## YOGESH JAIN

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**Professional Summary:**

* Over 12+ years of experience working as Mainframes COBOL/DB2 -SQL **Developer/Technical Lead/Team Lead** since 2008 Nov in Banking Domain & Health Care.
* Experience working in US Healthcare domain with a leading US organization.
* **Certified Scrum Master** & **SPC (5.0) certified** with over 5+ years of Agile Development and process knowledge.
* **Demonstrated Management Skills with over 30 member team.**
* Proficient development skills in **COBOL, JCL, DB2/SQL, REXX, CICS** and using different report creation tools like Easytrieve, SAS.
* **Metrics Dashboards creation for Agile teams** across organization at Legato Health Technologies.
* **SME on Trillium software which is used for Name and Address scrubbing** in customer information system attaining to be primary contact for any data parsing issues.
* **DEVOPS E0 Level (with hands on experience on Jenkins, GITHUB, Git Bash)**
* **Duplicate Client Identification analysis & customization Expert with the use of the Trillium Software.**
* Demonstrated 9+ years of experience in using tools and software like **DB2 File Aid, Change man, Zeke, Production Assurance, ALM, QMF, Office, NDM**.
* Developed and worked on various DB2 performances related tools and tuning and Quality test and deploy.
* Continual learning with enrollment in different new technology courses like **Big Data & Hadoop, ITIL Foundations, Cassandra, Kafka, Product Owner and Salesforce trainings to attain multiple skillsets**.
* Expertise with about **6+ years of working on Agile/ Scrum methodologies** in robust banking back end systems. Known to **Product Owner & Scrum Master Responsibilities**.
* Skills in requirements gathering for documenting the technical changes in for new enhancements in the system with various release schedules.
* Primary contact for production support scheduled 24/7 providing immediate solutions and resolving the job abends meeting the SLA and working on priority 1 ticket with quick engagement.
* Created various tools using **REXX making most of the automation** which were used by other team members in the team as well as other teams.
* **Skilled at technical leadership, communication and presentations.** Experienced in full project life cycle from design to implementation to integration.
* Active participation in Design / Code review with Clients and associates with extensive discussion on the changes and its effects on the system and providing suggestions on improving it.
* **Provide Support to the L2/L3 production support team** in resolving issues which belong to my SME area and also other areas where I have exposure too.

**Skills:**

* Banking Domain Expertise.
* People Management
* COBOL / JCL.
* SPC / Scrum Master / Product Owner, JIRA, Confluence
* DB2 SQL Performance and scalability optimization (Multi Row Fetch and Index search).
* REXX, CICS.
* DB2 FileAid, Spufi, QMF, SAS, Changeman, Ezytrieve, Zeke Scheduler.
* Agile / Scrum practices, ITSM, HP Quality Center.
* Cassandra DB / Kafka Administration/ Big Data Concepts, OOPs Concepts.
* Microsoft Office, Jenkins, Github, Basic Linux Commands

**Experience:**

Team Lead / Scrum Master 08/2019 to Current

Legato Health Technologies (an Anthem Inc company) – Hyderabad

**Roles & Responsibilities**:

* As a Scrum Masterof the newly forming Agile teams from Waterfall was responsible to work closely with the management and teams to create a smooth transition plan in forming the agile teams.
* Discussing the requirement during the business group meetings and other technical aspects that would affect the systems stability and the cost to implement it helping the agile teams to plan and estimate well.
* Writing Skeleton stories and EPICs for the Product Owners to get started with the Refinement of the Events and what is expected at the program level.
* Enabling Weekly discussions on the progress and the path with senior management and the Scrum team’s product owners.
* Collaborating within the Agile Center of Excellence to provide trainings on agile and scrum to the scrum teams.
* Managing a team of 30 members with both QA and Developers and enabling them to progress in their day to day activities.
* Overseeing their Technical growth and helping them with the needed resources and taking care of the reports to Management.
* Working Closely with the Talent Acquisition team on the Demand supply for the team to meet the year end Demands.
* Providing the management with various Reports and Dashboards that will give them a view on team’s achievement and work progress.

