**Annapoorani Kalvarayan**

e-mail: yogi11porani@gmail.com

Mobile: +91-9952594883

**OBJECTIVE**

To pursue a carrier in a competitive environment that motivates excellence passion for work and loyalty towards the organization that will strengthen my personal character, which will enable me to become more competitive in my chosen field of endeavor.

**PROFESSIONAL SYNOPSIS**

* Have 5.9 Years of industry experience in various fields like in Requirement Analysis, Quality Reviews and Testing phases as part of the assignments, SharePoint &Daptiv administrator, L1 Monitoring on control –M, Support analyst role and Portfolio management Process.
* Having 4 Years of experience in **Software Quality Assurance & Testing activities on Manual testing and DB validation.**
* Good knowledge in Testing Life Cycle using agile methodology like **Sprint planning, identifying tasks, Time estimation against each task, executing tasks** within given time and Scrum call participation.
* Good working knowledge in testing the Hot-fixes and defect retests.
* Proficient in preparing Effective Test Cases, reviewing and Executing Test Cases to test the application functionality.
* Experience in **Database querying, Data manipulation and population** using SQL Server.
* Good Working knowledge in **Healthcare Domain**
* Understanding the various levels of Software Development Life Cycle (**SDLC**) and Software Testing Life Cycle (**STLC**).
* Expertise in **Black box testing** types like, Functional Testing, Sanity Testing, System Testing, Regression Testing and Smoke Testing.
* Drive a team as an individual QA till successful deployment into production and handover to business
* Experience in **ETL process** and Performing the Database validation using SQL queries
* Experience in Individual/Group enrollment process.
* Being practitioner in selenium and I will be able to be scale up with Selenium
* Involved in participation of regular weekly project status meetings to discuss the risks involved in ongoing projects with Teammates and Team Lead.
* Preparing Daily & Weekly Status Reports on release basis.

**TECHNICAL SKILLS**

* Technology : Java
* Application server : Microsoft SharePoint Server 2010
* Operating Systems : Windows 98/2000/XP/7, Windows Server 2008 R2, Mainframe
* Software : Office Suites, Splunk
* Database : MySQL, Oracle PL/SQL
* Domains Worked : Healthcare
* Automated Testing Tools : Selenium Web driver(Beginner), RFT
* ITSM Management Tools : ServiceNow, Incident Management and Remedy Ticketing Tool.
* SDLC Methodologies : Agile
* Other utilities : Market Prominence, Health Rules Payer, RTC/RQM

**Project Experience:**

**Project 1:**

**Title : QA Analyst**

**Client : Aetna NextGen (Recon & RockEnroll)**

**Team Size : 9**

**Role : Team Member**

**Period : Mar 2017 – Till date**

**Project Description:**

Aetna is an American managed health care company that sells traditional and consumer directed healthcare insurance and related services, such as medical, pharmaceutical, dental, behavioral health, long-term care, and disability plans, primarily through employer-paid (fully or partly) insurance and benefit programs, and through Medicare.

**Key Responsibilities:**

* Involved in User Stories Requirement Study in RTC, Test script development, test script
* Has Involved in Functionality analysis, Onsite call participation, Daily status report, KT for New joiners (Onshore, Offshore,Other team) and Production support
* Using RQM for bug/defect logging & tracking.
* Attending Scrum meetings, Tasks Allocation and Sprint retrospective meetings, Release meetings.
* Provided KT to the new joiners.
* Experience in DB validation with SQL query to validate different data extracts with ETL process
* Running Jobs thru mainframe and loaded data from source to QA table to validate as per the requirement
* Good Hands on in test case creation, execution and data preparation.
* Experience in Test data creation to ensure the correct test coverage.
* Proficiency in writing complex SQL’s
* Understanding the client requirements and involved in test scenario preparation
* Accountable to break the test scenarios into test cases and verified the test coverage
* Working knowledge on functional testing, system testing, regression testing and integration testing on DB level and Web based applications as well.
* Experience in ETL testing and validation as per the load using the SQL queries.
* Performing the Database validation
* Hands on Enrollment procedure.
* Web UI validation for group enrollment.
* Validating the event generation on enrollment in downstream system thru Splunk and CMA application

**Project 2:**

**Title : MAH Support & Operations – Data Processing**

**Client : ActiveHealthManagement**

**Team Size : 4**

**Role : Team Member**

**Period : Apr 2016– Feb 2017**

**Project Description:**

This project helps the organizations that handle customer data for other companies strengthen their reputations, financial statements, and stability by documenting, evaluating, and improving their internal controls. SOC II report details, the system controls that your company uses to process data and describes the security and privacy of that data.

