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**Career Objective:**

To obtain challenging and rewarding full time position in Documentum technologies with growth and learning opportunities in supportive, challenging work environment that would take advantage of my job experience.

**Summary of Experience:**

15+ years of IT experience as Documentum Consultant, Development and Supporting Enterprise java and Content Management Systems. Extensive experience in EMC Documentum products such as WebTop, Documentum Administrator, Process Builder, Composer. Experienced of Documentum Applications in Banking Chemicals and Insurance Domains with ntier architecture. Experience in system analysis administration design and development in functional and technical areas of Enterprise Document Management Documentum.

* Hands on experiece in D2 LSQM
* Hands on experience in Documentum Content Server 5.3, 6.0.6.5,6.6,6.7,7.2,16.4
* Hands on experience in Digital Asset Manager 6.0.
* Hands on experience in Content Intelligence Services 5.3.
* Hands on experience in WDK Customizations.
* Hands on experience in Documentum Jobs.
* Hands on experience in WCM.
* Hands on experience in DAB, Composer, Process Builder
* Hands on experience in DQL/API
* Hands on experience in Documentum Administration
* Hands on experience in Workflows and Lifecycles.
* Hands on experience in Documentum Security Model
* Hands on Oracle Stellent UCM
* Hands on Oracle site studio
* Hands on Xmetal Developer, Author.
* Hands on Banking domain functionalities
* Hands on Oil and Resource functionalities
* Hands on documentum on Linux platform
* Hands on documentum on AIX platform
* Hands on IT operations
* Knowledge on Complete Pharma IT operations
* Knowledge on Trackwise
* Knowledge on LIMS
* Knowledge on CSV and its qualification process
* Hands on Controlled print module in D2
* Knowledge on 21 CFR Part 11 guidelines and implementaions
* IT vendor management
* IT project management in pharmacetical domain
* Domain knowledge on manufacturing
* Strong Domain knowledge on lifeSciences
* Well versed on resolved end users request using ticket based Help Desk Application with in specified SLA.
* Experienced in monitoring and maintaining complex system capabilities such as Full text indexing, Content Server and Application Server
* Involved in the overall system’s support and maintenance services such as Defect Fixing, Feature Enhancements, Testing and Documentation

**Educational Qualification:**

* MCA (2004) from Kakatiya University, Warangal,AP, India.
* B.Sc (CSc) (2001) from Kakatiya University, Warangal AP, India.
* Intermediate (1998), from Board of Intermediate, Hyderabad AP, India.
* S.S.C, (1996) from Board of Secondary Education, Hyderabad AP, India.

**Professional Experience:**

Organization : Zydus Cadila.

Designation : Deputy General Manager

Period : Jul-2017 to till date

Organization :Tata Consultancy Services. Hyderabad.

Designation : Asst Consultant.

Period : April-2011 to Jun 2017

Organization : Infosys Technologies

Designation : ITA

Period : Dec-2010 to April-2011

Organization : Accenture Technologies

Designation : SSE

Period : Nov-2007 to Nov-2010

Organization : Zensar Technologies.

Designation : Consultant

Period : Apr-2006 to Aug-2007

Organization : Symantec Corporation.

Designation : IT Analyst

Period : Sep-2005 to Apr-2006

Organization : IEG.

Designation : Programmer

Period : Sep-2004 to Sep-2005

**Project Experience Highlights:**

**ZyDMS of Zydus Cadila:**

ZyDMS is document management system implemented across all sites of Zydus. LifeSciences and Quality Management (LSQM) has been introduced with D2.

**Responsibilites:**

* Supporting all sites for documentum issues
* Incident Management system management for traking all issues
* Trouble shooting all major and minor issues with LSQM
* Documentum Server Management
* Coordinating with product vendor team for product issues
* Coordinating in IT operations, Networking and setting bandwidth
* Coordianting in Trackwise system Change requests and Deviations
* Hands on in D2 LSQM
* Hands on in Documentum Content Server 7.2,16.4

**Global Support Unit of Citi Bank through Tata Consultancy Services:**

Global Support Units are remote global service centers for cross border account openings across Citi Bank. Having 4 hubs Singapore, Mexico,US,Barcelona for providing support to its cusotmers in cross-border account mantainnace.

**Responsibilites:**

* Supporting GSU across four hubs
* Looking after all services regularly and handling issues
* Trouble shooting all major and minor issues
* L3 support
* Server management

**DRM from British Petrolium through Tata Consultancy Services :**

DRM is a tool for creating, saving, and managing USPL “business-critical” documents and records. A system called Documentum is used to “digitally” capture the documents and records in a database that allow users to quickly find the files they need. Additionally, a “work-flow” system is applied to documents that require approval and forwarding to be in-line with internal processes in USPL business operations. The DRM solution addresses the following key business objectives

* Facilitate compliance with government regulations by improving USPL’s ability to retrieve and deliver critical documents in a timely manner
* Ensure electronic back-ups of all critical documents for all departments
* Allow only authorized users to access documents electronically
* Streamline the document processes by use of technology to manage documents through their life cycle: Create è Review & Approve (if required) è Store and Archive è Destroy
* Create proper folder structure and access rights for users to access the documents easily.

**Responsibilities:**

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* Part of Production Support team.
* Looking after all services regularly and handling issues
* Trouble shooting all major and minor issues

**Previous Assignments:**

Project Name : **CMS WFIS through Infosys Technologies**

Technology : XMetal, Documentum

Role : Documentum Developer

**Key Activities:**

* Troubleshooting of Xmetal Author and Developer issues
* Creating Template using Xmetal Author
* Generating Content Templates using Xmetal Developer
* Providing support to the users in publishing the conent through WP.

