**Jignyash Manyam**

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**Professional Summary**

* A technocrat with 7+ years of experience in **Business Analysis**, **Requirement Elicitation**, **Process Enhancement**, **End-user Training**, **Gap Analysis**, **Test Analysis**, **Stakeholder Analysis**.
* Proficient in end-to-end development of software products from requirement analysis to system study, designing, documentation and implementation & maintenance.
* Proficient in Requirement gathering: Interview, Requirement Workshop, Prototyping, Brainstorming, Observation, Document Analysis.
* Proficient in creating comprehensive software testing plans that include resource requirements, schedule assumptions, and scope based on inputs from Development, Sales, and System Test Management which include coordinating test plans across multiple test facilities
* Expertise in developing business use cases; preparing **SRS** (Software Requirements Specification),  (Business Requirements Document), Use Case diagram and document, Activity Diagram, UI specifications, User Stories, Requirement Traceability & RACI Matrix, performing Gap analysis and coordinating for Go- Live.
* Diligent in managing Software Development Lifecycle (SDLC) including requirement analysis, design, testing, and maintenance phases using **Agile Scrum** & **Waterfall** methodologies.
* Involved in building various stages in Software Development Life Cycle.
* Extensive experience working with internal and external clients, vendors, all levels of management, customers, and technical staff.
* Excellent Leadership, interpersonal and communicational skills.
* Performed data analysis for clients to optimize results and usage of their databases, systems, and reports.
* Experience in **CRM**, Financial/Retail domain and health care including **HIPAA and EDI Transactions**.
* System Integrations/Migrations: Project-managed large-scale initiatives involving the transition of programs to new platforms and the merger of disparate systems from acquired client companies.
* Creating detailed project road maps, plans, schedules and work breakdown structures.
* Handling Onsite-Offshore model, client relations and continues business process.
* Multi- tasking, project coordination and meeting deadlines.
* Defining SQA Test Methodology, SDET, test Strategy and exposure to CMMI standard processes.
* Reporting on project status and status of SQA activities to management.
* Experience in post implementation support and troubleshooting the application; extended post go-live & application maintenance support to the client
* Developing software solutions by studying information needs, conferring with users, studying systems flow, data usage, and work processes.

**CORE COMPETENCIES**

• Requirements Elicitation • Project/Program Management • Change Management & Organizational Readiness

• Business Case Development • Process Analysis/Mapping • Stakeholder Relationship Management

• Use Case & User Story Creation • Resource Planning • Cross-Functional Team Collaboration

• UAT/QA/Rollout/Support • Strategic Analysis & Planning

**TECHNICAL SKILLS**

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| --- | --- |
| DBMS | SQL Server, MySql |
| GUI Tools / Language | C#, ASP.Net |
| Web Technologies | HTML, CSS, JavaScript, Angular7 |
| Testing Tools | Win runner, Quick Test Pro, QC (Quality Centre) |
| Reporting / Data Analysis | Crystal and Cognos Reports |
| SC Management Tool | GIT, TFS |
| Designing Tool: | BizAgi Process Modular, Balsamiq MockUps, Star UML, Smart draw, MS Visio, Bonita |
| Project Management Tools | Jira, MS TFS, HP Quality Center, SharePoint, Confluence |
| Business Intelligence Tools | QlikView, Power Pivot, Power BI, SSRS |
| Other | MS Office Suite (Word, Excel, PowerPoint, VBA) |

**WORK EXPERIENCE**

**Keller Foundations - Dallas June 2017 – April 2020**

**Business Systems Analyst**

**Role:**

The main objective of the project is to gatherthe business process as requirements/user storiesfrom **US Army Corp of Engineers** forData management system application which is used to display the data i.e. collected from sensors or machines from construction job sites. The goal of the project is to create a Web Interface from scratch to the for the business functionality. The project was developed in .Net web application in Angular 7.

**RESPONSIBILITIES**:

* Responsible for gathering and documenting requirements from **USCAE** (stakeholders), testing system changes, and training/coaching users on the system and business processes.
* Organize meetings with stakeholders, including agency and subject matter experts, users, and executive teams to elicit requirements.
* Developed **Agile Product Backlog** items for the web application to development teams and business owners including appropriate assumptions, acceptance criteria, user details and non-functional requirements in **JIRA**.
* Worked with a team of Software Engineers and Infrastructure Developers to deliver web applications using **.net framework.**
* Interacting with users for requirement gathering; prepared functional specifications & low-level design documents.
* Conduct work product peer reviews and assist internal review process. Understand and adhere to the project timelines and priorities.
* Partnered with developers to automate manual processes, saving time and money while decreasing errors.
* Engage client to gather software requirements/business rules, and ensure alignment with development teams
* Developing system documentation for stakeholders on multiple complex functional domains.
* Experience in creating reports for every release and presenting to senior management and stakeholders.
* Worked within the business teams and collaborated with key stakeholders across the company and involve in design and implementation of features to enhance the experience of users on **UX/UI interfaces**.
* Collaborated with a team of Automation Engineers on automating the end to end process of newly developed features and functionality using **Cypress.**
* Worked closely with subject-matter-experts and product owners to understand and document existing business processes as **User Stories** including **Acceptance Criteria**.
* Collaborated with Quality Analysts and product teams to **review**, **scope**, **estimate**, **coordinate** QA initiatives.
* As a part of end to end tests, pulled the latest committed code from **GitHub** before every test run using git commands.
* Uploaded and maintained testcases in **TestRail.**
* Executed functional testcases on a **Virtual Machine** and reviewed test report which include UI conformity, adherence to acceptance criteria in the user stories and for finding, tracking bugs.
* Participated in the discussions of **debugging failures** that arise during test execution with QA and development teams.

