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| **SMYRNA JEBARANI** |
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| **Summary** |

* To establish myself in a better position where my knowledge, ability and skills are effectively utilized for the mutual growth of self and organization while being resourceful, innovative and flexible.
* A multilinguistic Software-Tester-turned-Business-Analyst, who found her passion.
* An accomplished Business Analyst with 1 year of experience and a deadline-oriented software tester with 1 year of experience in manual and database testing.
* An ardent analyst, with a flair for adapting quickly to dynamic business environments. Adopting pragmatic approach in improvising on solutions and resolving complex business issues
* An energetic, self-motivated team member with hands on experience in business analysis, requirements gathering, application integration and customization
* Analytical thinker that consistently resolves ongoing issues or defects, often called upon to consult on problems that have eluded resolution by others.

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| **Linguistic Expertise** |

Languages - Native: **Tamil.**

Languages – Read/Write/Speak : **English, French, German (A1).**

Languages – Read/Speak : **Malayalam, Hindi.**

Languages – Speak : **Telugu, Kannada.**

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| **Technical Expertise** |

Defect Management Tools : **Maestro.**

Database : **Mainframe, Oracle, DB2, SQL.**

Programming Concepts : **Java and OOPs (Basics).**

Operating System : **Windows 7, Windows 10.**

Application Software : **MS Outlook, MS-Office, Lotus Notes.**

Web Browsers : **MS Edge, Chrome, IE, Firefox.**

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| **Employment History** |

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| Company | Designation | Period |
| Wipro Limited, Chennai. | Associate Analyst | March 2019 - Present |

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| **Educational Qualifications** |
| **Degree** | **Qualification** | **Institute, Place** | **%** | **Year** |
| Bachelors | B.E., Electronics & Communication | KGiSL Institute of Technology | 80 | 2019 |
| HSC | Higher Secondary | Stanes Anglo-Indian Higher Sec. School | 91.2 | 2015 |
| SSLC | 10th Standard | Stanes Anglo-Indian Higher Sec. School | 96.4 | 2013 |

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| **Projects**  |

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| Project Title | **Annual Enrollment** |
| **Client** | **HP Inc.** |
|  **Technologies Used** | Database testing, Manual Testing. |
| **Role** | Software-Tester-turned-Business-Analyst  |
| **Team Size** | 20 |
| **Period** | 21 Months |

Annual Enrollment involves the management of all the employee benefits of the client as a one time election for their Health & Welfare Benefits for every plan year. Before making elections, EWS (Enrollment Work Sheet) will be sent to participants to make elections according to their own choice. Two type of AE is Active AE and Passive AE. This project allows all the employee of the client to enroll into their annual health benefits for a plan year and details will be stored in the DB2. Eligible employees are identified based on the eligibility chart and processed further. Once a participant is willing to Enroll in the Health & Welfare group Benefits, he/she can start enroll calling Customer Support or via Online (Upoint/YBR), flow activities with enrolling him/her into appropriate plan with respective of Medical, Dental and Vision. These activities are carried out in order to avail him/her benefits a participant requested and allowing him/her to view or change his status.

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| **Responsibilities** |

* Be competent in meeting customer’s requirements whilst managing their overall expectations
* Analyze Business Requirements, design, develop, test and deliver quality software products in a complex environment.
* MS Office, SQL, Manual testing.
* Provides support and assistance to technology team serving as a liaison between business and technology to translate strategic and tactical objectives into workable solutions.
* Works on small projects or as a team member on larger information technology projects typically under direction of more senior business analysts

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| **Personal Details** |

Date of Birth : 11th September 1997

Nationality : Indian

Gender : Female

Marital Status : Married

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