**Project Description**:

Wells Fargo & Company was a diversified financial services company with operations around the world. Wells Fargo was the fourth largest bank in the US by assets and the largest bank by market capitalization. Wells Fargo was the second largest bank in deposits, home mortgage servicing, and debit card.

CMS was the project where we were providing user interface to the business users for creating the content for their site. We used XMetal Developer for creating new content templates and modifying the existing templates. Using these templates content author would be creating content through XMetal Author

Project Name : **Best Buy through Accenture**

Technology : Documentum 6.0

Role : Docuemtum Developer

**Key Activities:**

* I had participated in requirement gathering.
* I did the required customization in Accenture provided CMT tool.
* I had written the custom documentum jobs using java and DFC to clean up the nework drive from where we are ingesting images and to call the CMT tool
* Created content templates.
* Created xml rules for content templates.
* Created xsl presentation files for content templates.
* Configured SCS source and targets.
* Configured publishing configuration using DA

**Tax Imaging**:

The Tax ECM Imaging project consists of 3 main Jobs:

**Content Ingestion Job**:

This was the primary job that will execute the Content Migration Tool. It will use DFC based APIs to run the extraction module and trigger the injection module. Essentially, this process takes source data from a directory and applies a Profile XML file to map the source metadata to the target repository object model. It also pushes the image files to the target repository.

**Content Cleanup Job**:

This job will be scheduled to cleanup processed content on the shared network drive that has already been ingested into Documentum. The intent was to leave space on the drive to continually import new batches. This job will run every night and the frequency of it was configurable.

**Tax Reporting Job:**

The reporting job will run a DQL query against the Documentum repository to capture specific type object attributes. The results of the query will be stored as a CSV file within the Tax cabinet for Tax administrators to review. The job will have to be manually re-run if the date range needs to change. The Tax team will log a ticket with imaging production support with any requests to run the job for a giving date range

**DAM**:

This application was explicitly marketing and advertising department of Bestbuy. This department works with digital assets for providing good quality digital media files for their marketing. Our team implemented DAM application with customizations to fulfill their requirement.

* Automate the process of marketing and communication department of bestbuy.
* Eliminate the manual process for ingesting images into central repository and retouching the imaging process.
* Provide new look and feel to images for marketing and have different types of transformations.
* Provide security to the digital assets

**Vendor Max :**

This application was explicitly for managing the vendor agreement documents across the Best buy.

A simple Document Aging Report would be created to produce a predefined list of columns. The display of the report would not be customizable. The report would be created using a DFC based Java class and simple DQL Query to produce a text based report.

**PC-Image :**

PC-Image was the web publisher project where we were creating content and publishing into the PC-Image portal server. PC-Image was the thick client exists in Best Buy laptops. We used to provide product offerings and product translations through this application. We created content templates, rules, and presentations for the content publishing into the PC-Image portal server.

This project was for creating content for product offerings and application translations for the existing Best buy customers. This system would pull the software and images from best buy systems and would be provided to the best buy customers

**Connect WCM :**

Connect –WCM project has specific content templates from which we are going to create content for portal. We have specific user groups for creating, authoring, and publishing content into target portal server. Web publisher was giving user interface for business users in accomplishing these activities.

Connect WCM project has object model through which we are going to create templates. We then create rules for those templates in rules editor or through external import. Once we finish templates and rules using web publisher editor, we then create presentation files for creating html renditions to the xml content. Rule files and presentation files would be associated with content templates to create content

**SmartCat:**

SmartCat was a demonstration application developed using struts framework for CIS (Content Intelligence Service). Through this application we had achieved the auto categorization and auto tagging of the enterprise content files which have been imported into the content server

Project Name : **Preconfiguration Solutions for pharma through Zensar**

Technology : Documentum 5.3

Role : Docuemtum Developer

**Key Activities:**

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* I had customized the import functionality of the webtop.
* I had imported the documents according to the given attribute values of xml profiles already existed in docbase.
* I had used the open office utility to convert the imported document into PDF format, irrespective of the format of the file that has been selected for import

**Project Description:**

This system was design to automate the import document process and add the functionality to store the document according to the predefined profiles already existed in the Documentum Content Server

Project Name : **Renewal Centre through Symantec**

Technology : Java, ATG

Role : Java Developer.

My Role:

* + Design and implementation of front end screens using JSP and DSP tags with ATG framework

**Project Description:**

This project was all about renew the license of product subscribers, Here production server was in US, We were six members working in Pune as a development team for Offshore .

This Project was mainly divided into two modules called Storefront and CSR. Storefront is all about direct renewal of the product subscription, and CSR was indirect renewal of the product subscription. I was working in CSR module as a presentation layer designer using ATG framework.

**Achievements :**

* I did sun certification (SCJP).
* I did EMC E20-120 Documentum Certification from EMC.
* I did attend corporate training on Documentum5.3, 6.0, 6.5.7.2
* I got all training certifications from EMC

PERSONAL DETAILS

Date of Birth : 05-04-1980

Father Name :Narsimha Rao Chilka.

Sex : Male

Permanent Address : D.No 1-9-26, Indira Nagar, Yellandu, Khammam, 507123

Passport : F6460876

Languages known : English, Hindi, Telugu, Kannada

Preferred location : Hyderabad