
| Programming | Unix Shell Scripting, Basic Java, Objective C |
| DevOps Tools: | IBM uDeploy, Teamcity, Jenkin, CA Release Automation (Nolio), SVN, Elastic Search, Logstash, Kibana (ELK Stack), Apache Kafka and Zookeeper, CA Automic Release Automation, Informatica Power center, AWS Cloud |
| Utilities Developed: | Automated Health Check (AHC), SSL Certificate Check (SSLC), Auto-Resolution (e-DART), Application Contact and Reference Tool (ACART) |
| Database: | Oracle and MS SQL Server, Microsoft Access |
| Web/Application Servers | Apache Tomcat, Apache Server, Wordpress 5.3 |
| IDE | Eclipse, NetBeans 6.5/6.8/8.0 |
| Miscellaneous: | Putty, WinSCP |

**Professional Experience**

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| **Organization:** | CitiCorp Services India Pvt Ltd | |
| **Domain** | Finance | |
| **Project:** | Infrastructure and Engineering Services Aug-2013 to Till Date | |
| **Team Size:** | **4** | |
| **Position:** | **Officer** | |
| Brief: | Implement, support and maintenance of cross platform across all CITI market research applications from infrastructure side | |
| Role/Responsibility: | 1. Responsible for configuration and readiness of Development (Dev), System Integration Test (SIT), Non-Functional Test (NFT), User Acceptance Test (UAT) and Production/Continuity of Business (COB) environments for research applications using cross technology platform. 2. Configuration of monitoring and Log analysis solution for CITI research applications by using Elastic Search, Logstash and Kibana (ELK Stack) tool set. 3. Design, develop and configure the CI/CD using uDeploy components and application processes and Teamcity for all CITI market research applications 4. Application cross platform migration, upgrade and TLS/SSL certificate renewal/installation/revoke 5. Support and Maintenance of all delivered DevOps environments for any issues, improvements and enhancement wise by designing and developing the automations | |
| **Organization:** | Capgemini Technology Service Ltd. Pune, India | |
| **Domain** | Insurance | |
| **Project:** | Best for Customer (B4C) – DevOps and Cloud Aug-2013 to Oct-2019 | |
| **Team Size:** | **8** | |
| **Position:** | **Senior Consultant** | |
| Brief: | 1. B4C Program is responsible for the delivery of new insurance suite comprising of the applications such as Policy Center, Billing Center and Claim Center, Contact Manager, ESB, Data Platform and Rating and Pricing. B4C team is working for Release and deployment automation by developing the CI-CD pipelines for applications from scratch to automate the deployment process. | |
| Role/Responsibility: | 1. Responsible for configuration and reediness of Development (Dev), System Integration Test (SIT), End to End (E2E), Non-Functional Test (NFT), User Acceptance Test (UAT) Fix-On-Fail (FOF), Pre-Production and Production environments for Informatica, Tomcat, Mulesoft, policy center, Billing center and claim center applications. 2. Handle end user deployments in Non-Production environments such as E2E, OAT, NFT, UAT all applications thru automation tools like Jenkins and CA Automic Release Automation. 3. Involved in handling of daily requests and Issues troubleshooting of delivered environments from end user. 4. Support and Maintenance of all delivered DevOps environments for any issues, improvements and enhancement wise by designing and developing the automations | |
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| **Organization:** | | Tech Mahindra Ltd. Pune |
| **Domain** | | Telecom |
| **Project:** | | TB-PAS-SQM Automation and Tooling Oct-2013 to Aug-2018 |
| **Team Size:** | | **15** |
| **Position:** | | **Associate Tech Specialist** |
| Brief: | | 1. BNS SQM Tools team has developed **Automated Health Check Tool (AHC Server), SSL Certificate Check Tool (SSLC) and Automated Remediation/Resolution Tool (ART)** to support more applications and worked for standardization of the flow. BNS SQM Tools team is working for Release and deployment automation. This helps to deploy the latest releases of different applications in different environments and servers automatically. |
| Role/Responsibility: | | * Design and Developed the In-house Automation tools for Production application sanity check (AHC), SSL Certificate Expiry Check tool (SSL) and Auto Resolution (eDART) of production application issues using collaboration of Java and HP-VuGen Technologies. * Design and Develop the Log analysis solution for Production Support by using Elastic Search, Logstash and Kibana (ELK Stack) tool set. * Designed DevOps (CI/CD) solution using **CA Release Automation Tool** as Orchestrator, integration with **Jenkin** tool for build creation/management, **GIT** repository code isolation thru branching and merging, configuration management using **Ansible** tool and Continuous delivery using**, Software Management (SWM) tool**. * Designed **Continuous Delivery Pipeline Architecture** using Jenkin and CA Release Automation tool for Release/code Deployment execution on multiple environments like Dev, Test, Non-Prod and Production. |
| **Organization:** | | **Infosys Ltd. Pune** |
| **Domain** | | Telecom |
| **Project Title:** | | Customer Care Technology (CCT) Oct-2010–Oct-2013 |
| **Team Size:** | | **21** |
| **Position:** | | **Technology Analyst** |
| Brief: | | 1. CCT Team was responsible for day to day operation management of CTI and IVR Production environment which includes **Incident and Release Management** (L1 and L2 Production Application Support) activities. 2. The CCT Team is responsible to complete the daily server health check or sanity check to keep them up in Production environment along with **deploy the code changes on daily basis to Interactive Voice Response (IVR) systems, Computer Telephony Integration (CTI) and databases.** 3. Responsible to provide Level 2 and Level 3 Infrastructure support for MPS/OSCAR//IVR/CTI servers - comprises of more than 300 systems |
| Role/Responsibility: | | * Incident Tracking, Detection, Classification and Initial support, Incident Ownership. * Handle deployments in UAT/Production environment for CTI and IVR. * Design and Develop the Automation Script using **PowerShell, Unix Shell Scripting** to automate the daily manual task in Production environment * Provide Level 2 troubleshooting for any issues in CTI and IVR environment. * Perform the Health checks and load balancing on daily basis to avoid P1 situation. Validation of CTI/IVR applications after the server reboots and resolves any issue. Take up the ON-CALL or SME (Subject Matter Expert) role outside business hours. * Create change requests/incidents/problem report using BMC AOTS Ticketing tool. Monitoring the effectiveness of incident management and making recommendations for improvement. Perform Daily health checkups of production environment. * Providing technical and application guidance and support throughout the release process, including known errors and workarounds. Providing feedback on the effectiveness of the release. Record metrics for deployment to ensure within agreed SLAs. |
| **Organization:** | | Space Applications Center, ISRO, Ahmedabad. |
| **Project Title:** | | 3D visualization of Cartosat-1 Stereo Images Jun-2008 – Sept-2010 |
| **Team Size:** | | **10** |
| **Position:** | | **Jr. Research Fellow (Software Developer)** |
| Brief: | | The “**Full Pass 3D visualization of Satellite Stereo Images**” is a software to display the full pass Cartosat-1 Stereo data consists of stereo images called FORE & AFT images. The same software module was included for Chandrayan-1, the India’s first Moon Mission to visualize the images captured by it in a 3D format. This software package includes the features viz. Full pass 3D visualization of Cartosat-1 stereo images (12k X 200k), Switching between 3D stereo mode & 2D mode, Ability of panning /scrolling by mouse, keyboard & GUI components. Selection of Left or Right image &views when it is in stereo mode, Separate panning, zoom in-out, translation, & rotation operation on left or right image. Parallax adjustment by GUI component & keyboard, Image enhancement operations in stereo & single display mode. |
| Role/Responsibility: | | * The user must be able to display large stereo image strips (12K x 200K & larger) on a stereo ready monitor (or a projector) with the ability of panning/scrolling while it is being displayed as a 3D image. * The software was developed with OpenGL (Open Graphics Library) environment library for rendering scene geometry of image and OpenGL toolkits (Graphics Library Utility Toolkit (GLUT) & Fast Light Toolkit (FLTK)) for creating GUI. |

**Academic Details**

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| **EXAM** | **UNIVERSITY / BOARD** | **YEAR** | **CLASS/PERCENTAGE** |
| B.E. | North Maharashtra University, Jalgoan  (Maharashtra) | 2006-2007 | First Class With  Distinction (76.07%) |
| H.S.C | Maharashtra Board | 2002-2003 | First Class (69.33%) |
| S.S.C | Maharashtra Board | 2000-2001 | First Class (70.53%) |

**Achievements**

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| Academic: | Got Third Rank/Merit in North Maharashtra University, Jalgaon for BE (IT) in May-07 |
| Awards: | Two times received the Technology Excellence **“BRAVO”** award towards Contribution Automation and Tooling in Tech Mahindra Ltd. |

**Personal Details**

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| Name: | DADABHAU EKNATH POKHARKAR. |
| Gender: | Male |
| Passport | M1812651 |
| Date of Birth: | 25th Oct. 1985 |
| Marital Status: | Married |
| Languages Known: | English, Hindi, Marathi |