**HIMANSHU KUMAR**

**Technologies: Salesforce/CPQ/JavaE-Mail: himanshu.nov87@gmail.com Experience: 4.8 yrs. Mobile: +91-7903406696**

##### EXPERIENCE SUMMARY

* **Over 4+ years** of experience in the Information Technology industry in software systems analysis, design, and development
* 1.8 Years of experience in Salesforce Development.
* Hands-on experience in Apex Classes, Workflows, Process Builders, Apex triggers,SQQL.
* Have good knowledge on CRM Tool- CPQ, Salesforce, Workbench, Data loader.
* **Certified in Vlocity and ADM.**
* Good exposure to each of the phases of Software Development Life Cycle (SDLC), developing projects from stage of concept to full implementation
* Hands-on experience in **Spring,Hibernate, Servlet, JDBC, JSP, RESTful Web Services, Database Concepts, WebLogic, Apache Tomcat, and Java Concepts**
* Experience in development phase of web applications using **Tomcat and WebLogic**
* A keen Analyst and Team Player with thorough understanding of all aspects of the **SDLC** from understanding client requirements through direct client interaction, translating them into technical specifications and driving their execution

##### EDUCATIONAL QUALIFICATIONS

* Master of Computer Applications with 72%, KIIT University, Bhubaneswar, Odisha
* Bachelor of Computer Applications, IGNOU, New Delhi

##### TECHNICAL SKILLS

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| --- | --- |
| **Operating Systems** | Linux, MS Windows |
| **Tools** | Workbench, Data loader, Eclipse, SVN, Sonar, Mockito, Junit |
| **Software/Technologies (Salesforce)** | Apex, Batch, Trigger, Workflow, Process Builder Future method, Visual force Page, SQQL,Test Class |
| **Software/Technologies(Java)** | Spring, Hibernate, JSP, Servlet, JDBC, Restful Web Services, SQL |
| **Databases** | Oracle 11g, My SQL |

##### PROJECT EXPERIENCE

**Accenture, Pune Aug’18 to June’20**

**Project #: COX**

**Client: COX Communications**

**Role: Developer**

**Description:**Cox Communications (also known as Cox Cable and formerly Cox Broadcasting Corporation, Dimension Cable Services and [Times-Mirror](https://en.wikipedia.org/wiki/Times-Mirror) Cable) is an American privately owned subsidiary of [Cox Enterprises](https://en.wikipedia.org/wiki/Cox_Enterprises) providing digital [cable television](https://en.wikipedia.org/wiki/Cable_television), telecommunications and [Home Automation](https://en.wikipedia.org/wiki/Home_Automation) services in the United States. It is the third-largest cable television provider in the United States, serving more than 6.2 million customers, including 2.9 million digital cable subscribers, 3.5 million Internet subscribers, and almost 3.2 million digital telephone subscribers, making it the seventh-largest telephone carrier in the country. Cox is headquartered at 6205 Peachtree Dunwoody Rd in [Sandy Springs, Georgia](https://en.wikipedia.org/wiki/Sandy_Springs%2C_Georgia), U.S., in the [Atlanta metropolitan area](https://en.wikipedia.org/wiki/Atlanta_metropolitan_area).

The Cox project is mainly focused on the following areas:

* Lead Management - Manual creation of Leads in SFDC
* Accounts Management - Account Creation process, Account Update process, Account Delete process
* CPQ vlocity end to end implementation
* Opportunity Management - Opportunity Creation through Internal Sales Involvement, Opportunity Creation through Accounts, Opportunity creation through Lead Conversion, Auto Renewal Opportunity through SAP - SFDC integration.

Team Size: 6

**Responsibilities:**

* Worked on Apex class, Batch class, Workflows, Process Builders, Apex triggers.
* Worked on integration using REST API for CPQ.
* Worked on CRM Tool- Salesforce, Workbench, Data loader.
* Expertise in problem solving and experienced in using tracking tools like JIRA.
* Did merge activity for different environment.
* Worked on defect life cycle and know defect priority and severity.
* Worked in Agile model.

