**Experience Summary of Qualification:**

* Around 6+ years of IT experience in all phases of Software Development Life Cycle (SDLC) which involves requirement gathering, requirement analysis, design, development, implementation & enhancement of projects using Salesforce.com CRM, Salesforce Administrator and Java/J2EE technologies and followed Agile(SCRUM) & Waterfall Methodologies. Involved on salesforce configuration, customization, integration, deployment, communities and classic to lightning migration, lightning component, lightning design system. Good Knowledge on Software Development Life Cycle (SDLC), Agile and Scrum Methodologies.
* Strong Experience in Developing client specific solutions using **Apex classes**, **Triggers**, **Controllers &** **Controller Extensions**, **Components**, **Test Methods**.
* Involve in requirement gathering, configuring, and customization according to business requirements
* Analyze complex user requirements, procedures, and problems to improve the existing System design.
* Experience in the complete life cycle of project development(SDLC) including System Analysis, Design, Development, Testing, Deployment and Maintenance.
* Participate in daily scrum meetings; analyze assigned user stories, identify/resolve gaps in functional user stories/business requirements.
* Develop end-to-end application components involving business layer, persistence layer, database, and web services layer.
* Implemented SOQL, SOSL, Aggregate quires required for the application in Apex classes, Triggers and Batch class.
* Review and modify programs to ensure technical accuracy, security, and reliability.
* Work with other developers on identifying a perfect solution or a plan of implementation of changes that are required to applications.
* Developed custom UI using CSS, HTML, Visualforce components and used JQuery, Javascript for front-end validation.
* Support the testers during the testing phase of the stories and ensure that the code has at least 85% of coverage.
* Provide technical guidance and direction on the design, development, security, infrastructure, testing, and implementation functions of Applications.
* Analyzed **Sales,** **Marketing**, **Customer Service and Support** business processes used by salesforce.com customers and recommended ways to improve their processes using Salesforce.com.
* Experience working with Salesforce.com **Sandbox and Production** Environments.
* Strong knowledge on **Administration setup**, **Apex,** **Visual force** and experience with different SFDC development tools like Force.com, Eclipse IDE and integration tools like **Informatics on Demand**.
* Experience in Apex coding to implement the complex business logic within the **Governor Limits** enforced by Salesforce.
* Strong Knowledge in Salesforce Customization, Workflow Approvals, Data Validation, Sales, Marketing, Customer Service and Support Administration.
* Expertise in Data Migration from Traditional Applications to Salesforce using Import Wizard and Data-loader Utility.
* Proficient with Salesforce DX in creating scratch orgs, packaging the application and deploying using Salesforce CLI.
* Profound knowledge in using Lightning components and Lightning Builder for Salesforce1.
* **Experience in writing test classes and test methods to ensure maximum code** coverage in production instance.
* Experience in integration of Salesforce.com applications with other applications with an emphasis of the **Web Services/XML**.
* Experience in working with **Cloud Computing / SaaS** technologies.
* Extensive experience in designing of **Custom Objects**, **Custom Fields**, **Pick List**, **Role based Page Layouts**, **Workflow Alerts and Actions**, **Validation Rules**, **Approval Processes**, **Custom Tabs**, **Custom Reports**, **Report folders**, report extractions to various formats, design of Visualforce Pages, **Record Types**, **Dashboards**, and Email generation according to application requirements.
* Having experience in Exact Target and salesforce integration.
* Experience in creating and activating the **Marketing Campaigns in Salesforce.com**.
* Extensive knowledge about **Salesforce setup menu**, **Configuration**, Custom application Development, Administration, **Data Migration** and Deployment of applications to Force.com platform.
* Expertise in querying salesforce database using **SOQL & SOSL queries using Force.com Explorer**.
* Experience in web technologies like **HTML, XML, CSS, JSP, JavaScript, DL, and SOAP**.
* Have end to end knowledge on **Agile Methodology**, worked with Scrum Masters, IM PMs on requirements.
* Extensive Experience in **data migration and integration using Data Loader Utility**.
* Expertise in the complete life cycle of project development including **System Analysis, Design, Testing** and **Deployment**.