**Technologies/Skills**:

* SCRUM / AGILE Methodologies / Design Reviews
* US Healthcare Business knowledge.
* Member of Agile Center of Excellence.
* JIRA, Cassandra – (Datastax & WebUI), KAFKA, Encryption, Confluence
* COBOL, JCL, DB2/SQL, ZEKE, CICS, REXX
* SPUFI, FILE AID, MQ Series, ITSM

Technical Lead (Assistant Consultant) – Product Owner 03/2018 to 08/2019

Tata Consultancy Services – Chicago/Hyderabad

**Roles & Responsibilities**:

* As a **Product owner** of the newly proposed framework of **data publishing** from CIS was responsible to work closely with other architects to design the application and attributes for the developers start working on the code.
* Discussing the requirement during the business group meetings and other technical aspects that would affect the systems stability and the cost to implement it.
* Being a single point of contact as the Product Owner for the new architecture of the **Publishing and Subscribing of the Events**, I ensured the scrum teams had a healthy backlog.
* Frequent Design reviews with the team suggesting various design improvements related to the system and making sure the standards of the Organization were followed in their design.
* Enable all the Product Owners involved in the development of these events to be on the same page by scheduling various meetings with the Business and other project management involved in the architecture.
* Coaching the Scrum teams with the technologies involved like Cassandra, Kafka and helping them kick start the development which is mainly in Java by providing them with the initial setup of the Cassandra database and kafka topics and all other encryption.
* Setting up the Key properties of the Cassandra DB based on the discussion with the entire architectural team to have an optimized database.
* Writing Skeleton stories and EPICs for the Product Owners to get started with the Refinement of the Events and what is expected at the program level.
* Enabling Weekly discussions on the progress and the path with senior management and the Scrum team’s product owners.
* Working Closely with the Design Authority to make sure the architecture and Design of the Publishing process meets the CIS standards and does not decrease the efficiency.
* Helping Scrum teams to resolve the issues with the DB2 QREP setup/ and other non-functional related items by engaging the right parties.

**Technologies/Skills**:

* SCRUM / AGILE Methodologies / Design Reviews
* JIRA, Cassandra – (Datastax & WebUI), KAFKA, Encryption, Confluence
* COBOL, JCL, DB2/SQL, ZEKE, CICS, REXX
* SPUFI, FILE AID, MQ Series, ITSM

Technical Lead – Scrum Developer / Analyst 11/2015 to 02/2018

Tata Consultancy Services – Chicago

**Roles & Responsibilities**:

* With the Scrum and Agile teams’ evolution, I was part of the **Scrum team as a scrum developer** working with on a product backlog with the entire scrum team.
* Being experienced in the application and technology was the **Scrum team’s Cobol Tech lead** and **SME** on the **Business functionality of Customer information systems.**
* Was responsible and committed to delivering the committed story points for the sprint demonstrating working software to the product owner and stakeholders.
* As a scrum team member, attended all the scrum ceremonies where we discussed the product backlog, our progress, and improvements among the team and how to better deliver the product.
* Being **T shaped developer** was part of the personal improvement to be able to perform any task with in the scrum team.
* Work on the **QA test scripts and QA testing** of the product developed and then work on deploying the same.
* Interact with the Product owner for the demo of the product developed at every stage of the development and not just during the sprint review and receive feedback on the same.
* Work with the L2 and L3 production support during the deployment and also help them research and resolve the issues related to the product built.
* As a **SME of Trillium Software Name and Address Data parsing**, assist L2 and L3 Production Support team to resolve and provide solution to the issues.
* Work with other teams involved in the product by scheduling **scrum of scrums** between the teams to get product developed efficiently.

**Technologies/Skills**:

* SCRUM / AGILE Methodologies
* JIRA, IBM Utililties
* COBOL, JCL, DB2/SQL, ZEKE, CICS, REXX
* SPUFI, FILE AID, MQ Series, NDM, SFTP
* Changeman, ITSM, Github, BitBucket, eclipse.

Technical Lead - Programmer / Analyst 05/2013 to 10/2015

Tata Consultancy Services – Chicago

**Roles & Responsibilities**:

* Working as Technical Lead and **SME** on few areas involving **Trillium software** that deals with the name and address scrubbing.
* Gathering all the **requirements** from the business during the requirement sessions and **analyzing**, **Designing** and developing based on those requirements and reviewing the design with the other SMEs and Architects to ensure quality of the design.
* **DB2 SQL development** and **performance** tuning to an efficient code delivery and cost save with additional improvements in the Zeke scheduler to maximize the cost save.
* Working with offshore team members for build/Testing using the Technical design, providing them guidance and support in various stages of build/testing.
* Frequent Onshore / Offshore calls to maintain the communication regarding the development and also various other activities ongoing in the project.
* Worked with Java re-engineering projects where the COBOL code was converted to JAVA. Assisting in code documentation and reviewing it with the JAVA team so they can build the code in JAVA.
* Providing guidance in the testing of the reengineered code to ensure the stability of the results is same as COBOL code.
* Involved in different research and analysis of production issues and test issues during the development phase. Also providing support in testing with other groups that are involved in the release.
* Worked on Different **POCs involving Trillium** also implementing them based on our results and Creation of various **REXX tools** to automate some processes that were done manually saving time and thus **improving productivity**.

