



Sahil Jain

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Summary

IT Professional with 7+ years of Technical experience in developing Salesforce Application, Enhancing Communities and Application Enhancements. I am a Self-Reliant Achiever with passion for learning and commitment to delivery. My experience spans across Designing, Developing and Testing Salesforce application.

Certifications



ADMINISTRATOR



Employment History

I. WORKDAY

Salesforce Developer

Pune, Maharashtra

June 2021 – Present

PROJECT: Developing and Enhancing Workday Products.

• Development, Architecting & Release Management

- Delivered 6 complex projects within the span of 2 years including complex Integrations, VF to LWC transition, leveraging Batch and Query-Cache Framework, etc.
- Architecting and optimizing the solutions respecting all Salesforce and Workday best practices and standards.
- Serving as Lead Developer within the Team from Offshore and Onshore.
- Providing KT to the App Support team for each PROD release.
- Helping the interns to learn Salesforce from the scratch official within the org.
- Direct exposure with the Business to understand/architect the requirements.
- Member of PR review team to review the code and suggest optimizations (if required) before pushing it to PROD.
- Member of Salesforce Technical staffing team helping finding the best fit for the Team.
- Received Appreciation from Vice-VP of Workday in Aug, 2022.
- Have been awarded as the 1st **"CULTURE CHAMPION"** representing entire Workday India in Nov, 2021.
- Have been selected as the Local Leader for **SUSTAINABILITY** and hosted org level events and helped organizing them.
- Have worked on Opsera and Flosum for DevOps.

- Helping resolving various cases that are created by Salesforce customers.
 - Cases are related to the following skills:
 - Core Salesforce Development related cases.
 - LWC, Lightning, VF, Apex (Triggers, Batch, Schedulable, Queueable, Test Classes)
 - Community Cloud development related cases
 - Identifying performance related issues.
 - SSO/Auth Provider related issues
 - Sharing Rules, Flows, Process Builders involving Apex
 - Integration and Connected Apps.
 - Communicating with the customers on a daily basis to understand and help resolving their issues.
 - Have been awarded as Top Performer of the month for 3 months continuously (Jan-'21 – Mar'21) after going live.
 - Have maintained an overall Customer feedback rating of 4.8+ out of 5 which is the highest among the Newbies in the past 6 months.
 - Engaging with senior Tier-2's and Tier-3's to understand the internal structure of the platform which in turn helps in understanding various Architect level structures of the platform.
 - Guiding and Mentoring new joiners in understanding the entire process and helping them resolving technical issues in the cases assigned to them.
 - Have become one of the Go-To person to reach out within the team for any technical issues they face.
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PROJECT: Developing and Enhancing Siemens Community.

- **Development**
 - Served 5000+ customers in total with **100% accuracy**.
 - Have been onsite multiple times for Project delivery and Business meet-ups.
 - Have been appreciated by the Business for rolling out a new Auth. System for the Community users that involved Siemens-ID Authentication server.
 - Developing Lightning community from Scratch for the Portal users.
 - Implementing Lightning Web Components for any kind of development requirements within community.
 - Acting as a SFDC Portal Solution Architect within the team.
 - Leading a team of 6 members and guiding the team to implement various business requirements.
 - Discussing and trying to provide optimized solutions based on Business Requirements that should serve long- term purpose.
 - Working as a Team Player and training various onshore interns in SFDC.
 - Following Agile model and helping colleagues to complete the tasks within the Sprint time limits.
 - **Release Management**
 - Guiding the team members to use Copado Tool for the Release Management process.
 - Acting as a Release Manager for the team to complete Back-promotions daily.
 - Handling GIT branches in case of any issues while promotions and then resolving them on the fly.
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PROJECT: One of the leading manufacturers of Turbines, Compressors, etc. and managing its Sales and Services.

Have been on-site as a developer for 3 weeks to understand and deliver the requirements.