**Education:**

* Master’s in Computer Science from Monroe College, NY – Dec 2016

**Skills Inventory**

|  |  |
| --- | --- |
| **Salesforce Technologies** | SalesForce.com, Force.com, Lightning, Apex Language, Apex Classes/Controllers, Apex Triggers, SOQL, SOSL, Visual Force Pages/ Components, S-Control, Apex Web Services, Partner WSDL & Enterprise WSDL, Work Flow and Approvals, Dashboard, Analytic Snapshots. |
| **Salesforce Tools** | Force.com IDE (Eclipse), AJAX Tool Kit, Force.com API tools (Data Loader), Force.com Explorer, Force.com Platform (Sandbox and Production). |
| **Tools** | Data Loader, Apex- Explorer, Informatica, Apptus CPQ, Jira |
| **Languages** | Apex, C/C++, HTML, XML, CSS, AJAX. |
| **Database** | SQL Server 2008, Oracle, MySQL. |
| **Web** | HTML, XML, CSS, JSP, JavaScript, WSDL, SOAP. |
| **Tools** | MS Office, Adobe Photoshop, MS Excel, Silverlight, Eclipse IDE. |
| **Web Servers** | IBM WebSphere 4.x/5.x, Apache Web Server, Tomcat 6.x |

**Related Experience**

***Client Name: FedEx***

***Location: Memphis, TN***

***Role: Sr. Salesforce Developer***

***Duration: Jul 2019 – Present***

**Roles & Responsibilities:**

* + Worked closely with customer service team and business analysts and performed detailed analysis of business and technical requirements.
  + Created multiple Lightning Components, added CSS and Design Parameters that makes the Lightning component look and feel better, created Aura based Components, Attributes, and Controllers which can be compatible to access through Lightning App builder.
  + Triggered interface events by user interactions, which includes Lightning Component framework and also involved in building Lightning Components using the aura framework.
  + In order to retrieve data from server-side controller to the lightning component, utilized Apex Controllers which makes a call outs for external requests through different API's.
  + Integrated the Rest based Web Services for extracting the data from external systems to display in the pages of salesforce.com
  + Created a custom app for admin users that will create flow using cloud flow designer and created a web service to start the flow whenever certain requirements are met.
  + Integrate Salesforce DX with VS code to build apps together using the tools, while moving fast and delivering value.
  + Packaged and Deployed customizations from Sandbox to other environments using Force.com IDE. Salesforce DX (Salesforce CLI).
  + Coordinate/assist developers with establishing and applying appropriate branching, labeling/naming conventions using GIT source control.
  + Created various Reports (summary reports, matrix reports, pie charts, dashboards and graphics) and Report Folders to assist managers to better utilize Salesforce as a sales tool and configured various Reports and for different user profiles based on the need in the organization.
  + Experience on Salesforce Development (Apex Classes, Triggers, Visualforce pages, Custom Objects, Profiles & Roles, Security Settings, Integration etc.)
  + Experience in working on Cloud based data integration tools (Informatica Cloud and Salesforce) with real time requirements
  + Excellent experience with data integration (batch and real time) using various kinds of data sources via SOAP and REST
  + Extensive experience with Data Migrations, Report and Dashboard design
  + Experience defining business requirements, writing user stories, and providing detailed Salesforce system and functional designs
  + Experience integrating Salesforce with different business systems
  + Experience with multi-org deployments and integrations
  + Experience in SFDC Bulk, SOAP and REST APIs, batch process, data migration and integration and platform security
  + Responsible for Unit Testing, for the customizations and developments done during the project to ensure that the code has at least 85% of coverage.
  + Deployed code across various sandbox using Force.com IDE, Change Set, Workbench and Force.com Migration tool, prepared package.xml for workbench and Force.com Migration tool.
  + Interacted with testing and the development teams for the development and testing of the code.
  + Expert understanding of integration patterns, connectors, middleware.
  + Expert knowledge of security concepts (authentication, SSL, SSO, etc.).
  + Managing IDM (Identity management) tools based on OAuth 2.0 and SAML (Security Assertion Markup Language) for SSO (Single Sign On).
  + Experience in setting up single sign-on between systems, especially SAML SSO integrations with the Salesforce.com platform

**Environment:** Salesforce Lightning, Force.com Platform, Salesforce DX, CI/CD, Custom Objects, Tabs, Apex, Controllers, Triggers, Visualforce, Page layouts, SOQL, SOSL, Custom Reports, Dashboards, Data Loader, VS Code, REST, HTML, JavaScript, Ajax, JQuery, Windows

***Client Name: RBC***

***Location: Minneapolis, MN***

***Role: Salesforce Admin/Developer***

***Duration: Sep 2017 – Jun 2019***

**Roles & Responsibilities:**

* Interact with Business Users to understand the requirement and implement with best solution possible.
* Working on Salesforce **Sales Cloud** implementation, **Data integration and data migration**.
* Implementing a new Sales System for a Manufacture client and integrating it with various existing systems to provide a seamless effective application.
* Conduct User Story Mapping Sessions with Business Stakeholder to understand the business and create user stories.
* Developed custom UI using CSS, HTML, Visualforce components and used JQuery, JavaScript for front-end validation.
* Hands on design and development of custom solutions on the [force.com](http://cp.mcafee.com/d/FZsSd20s921J5xyZXTd7bbxKVJd6X2adXEK6QQrI8ETK-edFETohhLt4srhKYejd79EVhjKrEjr84ZlUySJfglhrXjzHJoS_BPt5LJeeKRzr-ndzJ8qMw-_R-hppoopd7fnKnhd7ar_9KfLFI9Zh5dqWqJQSul3PWApmU6CQPqpK_8I3DATbL3HCXCM0tBKlJHL_O-8obwjgogs0tlMh9xwmYh9xwcvmy09g5NE4R9AMHdYr618kC7LK0i2go308gs0pfk066xgk5A0i7xxoq3a0XtC5FFNmK718aIawIn0lc9438JisMKU2ge1khE2095Mo2Nwdyp30p0xw1W0k5rfexk2j8se660719saQ0Ei4wea1wwwccAMM4MUc0I1UL3gi19ch39lRQ94NC9wmyjg6x81wem6N83B_9R4k1NEV0EcxJT06lg2EpcIPs2rNA1gj8Mjb1GppUe30p0xZZM1Hxcoo2owp3X0ehjgAyd60A107d795UnsbnGa0Mqccfz8E6lhywi6Q6bP38s5w52VBw1ObxoNk1Nk1v1oF4b4V2PP82z0Mp6D2OplADtc2niVdwiKId64j0x5ICwcaxEndQrwx_Hta16aMa8yvbCS7S3hOYr1vF6y09N8_2pEw4qA3h1lrUiwhid40N7zh08bb7OJIVlwq80XPfDRm-9Ewd50NF_QtH6TCyAQg7RJI_gd44E6y05WvYy9c0Ph0318SY-rdeYY) platform including work in Apex, Visual Force and application integration patterns.
* Configured Azure DevOps as a CI tool for Salesforce.
* Configured Customer portal which allows users to Create and Manage their Licenses which is Custom Object.
* Implemented SFDC Integration using REST/SOAP Web Service API'S. Integrated the SOAP/REST API based Web Services on Demand for extracting the data from external systems.
* Reengineered APEX code already in production to optimize trigger-based transactions for performance and speed as well as to work seamlessly with governor limits.
* Used SOQL and SOSL statements within Governor Limits for data manipulation needs of the application using platform database objects. Automated the business processes using out-of-the-box tools and services of Lightning Experience.
* Lead **Data Migration and Integration** by defining the requirements and collaborating with various cross functional teams to meet the business needs.
* Create Future State Flows, Mapping documents, Data Migration strategy documents, functional requirements for Integration.
* Create and maintain solution design specifications to create new functionality in Salesforce.com to enhance/fix existing functionality.
* Create custom code Reports and Dashboards to better understand the sales funnel.
* Create and Customize Custom Objects, Formula Fields, Cross Object Formulas, Roll up summary fields, validation rules, dependent picklists, and complex page layouts.
* Plan and execute data mapping and conversion activities in Salesforce.com projects.
* Work with data migration and updates through **Excel, MS outlook using Data Loader, Data Loader.io, Import Wizard, Workbench.**
* Use SOQL/SOSL with consideration to Governor Limits for manipulation needs of the application using platform database objects from Salesforce.com objects.
* Enable Aura Framework, by adding Aura Attributes and Aura Handlers for Events to focus on Logic and Interactions in Lightning Applications.
* Develop various **Apex classes**, Controller classes and **Apex Triggers** for various functional needs in the application.
* Use the Sandbox for Development and Testing and Migrate the code to the Production instance after testing.
* Developed end to end application components involving business layer, persistence layer, and database and web services layer.
* Responsible for the overall layout design that meet cross-device compatibility using Bootstrap, color scheme of the web site using HTML5, and CSS3 and Responsible for creating detailed wire frames and process flows.
* Written Apex classes, Controller, Extension Controllers and Apex Triggers in the application for various Business/functional requirements.
* Experience in implementing MVC patterns in salesforce.com customizations.
* Interacted with the Salesforce.com premium tech support team on a regular basis.