**Environment:**Apex, Batch, Trigger, Workflow, Process Builder Future method, Visual force Page, SQQL,Test Class, Workbench, Data loader.

**Project #: CCB Apr’17to Aug’18**

**Client: Commerz Bank**

**Role: Developer**

**Description:Commerzbank AG is a German banking and financial services company based in Frankfurt, Hesse, Germany. Commerzbank is Germany's fourth-largest bank by total assets**.

**European bank. This project comprises of banking services which is developed using Spring Web services. This application comprises of various banking epics like digital account creation, loan, payments etc. Role of mine in this project is of exposing and consuming Different REST or SOAP web services which is getting called from Front End or other third party systems.**

Team Size: 12

**Responsibilities:**

* Engaged in development of screens and unit testing.
* Wrote delegate, controller, service, dao and mappers.
* Worked on defect life cycle and know defect priority and severity.
* Worked in Agile model.

**Environment:**JDK 1.8,Spring 4, Hibernate 4, Rest, Tomcat 8.0, Eclipse, TFS, Maven, Jenkins, Easymock

**Synechron Technologies Pvt. Ltd., Pune Dec’16 to Mar’17**

**1. Project: FICO Blaze Advisor Up-gradation**

**Client: Ever Bank**

**Role: Associate**

**Description:** FICO Blaze Advisor is the world’s leading decision rules management system, maximizing control over high-volume operational decisions. Blaze Advisor provides companies with a scalable solution that delivers unprecedented agility and action ability for smarter business decisions.

* Involve in upgrading Blaze Advisor 6.8 to Blaze Advisor 7.2 with Eclipse 3.6.2 Plug-in.

Team Size: 05

**Responsibilities:**

* Review older CL of FICO Blaze Advisor
* Attend calls of client and Team meetings

**Environment:** JDK 1.7, Tomcat 7.0, Eclipse,XML, Tortoise SVN, HTML

**Cognizant Technology Solutions Apr’16 to Nov’16**

**Project #:** Electronic Claims Processing Rewrite

**Client: Novartis**

**Role: Associate**

**Description:** E-commerce website that allows registration of users, online medicine order and provides rebate option. Few key features included:

* Registering users can view their order history
* Generating sales report
* Provide different rebate option to customers/ customer specific rebate option

Team Size: 16

**Responsibilities:**

* Engaged in development of screens and unit testing
* Worked on better utilization and improvement in the performance of the servers on which these applications were deployed
* Wrote DAO’s and their implementation with Hibernate
* Wrote Spring Bean and their validations
* Wrote controller, service, and JSP

**Environment:** JDK 1.7, Spring 4.2, MVC 2, Hibernate, JSP, WebLogic Server 12C, Eclipse, Sonar, Oracle 10g, UNIX, Linux Server, Junit

**Project #:** LiveOps Agent Dashboard **Oct’15 to Mar’16**

**Client: Merck**

**Role: Associate**

**Description:** The standalone dashboard application must be constructed by Merck to augment the LiveOps HHUSLO cloud based solution. This Merck application must interface with the LiveOps Low Latency Data API that will provide access to specific LiveOps API that will be displayed to the agent within the LiveOps Agent Dashboard.

* How many other agents are currently available in my primary queue/pool?
* Are there any calls that are currently waiting to be answered in my primary queue/pool?
* Are customers waiting extended periods of time?

The dashboard pool statistics will help agents make informed decisions about whether they should take a break, change role to outbound call focus, or stay focused on the inbound call priority.

Team Size: 5

**Responsibilities:**

* Engaged in development of screens and unit testing
* Worked on better utilization and improvement in the performance of the servers on which these applications were deployed
* Developed user interface using Java Server Pages
* Wrote Web Services client

**Environment:** JDK 1.6, JSP, Spring MVC 2, Tomcat 7.0 Server, Eclipse, RESTful Web Service, Mockito

Place: Pune Himanshu Kumar

Date: