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| C:\Users\isha.gupta\Desktop\2019\February 2019\Shivangi\4_doc.jpg **SHIVANGI PAWAN****linkedin.com/in/shivangi-pawan-280217a5****Business Analyst | PSM-I | E-Commerce | Supply Chain | Sales Operations | ARIBA administrator | Business Consultant** +91-9304510960  shivisays24@gmail.com |
| **Executive Profile*** **Qualitative experience in consulting practice with proven capabilities in capturing As-Is process**, preparing functional specifications, business blueprint document, analyzing the gaps and preparing functional test cases
* **Resourceful in establishing strong rapport with key clients/ stakeholders** and developing suitable products for them as per their requirements
* **Skilled in providing innovative & business effective solutions services while ensuring optimum use of qualitative and quantitative analysis** frameworks and tools
* **Expertise in devising strategies, objectives, vision, roadmap & milestones** for successful execution of programs
* **Champion with a strong focus on quality & governance**, and acts a catalyst for change, facilitating continuous process improvements for transformative results and delivering peak-performing teams / improved frameworks
* **Experienced in managing projects, collaborating with project teams and deploying technology to build successful solutions** & services as per business requirements
* Capability to set and articulate a strategic vision, drive critical decision-making, influence and inspire others and get results
 | **Core Competencies**Business Requirements Requirement Gathering and Elicitation User Acceptance Testing Stakeholder Management Business DemosCatalogue ManagementProcurement and Supply ChainCorporate Communications Manual TestingPresentation Skills Information Technology Software Development Life Cycle SAP Ariba , Coupa , PeopleSoft , Service NowSQL, DOT NET, ALM , JIRA , Agile, Scrum |
| **Organizational Experience****Feb’18-Present with Wipro Limited** **Growth Path:** **E-business Consultant****Roles and Responsibilities –*** As an e-Business Consultant, I work in a team of 5 facilitating B2B Integration. We are entry point of every customer’s ERP integration journey. My work includes integrating enterprise and corporate’s customer ERP’s to online catalog / storefront. Each project and customer is unique due to the ERP solution they might be using [example - ARIBA, Coupa, PeopleSoft, Service Now, Oracle SRM] and due to any customized requirement they might have.

**Achievements –*** Grabbed the role of ARIBA administrator and Purchase order integration SME as part of Sales Operations for Asia Pacific and Japan region along with the customer onboarding projects I work on.
* Won “Victory League [Extraordinary Commitment]” award for proactiveness during Ariba integration project.

**Business Analyst****Roles and Responsibilities-** * Worked as IT Business analyst / pricing SME converting business requirements into technical designs and drafting them into functional design documents. I also used to drive the user acceptance testing and support the product until it is released and signed off. I interacted immensely with business stakeholders for requirement gathering, analysis, UAT, showing product prototype and demos. I was also able to manage stakeholder engagement using RACI model.

**Achievements –** * Won “Round of Applause [Customer Centricity]” award for my never give up and always ready to help attitude.
* Won “Victory League [Extraordinary Commitment]” award for out of box thinking and proposing technically feasible solution to business problems.
* Won “You Made a Difference” award for being able to grasp the functional end to end application knowledge in small span of time and due to the ability to understand and analyze business requirement in crystal clear way.

**Quality Assurance Engineer****Roles and Responsibilities-** * As quality assurance engineer, I led the team of 3 and worked as manual tester driving system integration, performance, and regression testing for HP’s standard and special pricing applications. Used HP ALM and JIRA for defect logging and tracking.

**Achievements –*** Won “Inspiring Performance” award for being able to lead the team although being very new and for trying my level best to deliver bug free software every release.
* Worked on multiple release simultaneously in tight timelines and was able to deliver software with minimal bugs.
* Took complete and end to end ownerships of the user stories assigned to me and worked with cross functional teams when needed.

**Technical Support Engineer** **Roles and Responsibilities*** Worked as L4 support engineer, part of global operations center which included ticket resolution and solving functional/ technical issues for HP’s e-order creation tool used in APAC region.

**Academic Details*** B-Tech in Computer Science and Engineering | Bhagalpur College of Engineering | 2013 – 2017

**Licenses and Certifications*** Professional Scrum Master [ PSM I ] | Scrum.org | September 2020
* ECBA Exam Preparation | ApnaCourse.Com | June 2020
* Business Analysis Fundamentals | Udemy | June 2019

**Personal Details*** **Date of Birth**: 24.02.1996
* **Languages Known** : English and Hindi
* **Address:** BTM 1st Stage, Bengaluru - 560068

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