**Environment:** Salesforce Enterprise Edition, Service Cloud, Sales Cloud, Salesforce Communities, Apex, Visual Force (Pages, Component & Controllers), Lightning, Force.com Platform, Azure DevOps, CI/CD, Custom Objects, JQuery, JSON, HTML5, CSS3, JS, Bootstrap, Angular JS, Workflow & Approvals, Reports, Custom Objects, WSDL, Custom Tabs, Eclipse/Force.com IDE, DocuSign.

***Client Name: Tvasia***

***Location: Edison, NJ***

***Role: Salesforce Developer***

***Duration: Feb 2016 – Aug 2017***

**Roles & Responsibilities:**

* Analyzed complex user requirements, procedures, and problems to improve existing System design. Worked effectively individually and with team members to achieve customer satisfaction and success.
* Developed custom UI using CSS, HTML, Visualforce components and used JQuery, JavaScript for front-end validation.
* Design and development of custom solutions on the [force.com](http://cp.mcafee.com/d/FZsSd20s921J5xyZXTd7bbxKVJd6X2adXEK6QQrI8ETK-edFETohhLt4srhKYejd79EVhjKrEjr84ZlUySJfglhrXjzHJoS_BPt5LJeeKRzr-ndzJ8qMw-_R-hppoopd7fnKnhd7ar_9KfLFI9Zh5dqWqJQSul3PWApmU6CQPqpK_8I3DATbL3HCXCM0tBKlJHL_O-8obwjgogs0tlMh9xwmYh9xwcvmy09g5NE4R9AMHdYr618kC7LK0i2go308gs0pfk066xgk5A0i7xxoq3a0XtC5FFNmK718aIawIn0lc9438JisMKU2ge1khE2095Mo2Nwdyp30p0xw1W0k5rfexk2j8se660719saQ0Ei4wea1wwwccAMM4MUc0I1UL3gi19ch39lRQ94NC9wmyjg6x81wem6N83B_9R4k1NEV0EcxJT06lg2EpcIPs2rNA1gj8Mjb1GppUe30p0xZZM1Hxcoo2owp3X0ehjgAyd60A107d795UnsbnGa0Mqccfz8E6lhywi6Q6bP38s5w52VBw1ObxoNk1Nk1v1oF4b4V2PP82z0Mp6D2OplADtc2niVdwiKId64j0x5ICwcaxEndQrwx_Hta16aMa8yvbCS7S3hOYr1vF6y09N8_2pEw4qA3h1lrUiwhid40N7zh08bb7OJIVlwq80XPfDRm-9Ewd50NF_QtH6TCyAQg7RJI_gd44E6y05WvYy9c0Ph0318SY-rdeYY) platform including work in Apex, VisualForce and application integration patterns.
* Configured Azure DevOps as a CI tool for Salesforce.
* Configured Customer portal which allows users to Create and Manage their Licenses which is Custom Object.
* Implemented SFDC Integration using REST/SOAP Web Service API'S. Integrated the SOAP/REST API based Web Services on Demand for extracting the data from external systems.
* Reengineered APEX code already in production to optimize trigger-based transactions for performance and speed as well as to work seamlessly with governor limits.
* Used SOQL and SOSL statements within Governor Limits for data manipulation needs of the application using platform database objects. Automated the business processes using out-of-the-box tools and services of Lightning Experience.
* Completed bulk imports of data using Apex Data Loader and by writing scripts based on the level of complexity.
* Responsible for Unit Testing, for the customizations and developments done during the project to ensure that the code has at least 90% of coverage.
* Deployed code across various sandbox using Force.com IDE, Change Set, Workbench and Force.com Migration tool, prepared package.xml for workbench and Force.com Migration tool.
* Interacted with testing and the development teams for the development and testing of the code.
* Leverage knowledge of tools and best practices for development and deployment of enterprise applications, including source code management, code review/optimization, and unit testing