**Key Responsibilities:**

* Responsible to keep the production system user access controls are accurate.
* Collect the users list from AD and did the analysis for the user’s current active status matched with the actual status.
* Extensively worked in the preparationof collecting the readiness control evidence for SOC 2 audit. Actively coordinating with the control owners and control operators to collect the evidence on nearly 48 controls. And keep maintaining that for audit
* Collected and reviewed the documents like client lists, employee lists, org charts and policies for audit-able with screenshot and report configurations. Determine if we need any upgrade requires on Control docs (AD, Security groups, Domain groups) as per auditor’s expectation (client side).
* Nine applications, which holds PHI and PII information, are successfully migrated and automated to the Production level. Hand over this process to Application leads to reduce the Manual stuff on removing access from certain application when the users are terminated from organization (or) moved out of that current application.
* Prepared the KB article for the CAARS Migration process setup from the scratch.

**Project 3:**

**Project : Portfolio Management & SP admin**

**Client : Aetna AHM, US**

**Team Size : 6**

**Role : Administrator (Daptiv and SharePoint)**

**Period : Apr2015 -Mar 2016**

**Project Description:**

Active Health Management is an experienced leader in providing population health management services to both health plans and employers. AHM BA & Dev enables physician organization to confidently move from a volume-based care model to a value-based care model by improving health outcomes and the patient experience while reducing total healthcare costs

**Role: Daptiv administrator**

**Key Responsibilities:**

* Resolved the incident request of user creation, creating the new initiative and updated the Daptiv Roster. Timesheet follow-up. Updating the Org chart based on the Resource roster. Created daptiv Self-Help documents for end-users.
* Roster update, Organization chart preparation, creates new Initiative & Projects in Daptiv and Resource allocation.
* Prepared Daptiv training material for End-users, Project managers as well as the Resource managers. Effectively managed projects in daptiv like creating task, adding members, providing allocations.
* Training Entry-level trainees and assessing them. Interaction with 3rd party vendors, Client Teams and senior onsite System Engineers as necessary to optimally perform job responsibilities.

**Role: SharePoint Farm administrator**

**Key Responsibilities:**

* Tested and Migrated servers from Windows server 2003 to 2008 R2 servers
* Customized an intranet site with custom branding and web parts using CSS, JQuery and JScript’s
* Deployed custom master page and custom layouts to provide new look and feel for intranet sites
* Performed Daily/Weekly/Monthly checks and monitoring in the production environments for services, server resource performance, job/crawl status and high availability
* Create/manage site collections, site quota, content databases and other site objects
* Trained users on creating sites, document libraries, lists, assigning permission to sites, sub-sites, folders, lists and documents
* Support end users in the administration and utilization of site collections and their out of the box features. Assist users in setting up sites for specific business cases. Troubleshoot/Resolve site level issues, daily operation issues

**Role: Support Analyst**

**Key Responsibilities:**

* Providing support by handling day-to-day incident issues, coordinating, facilitating Incident resolution and engaging support teams as required.
* Toad Oracle - Worked closely with the ETL team to ensure the requested changes are reflected in the database.
* Supporting data mismatch issues between source and target tables in production environment.
* Writing SQL queries for data fixes, back tracking the mapping logic in Informatica query for data discrepancies and report issues.
* Engaging on calls with clients and Sharing the consolidated status of the report to clarify about the issues and impact to the business
* Act on system alerts/ messages, Monitor SLA jobs as per checklist.
* Perform notification of critical jobs as defined in the procedure. Providing the daily report.

**EDUCATION**

**B. Tech in Information Technology – Mailam Engineering College, Anna University.**

**Master of Engineering in Computer Science Engineering and Technology - Salem college of Engineering and Technology, Anna University.**

**Personal Information**

Name : Annapoorani Kalvarayan

Date of Birth : 23.10.1990

Location : Chennai

Languages Known : English, Tamil

**Declaration:**

I hereby declare that the above written particulars are true to the best of my knowledge and belief.

Date :

Place : Chennai Annapoorani Kalvarayan