

Soumya S Nair

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Professional Summary

- Overall 6.5 years of professional experience as a System Quality Analyst on Testing & Quality Process Implementation . Expertise in Software Testing Life Cycle (STLC), SDLC and Defect Life cycle with major responsibilities in all the phases.
- Have been working in Agile environment as a Software engineer for 5 years. Proven history of successful work with cross-functional teams. Well proficient in Manual, Web Service, Data Base Testing.
- Expertise in project management skills by handling all meetings, documentation and business reports/Metrics.
Experience working with co-located and distributed teams (on-shore/off-shore model).
- Domain expertise in Banking, Financial services, Health Care and Automobile.
- Hands on experience in Waterfall and Agile Test methodologies.
- Experience in participating and reviewing Business Requirements, Functional Specifications and Technical Specification documentation calls.
- Experience in Preparing QA Estimations, Test Plans, Risk Based Test Strategy, Test Scenarios and designing Test Cases using Test Design Specification Techniques.
- Hands on Experience in designing test cases using Test Design Specification Techniques, ECP, BVA, Decision Tables, State Transitions.
- Hands on Experience in Siebel Architecture development, Design document, UI Configuration in Siebel tool.
- Preparing and Maintaining Requirement Traceability Metrics and Requirement Gap Analysis.
- Well Experience in Static, Functional, Integration, Regression, GUI, Back-end, Browser Compatibility, Ad-hoc, Exploratory, System Integration Test.
- Understanding process flows to ensure UAT scope is adequate for projects. Designed Test Cases for UAT and make sure all systems are integrated for E2E validations. Performed & Supported User Acceptance Test & Production Support.
- Develop documenting and implementing software testing standards, processes, guidelines, checklists, tools, and templates as part of QA Process.
- Well Experience in defect tracking by using JIRA, ALM/Quality Center and Mantis.
- Experience in Database Testing using SQL Queries.
- Knowledge of response XML, SOAP and RESTFUL Web service calls.
- Working Knowledge in BDD Frame work ,Selenium WebDriver. Identifying the scripts issues (if any) and updating the existing suite if any changes are required.

- Maintain required documents, Best Practices & Metrics after every Project Go live.

Technical Skills

Test Management Tools	HP/ALM, Quality Center, Jira, Mantis, SoapUI, Siebel tool, Web tool.
Functional Testing Tools	Selenium WebDriver, Jenkins , Vulcan ,UFT
Automation Frameworks	TestNG, Maven,BDD ,SVN ,GitHub
Testing Methodologies	AGILE (SCRUM), WATERFALL, CI/CD
Databases	MS SQL Server 2005/08
SCRUM Tools	Rally, JIRA

Work Experience:

- Currently working with Wells Fargo India Solutions Pvt Ltd -Bangalore as a Senior Quality Analyst from April 2018 to Till Date.
- Worked with Mercedes Benz (Client location) Capgemini India, Bangalore (Parent company) as a Consultant from Aug 2016 to March 2018
- Worked with QuEdge Software Solutions, as an Associate Test Engineer from Nov 2015 to July 2016.
- Worked in Shabri Enterprise , Bhilai as Tester from Sept 2014 to October 2015

Education

- Bachelor's degree in Electrical & Electronics Engineering from Shri Shankaracharya College of Engineering Technology, Chhattisgarh India with 70%.
- Board of Intermediate from India with 80%)
- SSC from with 81%)

Accomplishments

- Got Champion Award for best performer in 2019 first quarter for showing 418 minutes saving and making Automation strategy for Smoke.
- Got Best performer award in Mercedes Benz for best performer in Shop floor

Professional experience:

Company/ Client: Wells Fargo India Solution Pvt Ltd, Bangalore, Apr '18- Till Date

Role: Senior Quality Analyst

Project: Siebel Capsol

Domain: Wholesale banking

Description: Siebel Capsol (Service) is used as a workflow tool across the business to route a request for some type of work to be performed from creation to completion.

- It is viewed as a “one-stop shop” for basic servicing needs by several user groups in addition to customer care.

Roles & Responsibilities:

- Prepare, review, submit and provide walkthrough of QA plans and exit reports to onshore and offshore teams.
- Prepare process documentation for Sprint changes for demo, defect metrics for retrospective meetings.
- Functional-Integration-Regression for every release (Sprint & Kanban based agile model).
- Hands on Experience in Siebel Architecture development, Design document, UI Configuration in Siebel tool.
- Define test processes, design and deliver an automation Test framework around Continuous integration using Behaviour Driven Development (BDD) technique.
- Responsible for daily SIT and UAT check outs.
- Working as a SME for Opt-Com project which helps in Optimization of Regression test suite.
- Actively Participated Project Meetings and Co-ordinate with all Project stake holders and maintained MOM and followed up on Action Items, Risk identification areas and mitigations.
- Designed Test Plan and test strategies and get it reviewed by BA’s and project Management.
- Participated in all Scrum meetings, Created QA Tasks in JIRA for each user story. Monitoring QA Deliverables. Actively involved in Sprint Planning meetings and checking Product backlogs for prioritization.
- Designed test cases using Test Design Techniques, Maintained and Test Plans, Test Labs, Defect maintenance in HP/ALM.

Company/ Client: Capgemini India, Bangalore - Aug’16- March ‘18

Client: Mercedes Benz - Client

Role: Consultant

Project: Proterm

Domain: Automobile

Description: Proterm is a software used to test different parts of Mercedes Car.

Roles & Responsibilities:

- Worked with Dev & BA Teams to understand and find gaps in the requirements.
- Analyzed user stories and participated in Sprint planning, Review Sessions, Scrum Meetings and developed Test scenarios, Test cases, Test data, Test procedures, Test reports.
- Performed Functional testing, Integration Testing, System Testing by manual & automation test.
- Conducted and followed up Defect Triage meetings.

Company/ Client: QuEdge Solutions - Nov ‘15- Jul ‘16

Client: Cochlear, Australia.

Role: Associate Test Engineer

Project: NEO-XS System Project

Domain: Health Care, Hearing aids

Description: The system will be compatible with the Cochlear Device Interface (CDI), and hence the clinical programming software packages: Custom Sound and Nucleus Fitting Software (NFS). The application has different kinds of measurements and graphs involved.

The products released as part of the NEO-XS System Project include:

The CP1000 Sound Processor and its associated firmware

The CR310 Remote Control

The Recipient App

Roles & Responsibilities:

- Performed end to end system testing for the whole test suite. Manual testing of medical equipment's with the help of custom sound. Done System Level Testing using Oscilloscope.
- Maintained effective communication with Team Members to get clarified on issues & concerns on various functionalities.
- Worked with Dev & BA Teams which are Geographically located in various locations
- Analyzed user stories and participated in Sprint planning, Review Sessions, Scrum Meetings and developed Test scenarios, Test cases, Test data, Test procedures, Test reports.
- Conducted and followed up Defect Triage meetings.

Company/ Client: Western Outdoor Interactive (P) Ltd, Mumbai - March '14- July '14

Role: Tester

Project: Inflight Interactive Systems

Description: Testing of different Interactive applications that are used in international flights like audio video systems, safety alarms.

Roles & Responsibilities:

- Conducted meetings with Project leads, identified Project Business impacted Processes of an existing systems to identify the regression scope.
- Execution of test cases manually. Retesting and Regression.
- Test Design, Test Execution and defect reporting was taken place in Manti Test Management Tool.
- Test data preparation in Oracle EBS and validated downstream portals.
- Worked on Post production defects, after project Go-Live.