**Environment:** Salesforce Enterprise Edition, Service Cloud, Sales Cloud, Salesforce Communities, Apex, Visual Force (Pages, Component & Controllers), Lightning, Force.com Platform, Azure DevOps, CI/CD, Custom Objects, JQuery, JSON, HTML5, CSS3, JS, Bootstrap, Angular JS, Workflow & Approvals, Reports, Custom Objects, WSDL, Custom Tabs, Eclipse/Force.com IDE, DocuSign.

***Client Name: ITeam Tech  
Location: India***

***Role: Java Developer***

***Duration: Apr 2014 – Jul 2015***

**Roles & Responsibilities:**

* Participated in business meetings along with business analysts to record user requirements, and developed design artifacts and published.
* Developed UI using HTML, CSS, JavaScript validations and XML.
* Coordinated with BA group for better understanding of functional requirements analyzed and designed the business requirements to documented and implemented.
* Integrated with LDAP authentication in the application for authorization and authentication of user.
* Used Web services for transmission of large blocks of XML data over HTTP.
* Used Hibernate for Database Persistence to perform actions like insert, update, retrieve.
* Used Eclipse 3.8 IDE for developing code modules in the development environment
* Used SVN version control to track and maintain the different version of the project.
* Creation of mock response and Unit testing the response with database populated values.
* Participated in the design and development of application using JSP, HTML, CSS and JavaScript.
* Used Eclipse as IDE tool to develop the application and JIRA for bug and issue tracking.
* Developed the presentation tier of the application using Struts framework and MVC design pattern.
* Designed and developed DAO’s for accessing the POJO’s and updating the DB tables using the POJO’s, Java Collections, and Synchronization etc.
* Developed and modified the stored procedures, the DAO (Data Access Objects) and VO (value Object) classes for separating the Data Access logic and business logic. Extensively participated in application integration. Spring is used to integrate Struts and Hibernate.
* Implemented interceptors for Spring and Hibernate.
* Configuration issues in the various frameworks used were identified and resolved to extract an acceptable level of performance in terms of efficiency, response and robustness.
* Consumed Web Services as a gateway for the payment through the third-party.

***Client Name: The One Technologies***

***Location: India***

***Role: PHP Developer***

***Duration: Mar 2013 – Mar 2014***

**Roles & Responsibilities:**

* Perform a front-end developer role to develop a Business directory project.
* Team collaboration and Excellent time management.
* Responsible to perform a task to complete a project at timely manner.
* Gathering the client requirements for quality delivering project.
* Maintained and developed e-commerce website using PHP-based framework Magneto, JQuery, HTML and CSS Used PHP framework such as Laravel, Cake, Zend.
* Used PHP My Admin to handle the administration of MYSQL over the World Wide Web.
* Developed presentation layer using HTML, JavaScript, CSS3, AJAX etc.
* Tracked and fixed bugs that were found during various phases of developments.
* Defined and developed the application's presentation layer using HTML5, CSS3, JavaScript and JQuery Scripting.
* Developed cross browser and multi browser compatible web pages using HTML5, CSS3, and JavaScript.
* Produced content pages with CSS3 layout and style markup presentations and also used JavaScript methods and properties.