**Objective**:

* To be a part of a dynamic, vibrant and progressive organization, where I can apply my skills and knowledge to contribute to the value prepositions of the organization.
* Techno-functional role in salesforce will provide me a chance to fulfill my career aspirations.

**Executive Summary:**

* Experience of over **4.5+** years in Information Technology, with a strong experience in Salesforce development and support.
* Hands-on experience in SalesForce.com platform with Salesforce Configuration, apex code, triggers, AURA, LWC Data Management and Integration.
* Result oriented software developer with excellent track record of successful completion of project milestones and quality standards.
* Client Exposure in requirement clarifications. Sound process analysis skills along with excellent problem solving, judgment and decision taking capability
* Developed Visual force pages and lightning Components using Apex Programming on Force.com Platform
* Experience in developing Apex triggers, workflows and validation rules.
* Proficiency in administrative tasks like Creating Roles, Profiles, Users, Page Layouts, Workflow Alerts, Actions, Reports and Approval Processes.
* Process automations process builders , flows ,workflows & approval process
* Assignment rules and Escalation rules.
* Application creation specific to the requirements.
* Creating Reports and Dashboards.
* Designed junction objects and implemented various advanced fields like Pick list, Custom Formula Fields, Field Dependencies, Validation Rules, Work Flows, sharing rules and Approval Processes for automated alerts, field updates according to application requirements
* Implemented security and sharing rules at object, field, and record level for different users at different levels of organization. Also created various profiles and configured the permissions based on the organizational hierarchy

**PROFESSIONAL EXPERIENCE:**

* Working as senior software engineer in client HCL India PVT Ltd (Oct 2018 to Present).

**Education Qualification:**

BE Computer science.

**Technical Skills:**

**Salesforce.com:** Salesforce.com configurations like Workflow Rules, Record Type, Role Hierarchy Validation, Formulae, Custom objects, Page Layouts, Apex Classes, Apex Trigger, Visual Force, AURA, LWC , APPTUS CPQ.

**Salesforce Tools:** Force.com IDE, Force.com API tools (Data Loader), Visual Studio, Git Labs, GitHub.

**Languages:** Apex, Visualforce Pages, CSS, SQL, JavaScript, PHP.

**Web Development:** HTML, CSS, Visualforce, XML, AURA, LWC.

**IDE’s and Editors:** Eclipse Force.com IDE

**Operating Systems:** Windows XP/7/10.

**Database:** DML, SOQL, SOSL

**Deployment Tools:** ANT migration tool, work bench, Changeset, CI/CD using Git labs and dev ops.

**Project Handled.**

**Title : McAfee.**

**Role : Salesforce Developer**

**Description: Insales** is MacAfee in-house agile project based on salesforce sales cloud helps MacAfee to manage their antivirus business all across the world, there is integration between salesforce sales cloud, Siebel, Fusion Middleware, SAP, Adobe Campaign, Post, Apttus CPQ application and databases (Oracle and MS SQL) customer care agents and their respective managers.

McAfee (Sales cloud implementation)

**Roles and Responsibilities:**

* Involved in Requirement Gathering.
* Worked with various salesforce.com objects like Accounts, Contacts, Lead, Opportunity, Campaign Reports and Dashboards.
* Created many custom settings and custom meta data objects to meet the business requirement.
* Developed various Custom Objects, Tabs, Components, Visualforce Pages and Controllers.
* Developed Custom Objects, Custom Reports for the sales performance
* Experience of on CPQ platform such as Apttus CPQ and Salesforce CPQ
* Developed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application.
* Developed workflows, assignment rules, escalation rules and other inbuilt functionality.
* Working on different validation rules on Standard as well as Custom Objects.
* Involved in the development exposing Proposal objects to the third party.
* Developed clone, copy to header fields functionality.
* Worked on Many Templates creation using x-author for excel and X-author for word by APPTUS tools.
* Having understanding and worked on Many of the APPTUS features and developed integration with apptus tool products.

**Projects Handled:**

**Title**  **:Veritas.**

**Role** **:** Salesforce Developer

**Description:**In veritas, they opted for salesforce as their CRM for sales & service cloud implementation, Here we are using Big machines for Quote generation and apptus for quote approval flow inside sfdc, We here using quote to order process where orders will be created in Oracle ERP. For product support we customized service cloud console to greater extent for the customer care agents and their respective managers.

**Veritas(Sales & Service cloud implementation)**

**RoleandResponsibilities:**

* Involved in Requirement Gathering.
* Worked with various salesforce.com objects like Accounts, Contacts, Reports and Dashboards.
* Developed various Custom Objects, Tabs, Components, Visualforce Pages and Controllers.
* Developed Custom Objects, Custom Reports for the sales performance
* Developed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application.
* Developed workflows, assignment rules, escalation rules and other inbuilt functionality.
* Working on different validation rules on Standard as well as Custom Objects.
* Invloved in the development of NCR-SFDC integration, Veritas AEM portal and SFDC integration, SFDC and Veritas LDAP portal integration,
* Service cloud console mini tool customization, Partner and customer portal implementation as well.
* Connected Apps for AEM portal.

**Project Handled.**

**Title:** Brocade Communications.

**Role:**  Salesforce Developer.

**Description:** Client's profile summary: Brocade Communications Systems specializing in data and storage networking products. Originally known for its leadership in [Fiber Channel](https://en.wikipedia.org/wiki/Fibre_Channel) storage networks, the company has expanded its focus to include a wide range of products for New IP and [Third platform](https://en.wikipedia.org/wiki/Third_platform) technologies. Offerings now include [routers](https://en.wikipedia.org/wiki/Router_%28computing%29) and [switches](https://en.wikipedia.org/wiki/Network_Switch) optimized for [data center](https://en.wikipedia.org/wiki/Data_center), campus and carrier environments, IP and Fiber Channel storage network fabrics.

**Roles and Responsibilities:**

* Configuration and customization.
* Creation of user interface pages and custom controllers using visual force and apex.
* Creating Application, Objects, Fields, Page layouts, users, Profiles, roles, Sharing Settings.
* Created Workflow rules, Approval Processes and validation rules.
* Building Reports and Dashboards. Data migration and data uploading using Data Loader.
* Developed workflows, assignment rules, escalation rules and other inbuilt functionality.

**RECOGNITIONS:**

* Achieved award in recognition of Innovation Skills from Client.
* Participated and won many prizes in Quiz Competitions and Talent Tests at School & College Level.

**PROFESSIONAL SUMMARY:**

* Ability to adopt and learn new technologies.
* Ability to communicate effectively with the team members.

Capacity to work in team or individually and take up responsibility.

 Manjunath Mangalagatti

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