|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Ashrita R**  Salesforce Developer/Admin  860-748-4909  Ashritarsf1@gmail.com | |  | |  |
|  |  | |  | |
|  | Professional Summary  * 6 years of IT experience in various stages of **Software Development Life Cycle** (SDLC) which includes years of experience as **Salesforce consultant** and Developer on Salesforce.com platform. * Developed Salesforce Lightning applications using **Lightning components**, **controllers**, and **events** and used custom CSS in the components. * Expert in **capturing**, **analyzing**, **documenting** and realizing the **business requirements** to design on salesforce.com platform. * Worked in different environments of SFDC such as **Sales**, **Service** and **Marketing** Clouds. * Sound knowledge of Salesforce setup menu, **Configuration**, **Custom Application Development**, **Administration, Data Migration** and **Deployment** of applications to Force.com platform. * Designed junction objects and implemented various advanced fields like **Pick list**, **Custom Formula Fields**, **Field Dependencies**, **Validation Rules**, **Work Flows**, **Sharing Rules** and Approval Processes for **automated alerts**, **field updates**, and **email generation** according to application requirements. * Excellent experience working with multiple Salesforce organizations and **migrating metadata** between **multiple environments** of Salesforce using various tools like Eclipse IDE, Jenkins, and the Force.com native Change sets. * Extensively worked on developing complex **Apexclasses**, **Triggers**, **Visual Force Pages**, **Apex Components** and **Controllers**, **Custom Settings** and **Custom Metadata types**. * Specialist in writing **apex code** by following best practices so that the code abides by the **Governor rules** of Salesforce. * Good knowledge of Salesforce **web services** and experience in integrating Salesforce with technologies like **Oracle**, SAP, Workday and others using **SOAP**, **REST** and Bulk API’s. * Experience with web application development, including good experience with **Java**, as well as **HTML**, **JavaScript**, **JQuery**, **CSS**, **XML**, and **JSON**. * Experience using the query languages **SOQL**&**SOSL** for **data manipulation** needs of the application using platform database objects. * Worked on **communities** and built robust Visualforce/Site.com pages for various portals * Worked on designing and developing **Lightning Community Builder** and developed **Lightning Components** using **Aura framework**. * Expertise in **Object Oriented Design** (OOD), **Analysis** (OOA), based on Unified Modeling Language (UML) architecture. * Involved in **Functional**, **Regression**, **Integration**, System and **Performance testing** of **client-server** and **web applications**. * Excellent **communication**, **problem solving**, **debugging** & **programming skills**, accustomed to working in both **large** and **small team** environments. * Sound ability to integrate various business processes across different systems. | | | |
|  | Technical Skills  |  |  | | --- | --- | | **Salesforce.com** | Apex Language, Apex Trigger, Apex Class, Visual force (Page layout, Controller). Templates, Formula Fields, Validation rules, workflow and approvals, AppExchange, Data export and Import wizard | | **Custom Integration and management tools** | Workflow & Approvals, Field updates, Outbound/Inbound Messages, Reports, Custom Objects, Custom Settings, Custom Labels, and Tabs, Account Management, Contact Management, Pipeline Management, Email Services, Security Controls & Custom Application and Sandbox environment, Lightning Experience, Jenkins | | **Force.com tools** | Apex API, Apex Data Loader, ETL Data Extraction, Force.com Apex Explorer, Force.com Migration Tool, Force.com Excel Connector, Workbench and Eclipse IDE with plug-in, Migration tool, Lightning Component Framework, Lightning App Builder. | | **Relational DB** | SQL, SOQL, SOSL, Schema Builder | | **Operating Systems** | MS Windows, Linux, Unix. | | **Programming Languages** | C,C++,JAVA, HTML5,CSS3,Jquery,JavaScript,XML | | **Web Services** | REST API & SOAP API | | | | |
|  | Professional Experience **Client: Allied Solutions LLC, Carmel , IN Oct 2019 – Till Date**  **Role: Salesforce Developer/Admin**  **Responsibilities:**   * Worked within the Sales & Marketing cloud team as developer to design, develop and enhance key components of the Salesforce application. * Worked on the Lightning migration project of the Salesforce application. Developed new lightning components as part of the migration project. * Developed advanced and user reactive lightning components using Charts.js library to show investment history of a given organization based on the years of transactions and fund types. * Developed lightning components to display the company’s Investor breakdown based on organization types, regions and the quarters in which the investments were made. * Developed a lightning component to generate a backgrounder document in MS Word format following the company’s branding with the information input by the user in Salesforce. * Developed the project to link transactions to opportunities, which helps sales team users to track, the work they have done. * Developed lightning components to create multiple tasks/activities from single place and associate them to respective opportunities and sales users. * Worked closely with the business to capture functional requirements and develop components based on those requirements. * Improved test code coverage by writing new test classes for the existing apex logic. * Enhanced existing triggers using best practices in apex code. * Developed SOAP based requests for communicating with Web services.   **Environment :**Saleforce.com platform, Visual Force (Pages, Component & Controllers), Apex Language, Data Loader, HTML, Java Script, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Email Services, Security Controls, Sandbox data loading, Eclipse IDE Plug-in, Windows.Saleforce.com platform, Apex Language, Visual Force Pages, Custom Component, Custom Objects, Custom Tabs, Page Layouts, Security Controls, Web Services, WSDL, SOAP, Reports, Sandbox, Eclipse IDE Plug-in.  **Client: Genesys, Indianapolis, IN Feb 2018 – Sep 2019**  **Role: Salesforce Consultant**  **Responsibilities:**   * Worked on maintaining the functional areas of accounts, contacts, leads, campaigns, opportunities, quotes, activities dashboards and also Process knowledge of Sales and Service Clouds * Provided support ongoing Salesforce.com maintenance and administration services including periodic data cleansing, custom objects, workflow and triggers. * Perform detailed analysis of business and technical requirements and developed the Apex classes using other Platform based technologies like Visualforce, Force.com IDE. * Integrated with external system using Web Services Callouts for cleansing the Address and save the data in the pages of Salesforce.com. * Integrated the SOAP and REST based Web Services for extracting the data from external systems to display in the pages of Salesforce.com. * Experience as an administrator of both the Sales Cloud and the Service Cloud * Assisting in preparation of migrating existing functionalities from Salesforce classic interface to lightning interface. * Implemented Chatter, Chatter desktop developed public and private groups. * Created Workflows, Approval processes, Communication templates, Validation rules and sharing rules. * Organized Marketing Campaigns, Campaign Hierarchies, Lead Queries, Assignment rules, Web-to- Lead and Auto-Response rules. * Worked on Service cloud, Sales Cloud, supported cases, developed workflows and triggers for automated case resolutions. * Knowledge of WSDL, XML, web services SOAP API, REST API, Middleware both standard and apex based, force.com external callouts, Asynchronous classes, Batch Apex and Schedule Apex Programs. * Modified existing profiles, roles, Object permissions and field permissions. * Created new Record Types, page layouts, Validation rules for several objects. * Customized page layouts for Opportunity, Contacts, and Accounts depending upon user roles, and groups. * Created Force.com Sites for external users and configured public access to accommodate data access in visual force pages, and implemented Salesforce Chatter functionality for one to many business users. * Knowledge in Writing Triggers and workflows, Customizing Error Pages for sites. * Created Workflows, Approval processes, Validation rules and sharing rules. * Organized Marketing AppExchange, Campaigns, Campaign Hierarchies, Lead Queries, Assignment rules, Web-to-Lead and Auto-Response rules.   **Environment:**Saleforce.com platform, Visual Force (Pages, Component & Controllers), Apex Language, Data Loader, HTML, Java Script, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Email Services, Security Controls, Sandbox data loading, Eclipse IDE Plug-in, Windows.  **Client: Verizon, Tampa, FL Sep 2016 – Jan 2018**  **Role: Salesforce Developer**  **Responsibilities:**   * Responsible for supporting the day-to-day operations of a complex Salesforce.com (Unlimited Edition) implementation. * Troubleshooting the existing issues in the environment. * Customization using Apex and Visual Force. * Created Custom Objects and fields for transactional and contractual information. * Designed and deployed Custom tabs, Custom Objects, Components, Visual Force Pages, Entity-Relationship data model, validation rules, Approval Processes and Auto-Response Rules for automating business logic. * Worked with standard Salesforce.com objects like Accounts, Contacts, Leads and Opportunities. * Created workflow rules and defined related tasks, email alerts, and field updates. * Implemented pick lists, dependent pick lists, lookups, master detail relationships, validation and formula fields to the custom objects. * Created page layouts, search layouts to organize fields, custom links, related lists, and other components on record pages. * Used field level security along with page layouts to manage access to certain fields. * Used Force.com developer toolkit including Apex Classes, Apex Triggers and Visualforce pages to develop custom business logic.   **Environment :**Saleforce.com platform, Apex Language, Visual Force Pages, Custom Component, Custom Objects, Custom Tabs, Page Layouts, Security Controls, Web Services, WSDL, SOAP, Reports, Sandbox, Eclipse IDE Plug-in.  **Client: InfoSoft Pvt. Ltd., India May 2014 – Jun 2016**  **Role: Java/J2EE developer**  **Responsibilities:**   * Implemented Enterprise Java Beans and Servlets in WebLogic Server, including Entity Beans and Session Beans * Created part of the database consisting of about 75 tables in MS SQL 6.5 using SQL statements. * Performed unit testing for the code and written test cases for the shopping cart module and performed black box and white box testing for the module * Participated in the partial release of the application into production with the application hosted at Level III. * Creating Oracle objects like tables, types, packages, procedures and functions * Monitored the error logs using Log4J and fixed the problems * Preparation of Test Data and Test Cases for Unit Testing using Junit * Used Rational Clear Case for version control and source code management * Used Rational Clear Quest for tracking errors and bugs in the project source code   **Environment:**Java, JDBC, JSP, Servlets, EJB, JavaScript/HTML, SQL Server, and Web logic Server. | | | |
|  |  | | | |