**VASANT GUTTE** CAL-O, CAL-T, CAL-E, SAFe-RTE, SAFe-SA, SAFe-SASM, ICP-ACC, TKP, CSP-SM, A-CSM, CSM

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**Resume**

**SUMMARY:**

Agile coach, Certified Scrum Master and Technical manager with a specialty in changing team mindsets to Agile, building high performing teams. Professional with a well-earned reputation for strong work ethic, approachable and commitment to technical delivery, servant leadership.

I live up to the key characteristics of the Scrum Master. Strong believer in Scrum values.

**CAREER HIGHLIGHTS:**

* 15.8 years of experience as IT Delivery professional with **5+** years of **agile coach, Senior scrum master** and **Agile Project Manager.**
* Expertisein **Scrum Framework,** Agile transformationsandproven **Servant leader.** Defined Agile governance framework including scrum of scrums.
* Strong understanding of Software Development Life Cycle **(SDLC),** with hands on experience in **Water Fall** and **Agile –SCRUM**, **SAFe** and **KANBAN.**
* Anticipates and identifies issues, and provides recommendations to address roadblocks and areas of opportunity. Strong collaboration and conflict resolution skills.
* Expert at facilitating **agile ceremonies** within time limits. Experience of **XP** practices.
* Expert at different **facilitation, Mentoring**, C**oaching** and **Teaching** techniques.
* Support the multi-year strategy for Agile Transformation-Influence business and technology teams on agile principles, values, building techniques, growth, and maintain a thriving agile organization. Led up to four scrum teams simultaneously.
* Experienced in resolving **impediments, Risks, Issues** with the help of **scrum values.**
* Strong experience of working at client location and handling customers from front.
* Hands on experience on LMTs:**Jira, Rally, TDP, Agile craft, QTest, Remedy, HP QC.**
* Experience and Knowledge of **Spotify**, **BDD,** **TDD, FDD**.

**GLOBAL CUSTOMER FACING EXPOSURE:**

* Around 7+ years of onsite experience with different customers and locations.
* Worked with **HSBC Bank** N.A. as onsite developer at One HSBC Centre, Buffalo, USA.
* Worked with **AT&T Services Inc., USA** since 2013 to 2018 at Atlanta GA, USA.
* Worked with **T-Mobile** from 2018 to 2019 at Redmond WA, USA

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| **Certifications** | **Core Competencies** |
| Certified Agile Leadership for Org’n (CAL-O)  Certified Agile Leadership for Teams (CAL-T)  Certified Agile Leadership Essentials (CAL-E)  SAFe 5.0 Release Train Engineer (SAFe – RTE)  SAFe 5.0 Advanced Scrum Master (SAFe-SASM)  Leading SAFe 5.0 (SAFe-SA)  ICP- Associate certified coach (ICP-ACC)  Certified Scrum professional SM(CSP-SM)  Advanced Certified Scrum Master (A-CSM)  Certified Scrum Master (CSM)  Team KANBAN practitioner (TKP)  Scrum foundation professional cert (SFPC)  Hadoop Administration  Manager Development program by HSBC GLT. | Scrum Framework, SAFe  Agile Coaching, Mentoring, Teaching.  Servant leadership  Agile Project management  Technical Project Management  Facilitating, Agile consulting  Risk Management  Stakeholder Management  Non-Prod Environment Management  Release planning and Management  Collaboration & Conflict resolution.  Software Development Life Cycle(SDLC)  Incident and Problem Management(ITIL)  Digital Transformation |

**WORK EXPERIENCE : Principal consultant Infosys Ltd. On Jan 18th 2021 to till date**

**TechMahindra Ltd. as Tech Manager since Dec 2010 to Jan 18th 2021.**

1. **Project:** DIFR - Digital Integration Foundation Reverse. Role: Agile coach, Sr Scrum Master Client : T-Mobile Inc. USA. Location: USA/India. Duration: Mar 2018 to till date.

DIFR aims to digitization of return inventory management and scale up the capabilties to other areas of TMO business. Working as Senior scrum master for three teams.

**Key contributions as Agile coach, Senior Scrum Master:**

* **Mentor, coach** group of Product Owners around Scrum, Backlog Management.
* Teams were already formed & storming stage, I have contributed to convert into high performing teams by removing few key dysfunctions of the team.
* Establish and extend **Agile processes**, setting up CoPs and CoE programs.
* Led the local **Agile cultural change**, ensuring alignment with the leadership.
* Promote , advocate culture of **continuous improvement** and **empiricism**.
* Used coaching practices(**GROW**) to create awareness, enabled the team potential.
* Implemented few additional **agile metrics** to make the performance quantifiable.
* Educated and mentored team on effective story point estimation process.
* Responsible for Organize, facilitate all scrum ritual meetings for all teams: **Sprint planning, Daily standups, Sprint demos, retrospective** & **story refinements** for teams. Ensured scrum meetings happen in **timely** and **productive** way.
* Facilitating design discussions among stake holders and architects.
* Worked closely with the Product Owner to maintain the **product backlog, prioritization** and handle changes to the product backlog or sprint backlog.
* Worked to **remove impediments** on a daily basis before it turns into risk.
* Established communication channel with all stakeholders so that they are informed of schedules and **timelines, statuses, issues, Risks, mitigations**
* Worked with Release Train Engineers to align schedules to market the product.
* Helped team to increase **collaboration** culture**,**  removed **distractions.**
* Conducted effective retrospective meetings to practice **inspect** and **adapt.**
* Conducted trainings on effective usage of Jira, Scrum framework, agile coaching.
* Coached teams on key values of scrum, encouraged **adaptation** and **inspection, open communication, collaboration** and environment that fosters Agile.
* Tracked scrum metrics including **velocity, capacity, burndown, data veracity, predictability** and **retrospective** outcomes.
* Aligned with stakeholders on impacts due to requirements and priority changes.
* Implemented agile practices TDD, XP/Engineering practices, wherever applicable.
* Facilitate discussions and **conflict resolution**, including escalation of **issues, challenges** and other problems to senior management.
* Maintained transparency on Product, Sprint backlog, maintained healthy backlog.
* Highlight **team’s success** within and outside the teams.

