Akshada S Palav
Senior Business Analyst - GEP Worldwide
Total experience : 7 years 9 months

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Summary	Earned several accomplishments with my exemplary work performance. Excellent communication, collaboration with stakeholders and problem-solving capability. Lead Business process and workflow mapping using Data capture and modelling technology. Delivered multiple timely based requirement analysis with zero tolerance for mistakes, excellent quality, and meeting business needs. Excellent work as a UAT co-ordinator.

Skills and Competences

- Requirement gathering and analysis.
- Visio tool expertise.
- Expert in Process Flow creation based on client requirements
- BRD creation
- FS documentation,
- SME in E2E Software
- development
- UAT coordinator

- Involved in Requirement workshops, System demo.
- Relational Databases (SQL)
- JIRA Confluence
- Defect tracking
- Stakeholder management.
- Document business cases from user stories.
- Worked in an fast pace environment.
- FS documentation

- Excellent Written and verbal communication skills
- Problem solving skills
- Enterprise implementation
- Agile methodology
- Client Interaction
- Product Management
- Inter-team co-ordination

Experimented with

- BRD creation
- Microsoft SQL server
- Test script creation/Execution.

- Visio diagrams/Process Flows.
- User story creation in JIRA
- Requirement Analysis
- Maintaining confluence
- Raising defects, ensuring the resolved defects working well

- UAT co-ordination and client calls
- Visiting clients onsite and providing timely support to users in UAT.

Experience

GEP Worldwide   **Oct 2018 - Present**
Senior Business Analyst (Mumbai)

Joined GEP as a Senior Business Analyst and contributed in implementation and testing of complex software application in Supply Chain & Procurement domain. Worked in Agile Software Development environment with impeccable achievements.

- Currently working with **Bank of America** as a **Senior Business Analyst.**
- Involved in Requirement workshops, get the requirement details, creating Process Flows as per client process (AS-IS/TO-BE Visio diagrams)
- Writing client Test Scripts, executing test scripts.
- Working on Business Requirement Document, Functional Specification document.
- Performed quality assurance check, system integration and user acceptance testing facilitating on-time before "go-live" of project implementations.
- Won "**The Catalyst Award"** for contributing exemplary work for **Signify/Phillips** Go Live.
- Worked as a SME in E2E software global development and implementation projects, across P2P team in agile framework. Worked on key projects implementation namely, **Signify, JohnDeere, Chevron warehouse feature, Petronas, Roche.**
- Analyse Business, User and Technical Requirements for proposed SAS, Web-based and System Solutions.
- Collaborated with Stakeholder group across the organization to ensure business and Technology alignment
- Responsible for functional and solution documentation, create and review test scenario's, support business and functional team for UAT and conducting demo's to the Delivery team.

- Analysis of user stories and writing business scenario's as part of test cases.

Wave Infotech Solutions India Private Limited.   **July 2013- Oct 2018**
Senior Software QA engineer – (Mumbai)

Started my career in Wave Infotech Solutions India private. Limited. as a Jr. Software QA Engineer. Worked on various projects in **Healthcare, Workflow, Insurance domains**. Worked on E-commerce website testing, my primary responsibilities involved Requirement gathering, maintaining JIRA stories, enlist requirements with the help of user stories, communicate the requirement to the development/Product teams. Test and sign off of the client requirements on timely basis.

- Creation of Test plans, Test cases, Smoke and sanity testing before and after release cycle.
- Writing of user stories, verifying end to end
- Interacting with clients during the Requirement gathering workshops, effectively providing solutions, maintain JIRA user stories, verify, and test the user stories. Defect tracking.
- Worked also as a Customer support engineer post Go live of the project.
- Resolve client queries in timely basis. Providing Solution the client requirements over call/emails. Providing sample examples of the solution or directly interacting with their systems in order to resolve errors/issues.

Part Time job :

Worked as a Professor in LIIT [TYBsc computer science   April 2012 – Jun 2013]

- Excellent work as a Professor in the subjects of Linux, Data warehouse, Mobile computing.
- Worked as a exam co-ordinator for preliminary exams.

Extra curricular activities	- First in TY B.Sc. Computer Science in the year 2009-10 - Second position in M.Sc. Computer Science from Ramnarain Ruia College in year 2012	- Received the Best Tester Award from Seed Infotech in Mar'13 - Worked as an Event Head for Advertise Making Competition 'Tech Storm 2011' in Ramnarain Ruia College	- Participated in Logo Designing Competition in the year 2010 - Successfully completed an Online Test in Ubuntu Linux from IIT Bombay

Education	**M.Sc. in Computer Science** from Ramnarain Ruia College 2010-2012 **B.Sc. in Computer Science** from Kirti M Doongursee College in 2007-2010