



Lokesh Narayan Pandey
Phone: +91 9900179267

Software Professional with 2.5 + years of overall IT experience in Salesforce Service Now and implementation with expertise in Salesforce Lightning & LWC. Seeking a progressive work culture with all freedom to deliver perfection in work.

Experience

Salesforce Developer

- Worked on Sales Cloud implementation for a Automobile Services major with modules like Account, Contact, Leads, Opportunities & Forecasting.
- Developed custom lightning components and used them extensively on communities for a customer who is leading Automobile company.
- Worked on service now app like Drive IT, Jira for the better services.
- Updated programs as per user needs and developed codes that were in accordance to specifications.
- Worked on various app development initiatives that were mainly based on lightning components.
- Tested functionality, performed debugging and carried out modifications to conduct quality checks.

Quality Analyst

- Expertise in writing, reviewing and execution of the test scenarios and test cases.
- Prepare Test Plan, testing scenarios, Install, configure the application and executing the test cases.
- Have good experience on Azure DevOps server tools.
- Defect logging and tracking the issues in Azure DevOps Server.
- Accessibility Testing for the Xbox Games as well as Web.
- Accessibility Testing for the Microsoft Windows build and default applications.

Skills

- Sales Cloud, Service Cloud, Marketing Cloud, Community Cloud implementation experience.
- Good exposure in Salesforce configuration and admin activities.
- Hands on experience on Salesforce Lightning. Having good knowledge in of Lightning aura framework. Created various lightning components, applications, events.
- Customization experience: Visual Force, APEX Classes, Batch Classes, Schedulable Classes, Email Services.
- Good knowledge of SOQL queries and object relationships.
- Understand the principles and best practices of Salesforce data modelling interface design, code development and testing, and can apply these principles in real-world development environments.
- Good Accessibility testing experience for Windows, Android and iOS.

Achievements & Certifications

- Certified Salesforce Platform Developer I
- Certified Microsoft Trusted Tester
- Have acquired 10 batches 9650 points in the Trailhead Account.

Education

- B. Tech (Electronic & Communication Engineering) from JSS Academy of technical education, Bengaluru (Visvesvaraya Technological University)– 2018