

PADRINATH PRABAHAR

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PROFESSIONAL SUMMARY

- Overall **4.2 years** of experience in the **Salesforce CRM as Administrator and Developer**
- Having 2+ years of experience in the Lightning App Builder and **Aura components**
- Hands on experience at support development in **Lightning Web Components (LWC)**
- Developed **Visualforce Pages, Buttons and Tabs** for various business requirements
- Developed custom logic using **Apex classes, Triggers, Lightning Components**
- Developed business logic using **Standard, Custom, and Extension Controllers**
- Done integration using **Apex Integration Service (Apex Rest and Apex SOAP)**
- Hands on experience in writing queries using **SOQL** and **SOSL** in Apex classes and Triggers
- Hands on experience in Marketing Cloud and also generated lead's using **Pardot in SFDC**
- Experience with ETL tools like **Import Wizard, Apex Data loader** which helps us to perform **CURD Operation** with the help of CSV Files
- Ensure **Data Integrity** through the appropriate use of de-duping, loading and exporting tools for bulk of data using Data Loader
- Implemented **Batch Apex and Scheduled the jobs** at regular interval as per the client needs
- Wrote **Test Classes** for Apex class and Involved directly with Test Team and did **bug fixing** during deployment
- Experience in deployment from sandbox to production using **Outbound and Inbound Change sets** in salesforce
- Integrated salesforce account with **Microsoft Outlook**
- Experience in **Configuration, Customization, Data Management and Automation** in Salesforce platform
- Provided **Security Access** through Field level, Record level and Object level using Profile, Permission set and OWD settings in salesforce org
- Worked on **Lightning Process Builder, Workflow rules**, Approval Process, Assignment Rule and Validation rule
- Created **Custom Objects, Fields, Buttons, Email Templates, Reports and Dashboards**. Handled Page Layout, Search Layouts, and Related List and defining field Dependencies
- Good Exposure on Software Development Methodologies like Agile, Waterfall model and Test-Driven Development
- Strong analytical skills, self-driven, keen to learn and adopt new technologies and processes
- Ability to meet deadlines and handle pressure in coordinating multiple task in a project

TECHNICAL SKILLS:

Salesforce Tools	Force.com Change Sets, Workbench, Pardot
Data Management tools	Apex Data Loader, Import Wizard, Data Export, Mass Delete
Languages	Apex, Java, Java Script, XML, JSON
Databases	SQL Server, SOQL and SOSL

Software Associate

Clarisys Technology, Chennai

Nov 2016 – Mar 2021

Clarisys technology is a consulting firm in a web based application design and development company located in India providing web solutions business across the globe. Clarisys Technology provides endeavor solutions that include custom web application development. Their service and products are targeted to reach the clients business. And they working on client's requirements with Development and Support management respective with client's account.

ROLES AND RESPONSIBILITIES AS**SALESFORCE DEVELOPER:**

Jan 2019 – Mar 2021

- Worked with established procedure to develop, test, implement and deployed to client
- And provide technical assistance by troubleshooting bug fixes and minor enhancements
- Experience in using JIRA and SERVICE NOW tools for Tickets and Case Management
- Interacted with various Business Users for gathering the requirements for salesforce.com implementation and followed the prototype during UAT and deployments
- Interacted with various Business Users for gathering the requirements for
- Worked on Agile Methodology of development of all project requirements given by BA Team and also had regular SCRUM Meeting between our teams and Onsite Developer to discuss issue and goals fulfillment

SALESFORCE ADMINISTRATOR:

Nov 2016 - Jan 2019

- Develops work plans or reviews other work plan timelines and manages workflows to meet project timeframes
- Working clients to create and manage workflow rules, data validation, processes and flows
- Created and managed complex workflow rules, data validation, and triggers
- Create and manage custom objects, fields, formulas, validation rules, custom workflow, and approval processes
- Made recommendations for enhancements and modifications to improve system performance, efficiency, internal business process, and reporting
- Migrated the code to Sandbox to Production using Change Sets
- Work Closely with Team Lead to develop solution in accordance to the system design
- Experienced in full cycle implementation of SDLC such as Design, Configuration, Custom Development and Integration
- Interacted with salesforce.com Premium support team and raised tickets for better understanding and also helped end-user to get familiar with application through the implementation phase

EDUCATIONAL QUALIFICATION:

- Master of Business Administration in Information Systems in 2021 with 6.8 GPA
Annamalai University Distance Education, Chidambaram
- Bachelor Of Computer Science and Engineering in 2016 with 7.1 GPA
J.J. College of Engineering and Technology, Trichy