- **Community Enhancements:** Developed, building and enhancing Portal for community users. Experience includes:
 - **Lightning:** Lightning Web Components, Aura Components, Lightning Apps, Aura attributes, Aura methods, Aura interfaces, Events, AuraEnabled Apex controllers, Client-side controllers, Handlers, JSON, CSS, Enhancing WebUI.
 - **Visualforce:** VF pages, VF components, jQuery, Javascript, HTML, CSS, Bootstrap.
 - Portal consists of over 40 pages running successfully without any bugs/errors.
 - **All pages are lightning-ready and hence needs to be embedded within the aura Framework to develop in lightning.**
 - **Apex Coding:** Triggers, Batches, Classes, Test Classes, Wrapper classes, etc.
 - Developed Custom User Interface, Controllers and Test Classes.
 - Using Apex functions, Apex remoting to tackle View state and performance issues.
 - Setup Apps, Objects, Page Layouts, Related Lists, Tabs.
 - Fields, Custom Setting, Custom Metadata, Labels, Validation Rules, Workflows, Approval Process, Flow Definition.
 - Worked on Email Templates (Visualforce Email template, and generating templates through Apex)
 - User, Profile, Sharing Rules, Permission Set, Roles.
 - Create new user accounts and configure Salesforce.com to fit security needs at the user and organization levels.
 - Requirement Gathering, Data Migration.
 - Reports and Dashboards.
 - Documentation for each project for training and understanding purpose Knowledge of Agile Methodology.
 - Cooperating and communication with other team members for efficient & managed work.
 - Experience in developing application in agile methodology.
- **Lightning Exposure:** Building Lightning components using Aura Framework within Vf pages & components.
 - Building reusable lightning components within Lightning apps.
 - Make Lightning apps visible to communities.
 - Navigate to different URLs which points to various Lightning components within same Vf Page.
 - Using JSON wherever required to transfer data between web application and server.
 - Use and handle **Component and Application Events** on user clicks.
 - Use of **Dependent Lightning Multiselect-Picklists** within the page.
 - Handling errors and exception on client controller side.
 - Use of Lightning datatable within Vf pages.
 - Display Lightning Accordion components.
 - Use of init handlers within Lightning components.
- **Salesforce Tools:** Visual Studio Code, Data Loader, Import/Export Wizard, Workbench, Eclipse, Force.com IDE Authorization of orgs via VSCode.
 - Developing, retrieving and pushing metadata via VSCode.
 - Import and Export Data within Live Environment.
 - Handling and maintain data using Excel. Export and import using Workbench.
- **Salesforce Authentication:**
 - Enable Single-SignOn for Community Users.
 - Configure Single-SignOn Authentication for all users(Internal/External) via common Landing page.

- **Salesforce Release Management Tools:** Change Sets, Copado
 - Deployment using Change sets
 - Copado Process Management
 - Integration of Copado with GIT
 - Maintaining sync between Salesforce environments and GIT branches.
- **Agile Tools:**
 - Copado **SAFe** App.
 - JIRA
 - Rally

Achievements

Achievements in Workday:

- Received Appreciation from Vice-VP of Workday in Aug, 2022.
- Have been awarded as the 1st “Culture Champion” from Workday India in Nov-2021.
- Have been appreciated by the Business for delivering complex projects and leading the team within a span of 1yr.
- Have been selected as the Local Leader within Pune team for SUSTAINABILITY.

Achievements in Salesforce:

- Have been awarded as the Top Performer of the month for 3 months (Jan-'21 – Mar'21) continuously after going live.
- Have been involved in guiding the Newbies to help them understand the internal process and helping them technically within 5 months of joining Salesforce.

Achievements in Siemens:

- Have been onsite multiple times for various discussions on project's future scope and Project deliveries.
- Recommended as a Portal Architect within the team by Scrum Master and the Product Owner.
- Engaged in staffing activities helping deserving candidates in order to onboard them within the team

Achievements in Accenture:

- Have been on-site as a developer for 3 weeks to understand the requirements and contribute to design and implement the new digitization project for the client business and provide immediate delivery of features.
- Recognized by Client Business Team for introducing and implementing a way to make any link accessible outside Salesforce.
- Recognized by Client to generate dynamic PDFs on just 1 click which inherits the look and feel as per the business standards.
- Appreciated by Project Manager for working as a responsible offshore developer in the team for handling most of the Team tasks and successfully delivering requirements well within deadlines.
- Member of Accenture/Project related staffing team and helping deserving resources to get onboard within organization/project.
- Fastest onboard in the project.

Education History

Guru Gobind Singh Indraprastha University
Bachelor's Degree

DL, Delhi
Graduated May 2016

Pursued Bachelor of Technology in Computer Science from Maharaja Agrasen Institute of Technology, GGSIPU with 81% in aggregate.

Sunbeam School Lahartara
Senior Secondary Examination (XII) - 86.20%

Varanasi, Uttar Pradesh
Graduated May 2011

Professional Skills

LWC	★ ★ ★ ★
Aura Components	★ ★ ★ ★
Visualforce Pages	★ ★ ★ ★ ★
Apex Classes/Triggers	★ ★ ★ ★
SOQL/SOSL	★ ★ ★ ★
SSO/Auth. Providers	★ ★ ★ ★
SFDC Configuration	★ ★ ★ ★
HTML	★ ★ ★ ★
CSS	★ ★ ★ ★
Javascript/jQuery	★ ★ ★ ★

Co-curricular Activities

- Achieved “**2x Trailhead Ranger**” rank on Trailhead.
- Trained 6 interns officially within Workday.
- Completed 6 Superbadges in Trailhead.
- Have been conducting various informative Salesforce sessions within Siemens.
- Have been a part of Student’s Mentorship program organized officially by Salesforce.
- Have been a participant in multiple Salesforce meetups in Pune.
- Cricket and Badminton lover.

Declaration

I hereby declare that above information is true to my knowledge and I take full responsibility of any discrepancy.

Sahil Jain