

## Contact

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## Top Skills

Lightning

Service Cloud

Customer Relationship Management (CRM)

## Certifications

Salesforce Certified Platform Developer I

# Naitik M

Sr.Salesforce Developer

San Antonio, Texas, United States

## Summary

- Experienced using Salesforce Lightning UI. Created Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features.
- Leveraged APEX Controller to make a call for external requests to retrieve data from various API's and displayed them on to the component.
- Enabled Aura Framework, by adding Aura Attributes and Aura Handlers for Events to focus on Logic and Interactions in Lightning Applications.
- Minimized code in JavaScript Controllers by adding reusable functions in Helper Component. Updated the APEX Controller and Helper functions regularly making the Component Context Aware as per business requirement.
- Experienced in Service Cloud, Sales cloud, Chatter & App - exchange applications.
- Expertise in Visual Force, APEX Database, APEX Triggers and APEX Testing. Designed Visual Force pages with custom controllers and controller extensions to build custom user interfaces for mobile and web apps.
- Experience in APEX Programming by creating Custom Triggers and perform Asynchronous calls to implement the business logic as per the requirements.
- Efficient in monitoring Apex asynchronous processing using future methods, batch apex, controlling processes with queue able apex and scheduling jobs using apex scheduler.
- Used SOQL and SOSL Queries within Governor Limits for data fetching and manipulation needs of the application.
- Experienced in improving application performance by reducing retrieval times using Org and session cache
- Experienced in deployments of Apex and VF pages across DEV, Test and Production instances.

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## Experience

## Workday

### Application Developer

March 2020 - Present (2 years 11 months)

California, United States

## State Farm ®

1 year 3 months

### Sr. Salesforce Developer

January 2019 - March 2020 (1 year 3 months)

### Sr. Salesforce Developer

2019 - March 2020 (1 year)

Bloomington, Illinois, United States

- Created modern Enterprise Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features.
- Upgraded some Apps from Salesforce Classic to Lightning Experience to develop rich user interface and better interaction of pages.
- Developed Apex Classes for Visual force pages. Developed required Triggers for application.
- Daily administration and support of Data.com by providing marketing leads and support to front-line sales colleagues.
- Visualforce Pages for Lightning Experience, Alternates for Java Script Codes, Sharing Visualforce pages between Classic and Lightning.
- Have written Batch Apex for the asynchronous data updates. Created E-mail Templates for the email alerts created. Used analytic snapshots for bi-weekly reports.
- Used Eclipse, Force.com, Developer console IDE's for development of Apex classes, Visualforce pages, Triggers and changing meta-data.
- Installed/Uninstalled packages from AppExchange. Setup Email Services on Force.com platform to handle inbound emails.
- Implement Roll-up Summary fields to aggregate data from child records on the parent.
- Developed many Report Types and created various Reports (summary reports) using the Report Builder according to the need of the organization.
- Developed rich UI using HTML5 and CSS3 in Visualforce pages and used JavaScript and JQuery to utilize the plug-ins.
- Experienced in migrating the standard and custom objects in standard experience to lightning experience.
- Handled ongoing customization/ alteration of Salesforce.com. To increase benefits and usability.

- Worked on Salesforce1 Platform to build Mobile App by enabling Lightning Components for use in Salesforce1 mobile platform to make Lightning Application mobile.
- Designed Salesforce service cloud console to enhance productivity with dashboard like interface.
- Created custom fields, pick lists, dependent pick lists, and validation formulas to the custom objects.

## Evariant

### Salesforce Developer

July 2017 - December 2018 (1 year 6 months)

Austin TX

- Created modern Enterprise Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features. Upgraded some Apps from Salesforce Classic to Lightning Experience to develop rich user interface and better interaction of pages.
- Design, develop and implement solutions for the Apttus CLM system deployed on the Salesforce platform.
- Create and modify contract templates using Apttus X-Author Word.
- Customized Salesforce CRM beyond native functionality with Visualforce and Apex code as per the requirements.
- Integrated Salesforce with Mule soft to connect with enterprise applications in the cloud and on-premise.
- Built reusable UI/UX components with Lightning component framework.
- Developed Test classes and maintained the proper code coverage to deploy into the production boxes.
- Implemented Salesforce Lightning Components for small set of users within the organization.
- Implemented Service Cloud including: Service Console, Customer Portal & Communities, Case Feed, and Knowledge Base & Entitlements.
- Experience with Salesforce Service cloud implementation and Sales cloud.
- Created custom controllers and controller extensions while developing Visualforce pages.
- Developed the Apex Triggers to ensure the correct data entries into the system.
- Created Validation rules on various objects. Also, created assignment rules on Lead object to assign the Leads automatically to various groups of users based on the region.

- Implemented Salesforce Development Cycle covering Sales Cloud, Service Cloud, Call Center, Chatter & App-exchange applications.
- Created Custom Objects, Tabs, and Sharing Rules as per the business requirements.
- Customized Salesforce.com Fields, Page Layouts, Record Types, Queues, and Profiles and make the same changes in test and production environments.

## Discover Financial Services

Salesforce developer/Admin

August 2015 - June 2017 (1 year 11 months)

Chicago, Illinois, United States

Worked on various standard Objects like Leads, Accounts, Contact, Opportunities, Products and contracts that helps the company to maintain their information and make sales of the product.

- Created many of Roles and Profiles for the organization, which helps them in maintaining the Security for different individuals who are working in the organization.
- Developed Validation Rules for the Custom Objects and Approvals for some fields.
- Implemented field level Security, Profile, and audit trail setup.
- Customized several Formula fields, Workflow Rules, Validation Rules, Triggers, Apex classes.
- Created several Validation Rules, Custom buttons, and links on custom and standard objects.
- Create many of the custom controllers and custom Buttons which are used in the salesforce Visualforce pages.
- Developed APEX class, Controller class and APEX Triggers for various functional needs in the application.
- Created the many of the Reports and Dashboards, which helps the sales team in marketing their product.
- Created Visual Force pages and Components used repeatedly in Visual Force pages to reduce the case of overabundance whenever needed.
- Involved in Salesforce.com application setup activities and customized the apps to match the functional needs of the organization.
- Created Visual force pages in page layout of the custom objects, which helps us to describe the details of some of the standard objects, which are used in project.
- Scheduled Apex Batch jobs for processing large records.

- Involved in Data mapping specifications to create and execute detailed system test plans. The data mapping specifies what data will be extracted from an internal data warehouse, transformed, and sent to an external entity.
- Worked on data migration from databases to SFDC using Data Loader.
- Worked on Data Loader, which helps us to perform CRUD operation with the help of CSV files.
- Created email templates and inbound emails using Visual Force for customers and clients.

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## Education

Maharashtra University

Bachelors of Science , Bachelors · (2009 - 2013)