




# Gaurav Agarwal

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Jaipur, Rajasthan 

## Executive Summary

- **8 year experienced** PD2 certified Salesforce Developer with an eagerness to learn more about Salesforce. I have a strong record of customer and peer satisfaction when it comes to implementation.
- Proficiency in deployments, solution designing around Salesforce and delivery experience in Team lead role.
- Strong experience in Salesforce development and configurations.

## Professional Experience

- Working as **Sr. Software Engineer - Salesforce (from Jan 2018)** at **Metacube Software Pvt. Ltd., Jaipur.**

### Responsibilities:

- Working in the role of Dev lead and Team lead with a team size of 5 developers and 2 testers.
- Requirement gathering, Solution designing, Documentation and user trainings.
- Working on deployment related activities using tools like JIRA, Bitbucket, Jenkins, SourceTree, ANT, change set etc.
- Project flow includes the complete CPQ implementation in Apttus CPQ for product configuration and Pricing. Conduct Apttus CPQ Trainings and direct interaction with the Apttus product team.
- Architecture designing for integration of CPQ, CLM, PSA, CRM, OWF and other modules.
- Work on Apttus x-Author apps and REST services for Salesforce integration of MS excel based pricing tools.
- Work on Salesforce Lightning for QC review and approval process workflows of bid/quote submission.
- Work on Apex Classes, Apex Triggers, Workflows, formulas, Validation rules, Approval Process and other configuration options based on different business requirements.
- Provide technical support to end users as a technical team member by coordinating with Support team.

- Worked as **System Engineer (Aug 2015 - Dec 2017)** at **Tata Consultancy Services (TCS), Gurgaon.**

### Responsibilities:

- Worked as a developer in retail domain.
- Covered all kinds of coding and configurations tasks during the development phase of release.
- Created Integration Interfaces for sending request and parsing response coming in from middleware. Covered most exceptions that come around integration.
- Was part of the release management team and did UAT and Production deployments by handling multiple merge conflicts and maintaining communication with onshore team.
- Worked on preparing various functional and technical documents for team reference.

## Firm Initiative

- Actively taking Salesforce Technical interviews for the company.
- Doing Mentoring for Salesforce learning of GET trainees' batch of 2018,19,20,21 and 22 in the company.
- Working for incoming RFPs to provide Technical support in project planning.
- Imparting knowledge on various Salesforce technical topics as part of Continuous Learning Session in the company.

## Achievements

- Salesforce certified **CPQ Specialist** Certification.
- Salesforce certified **Platform Developer I and II** Certification.
- Salesforce certified **Admin and Platform App Builder** Certification.
- Received many recognition, awards and excellent ratings throughout the career from companies and clients.

## Qualifications

Exams/ Qualification	College/School	Year	Score
B.Tech CSE (Rajasthan Technical University)	Jaipur Engineering College & Research Centre, Jaipur	2015	77.82%
XII (CBSE)	Maheshwari Public school, Jaipur	2011	79.20%
X (RBSE)	Maheshwari Sr. Sec. school, Jaipur	2009	92.67%

## Skills & Competence

- Team Player, Adaptable, Analytical, Proactive