**Software/Tools**: MS Office Suite, Confluence, JIRA, GitHub, Cypress, SQL Server, ASP.NET, Angular, TestRail,Salesforce

**Convergys - Dallas Aug2016 – June2017**

**Project Coordinator /Business Analyst**

**Role:**

HCM - The Global HCM Initiative is about people, processes and a new HR experience enabled through technology. Driving toward standard, common processes, and an improved experience for employees, managers and HR Globally. HCM will provide people-related tools, information, and insights about talent so we have the right talent to advance business priorities. Workday is the new platform of process that replaced with Peoplesoft. This system comprises of complex logic and various mathematical algorithms are applying to generate various kinds of outputs to the external systems like E-trade.

**Responsibilities:**

* Collaborated with technical / production architects and developers in the definition and breakdown of releases, ensured full understanding by all and smooth transition.
* Partnered with developers to automate manual processes, saving time and money while decreasing errors.
* Engage client to gather software requirements/business rules and ensure alignment with development teams.
* Run Various kinds of Employee Jobs in DB2 database.
* Involved in creating the custom reports in **Workday HCM** for Human Service team and Payroll (payment) functionality team.
* Involved in the transition for modernization of the project from Peoplesoft to Workday covering multiple complex functional domains like HR and Payroll.
* Created numerous integrations in **Workday Core connectors and PICOF.** Good knowledge of EIB Inbound/Outbound Integrations, Workday Studio, Report Writer and Calculated Fields
* Experience in prototyping and configuring integration using studio, EIB, and cloud connect from HCM, Benefits, and payroll between workday and external systems.
* Run the End to End Test methodology and Data mining process using ETL.
* Using ETL and Cognos - Generate and Validate complicated reports.
* Using Workday validate the data process from External application E\*TRADE.
* Lead process of issue identification and resolution.
* Managed risk tracking process.
* Monitored and managed scope.

**Software/Tools**: SqlDB2, Oracle, ETL, Cognos**,** Workday, JIRA, MS Project and HP-ALM

**synigence it solutions - India June 2013-june2016**

**Business Analyst**

**Role**:

The main objective of the project is to migrate an AS400 tool called “CashBack” to a web application called “Instant Refund.”

**RESPONSIBILITIES:**

* Developed use cases, workflow, screen mock-ups, and conversion requirements
* Prepared business process models using Visio to create a use case diagram
* Worked with users and stakeholders to analyze and validate requirements
* Manage documents relating to business rules, requirement specifications, wireframes, and functional requirements
* Data modeling and mapping and design using UML.
* Ensured all artifacts complied with corporate SDLC Policies and guidelines
* Performed GAP analysis of business rules, business and system process flows, user administration, and requirements
* Review, Analysis and update the Business requirement to the End to End system approach.
* Align and validate the test scenarios with the Business Requirement
* Developed clear and precise **Business/Functional Requirements** from document analysis, requirements workshops, use cases, and conducting JAD sessions with both SME and users.
* Identified different **databases** that are in use and cleaning up the databases by merging where appropriate or by removing obsolete databases.
* Simulate valid and invalid inbound data file for testing and validate the outcome of the same.
* Develop Test plan, Test Cases and Schedule a review with the Different stakeholders.
* Agile Test-Driven Methodology.
* Defect Analysis and work closely with Business Analyst to solve the discrepancy.
* Analyzing the application compatibility.
* Defect verification follow up & Closure.
* Present the best practice scenarios to the business stakeholders.
* Tightly integrated with Development till the UAT.
* Verify the Smoke testing process at each system level.
* Coordination with functional users and other technical team.
* Experience in the documentation of system and business requirements and specifications, design, and development of use case scenarios and **GAP analysis**.
* Responsible for **planning, organizing,** and conducting **walkthrough** with Business Units and Technical team for common understanding across teams of requirements and sign off.

**Software/Tools**: JIRA, SharePoint, HPALMS, MS Office Suite, SQL Server.

**EDUCATION**

**BACHELOR’S IN Electronics and communication ENGINEERING**

* Jawaharlal Nehru Technological University, India