**Technologies/Skills**:

* COBOL, JCL, DB2/SQL, ZEKE, CICS, REXX
* SPUFI, FILE AID, ALM, MQ Series, NDM, SFTP
* Changeman, TSO, CLIST, ITSM

IT Analyst – Module Lead 04/2011 to 04/2013

Tata Consultancy Services – Chennai

**Roles & Responsibilities**:

* Worked as **module lead**, leading the team of 4 people helping team members to understand the requirements received from Onsite coordinator and assist them in putting them together in the code as per the requirements.
* Have worked in various **performance improvement projects** where we utilized various new method and **query optimization** methods to improve the run time and **reduce CPU utilization**.
* Implemented **Multi Row fetch** to improve the performance of the DB2 program which will fetch a specified row set **avoiding multiple** hits to the Database.
* Analyzing the assignments and projects sent over from Onshore including the adhoc activities and report creation. **Guiding and coaching** the team with various tools like Zeke, Change man, SAS.
* Release support over the weekend working in shifts and ensuring that the install goes smooth with no issues.
* Coordinating with Onshore to gather the requirements and assignments, also discussing on the details of the projects and being the **single point of contact**.
* Knowledge sharing with the team members about REXX and other languages known to me.
* Exposure to IMS DB/DC and coding in IMS Cobol for a short period of time where I was involved in the Strategic banking System of JPMC.
* Knowledge on memo posting and monetory / non monetory transaction processing.

**Technologies/Skills**:

* COBOL, JCL, DB2/SQL, ZEKE, CICS, REXX, IMS
* SPUFI, FILE AID, ALM, MQ Series, NDM, SFTP
* Changeman, TSO, CLIST, ITSM, HP ALM, Peregrine

Production Support Analyst - Team Member /Module Lead 11/2009 to 03/2011

Tata Consultancy Services – Chennai

**Roles & Responsibilities**:

* Worked as a module lead with 2 team members and was responsible for Production monitoring that includes the job monitoring and requests processing.
* Timely response for any production issues and job abends and **P1, P2 tickets**. Helping and **guiding the team members** to focus on the active production issue monitoring providing a great customer experience.
* Encouraged everyone in the team to work towards developing various tools to make the **production monitoring and issue resolution quick and efficient**. Working on **Automation** of various daily tasks using REXX and JCL.
* Using Zeke as the scheduler to execute the jobs and monitoring. Supporting various major enterprise releases by Index and SBS team. Active monitoring of the jobs and requests processing from Development team.
* **Reviewing code package and performing various** standard checks before the implementation. Working on different data remediation activities aroused due to production issues or outages. Took part in **a major conversion where trillium** was involved.

**Technologies/Skills**:

* COBOL, JCL, ZEKE, REXX, IMS, DFSORT
* SPUFI, FILE AID, ALM, MQ Series, NDM, SFTP
* Changeman, TSO, CLIST, ITSM
* Microsoft Project, IBM Utilities

Team Member – Developer 11/2008 to 10/2009

Tata Consultancy Services – Chennai

**Roles & Responsibilities**:

* As team member was assigned development of new programs using COBOL for the conversion. Conducting Unit/Regression and System/ Integration test and writing test scripts.
* Implemented user acceptance testing with a focus on documenting defects and executing test cases.
* Managed testing cycles, including test plan creation, development of scripts and co-ordination of user acceptance testing.
* Active status reporting to the team lead about the development and testing progress. Timely delivery of the work and the results to the supervisor on daily basis.
* Resolved a major conversion issue by quick and prompt analysis helping the conversion continue with no further issues.

**Technologies/Skills**:

* COBOL, JCL, DB2/SQL, ZEKE, CICS, REXX, IMS
* SPUFI, FILE AID, ALM, MQ Series, NDM, SFTP
* Changeman, TSO, CLIST, ITSM
* IBM Utilities

**Certifications:**

* Scrum Alliance – Certified SCRUM MASTER
* EXIN – Agile Scrum Foundation
* ITIL Foundation V3
* NSE(National Stock Exchange) – INDIA Multiple Certifications
* Certified SAFe Practitioner (SPC 5.0)

**Education:**

* Bachelors of Engineering - Computer Science and Engineering – 2008
* R.M.K Engineering College – Chennai Tamilnadu

**Accomplishments:**

* Part of the OPUS event of Legato where we showcased our Center of Excellence receiving **best Critics Award**.
* Designed a tool to decode some of the files for which source was not available helping in various debug solutions for the customer information data standardization. Earned an appreciation from my direct Client manager.
* Earned a FIVE Keys recognition award for a smooth and flawless migration with quick response time reducing the business impact.
* Designed an automated tool for issues analysis resulting in quick ticket resolution.
* Awarded on thespot and Best Team award (Twice).
* Received 2 Service Commitment awards.