1. **Project:** **NextGen POS Development**. Role: Agile coach, Scrum Master.

Client: AT&T Services, USA. Location: Atlanta, USA. Duration: Mar 16 to Feb 2018.

NextGen was aimed to builed microservices based digitial point of sales application for all retail staires of ATT. Worked as Scrum Master for two teams.

**Key contributions Agile coach, Scrum Master:**

* There were two new teams of total size 20. Teams were not worked into agile earlier, my responsibility was to **coach** them on a**gile values, practices, and Scrum framework.** Shifting mindset to agile. Training team on agility and Scrum.
* Primary duty was to nurture the Agile and scrum values, **Remove or escalate impediment**, Prevent distraction, Track and communicate **team velocity** and sprint/release progress. **Coach development teams** on the core agile principles.
* Facilitating all scrum ceremonies, **planning, daily stand ups, sprint demos, retrospective and user story refinements** for globally distributed teams.
* Practiced all stages of the agile team- forming, storming, norming and performing.
* Conducted few trainings and workshops for teams, leaders and product team.
* As the project/product was newly build, I had to connect many dots by **hosting design meetings, discussions, workshops** with all important stakeholders.
* Got appreciation for effectively tracking the PI objectives, resolving risks.
* Brought the team to performing stage at very short Spike.
* Team has been followed as pilot team in the group for agile practices.

# Project: eStrategy Development, Duration: June 14 to Feb 16. Location: USA.

Client: AT&T Services Inc, USA. Role: Environment manager & release planner

# Project: Nitrous – TEMO. Duration Jan 11 to June 14 Location: India/USA.

# Client: AT&T Services Inc, USA. Role: Environment manager & Release planner

**Key contributions as Environment/Release manager:**

* Implemented environment management processes across all ordering and billing applications of AT&T. Test Environment Management & Project Management.
* Contributed to ensure IRP (Integrated Release Plan) is followed across environments & applications. Resolved conflicts in schedules of release calendars.
* Work with Testing organizations, Environment owners, Strategy and planning team, Lead PMs and delivery leads for unresolved issues.
* Led the migration of all test environment servers from Unix to Linux machines.
* Achieved 100% release Readiness for all E2E testing environments (470 applications), for every major releases. And Maintaining Release env calendar.
* Allocating infrastructure for major programs, identified env needs for future.
* Recording hardware needs from applications and guiding them to open VPMO.
* Managing RRT, CCB, STT, ORT, and Metrics Tool for release updates and needs.
* Coordination, tracking and reporting of software builds shakeouts and deployments. Worked as project manager for the team.
* Daily **Problem/Incident Management** for smoke test issues. Leading calls.

**HSBC GLT, Pune as Sr. software engineer Sep’2006 to Dec’2010**

# 5. Project Title: PIB-BIB HOST. Organization: HSBC BANK USA.

# Role: Senior Software Engineer, Location: USA/India

**Key contribution as developer & Onsite coordinator.**

Development of new components and modules for HSBC Internet banking. Worked on Requirement gathering, Estimation, Design, Development, Unit testing, UIT, SIT support (fixing defects, solving environment issues). Worked for Implementation support, Pre & Post implementation activities of major mainframe production releases with HSBC USA. Interaction with Business, customer manager and offshore team as ONC. Worked of Production support – level 2 & Level 3 (IFS Problem tracking). Working as module lead for BFE interface of online Account Opening project.

**Skytech solutions Pvt. ltd. June’2005 to Sep’2006**

**6. Project: COSMO MMS client**: United airlines, USA. Role: Associate Software Engineer

**Key contribution as developer:** As a development team member responsible for Analysis, design, coding, unit testing of MERs. Actively worked as **IQA, SCM,** for project and faced external audits.

**ADMIRATIONS**

* Got “**Valuable team Player**”, “**Pat on the Back**”, “**Bravo”** awards multiple times in TechMahindra for exceptional performance during different quarters.

**SKILL SET**

**Technical:** COBOL, Java, SQL, CICS, JCL, DB2, VSAM, Cassandra Microservices, DevOps, CI/CD. Swagger, REST API, RabbitMQ.

**Tools**  Jira, Rally, TDP, Confluence, HP QC, Remedy, AOTS, USH, Share Point, ENDEVOR, FILE AID,XPEDITOR, changemen , Jenkins,GitLab, Selenium, Junit, SonarQube, Splunk

**ACADEMICS:**

* **Bachelor of Engineering (B.E.)** in 2003 from M.G.M.’s College of Engineering

Nanded, S. R. T. M University, Nanded with distinction.

**ADDITIONAL INFO:**

1. Member -Board of Study for MGM University Aurangabad, for Science Education.
2. Trustee – Better Tomorrow Foundation, Pune. NGO to improve rural education.
3. Organizer for Tech Life Club (Trekking club) at Nanded.
4. Active participant into different Agile meetups at Pune.
5. LinkedIn url: <https://www.linkedin.com/in/vasantgutte/>