

RAJESWARI A

Senior Analyst, Accenture Solutions Pvt. Ltd.
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5.3 years of experience in Banking and Communication domain.
Worked for Accenture Solutions Pvt. Ltd. as Senior Analyst

KEY SKILLS

- SQL
- PL/SQL
- Oracle Apps
- PowerBuilder
- Unix

PROFILE SUMMARY

- Avid team player with **3 years of experience** in Banking Technology with rich exposure to Back end & Front end development.
- **2.3 years of experience** in Oracle Apps PDH in Communication domain.
- Took ownership of deliverables during the stages of Requirement Gathering, Analysis, Estimates, Design, Coding, Unit Testing, Deployment and Post production support. Ensured high quality work products and processes.
- Vast coding and debugging experience in SQL, PL/SQL and Oracle PDH.
- Hands on experience in Application Development/ Maintenance, change management and Incident/Request handling mechanisms.
- Experienced in Oracle based Front end application developments using Sybase Power Builder tool and Oracle Apps.
- Exposure to UNIX shell scripting as part of Job Scheduling and maintenance activities.
- Have a good knowledge and experience working both in the Waterfall and Agile methodology.
- Exposure to various Devops, Bug tracking and Front End tools.
- Maintained strong rapport with onshore counterparts and coordinated the onshore-offshore connects.
- Highly dedicated, motivating team player and an energetic person with good communication skills.
- Enthusiastic learner who eagerly learns new concepts and technical skills.

SKILLS & PROFICIENCIES

- **Technology** – SQL, PL/SQL, Oracle Apps Technical(PDH), Unix
- **Front End** – Oracle Applications R12, Sybase PowerBuilder(11.5)
- **Tools** – SQL Developer, TOAD, JIRA, Azure Devops, Jenkins, CA Service Desk, CA Scheduler, IBM Relational Team Concert, ClearQuest, WinSCP, Putty, ServiceNow
- **Domain** – Banking and Communication
- **Methodology** – Agile Scrum and Waterfall

ACADEMIC DETAILS

Year	Examination	Institution	CGPA/Percentage
2015	B.E (Electronics and Communication Engineering)	Sri Venkateswara College of Engineering, Chennai	83%
2011	Higher Secondary Public Examination	St. Joseph's Girls' Higher Secondary School, Chennai	96%
2009	SSLC	St. Joseph's Girls' Higher Secondary School, Chennai	90%

PROJECTS

Project : VMware (Jun 2018 – Sep 2020)

Client : VMware

Role : Application Development Senior Analyst

- Swiftly upskilled in Oracle PDH independently and provided high quality deliverables
- Worked on major automation projects which involve auto deriving of more than 250 combinations in R12.
- Worked on automation projects which has reduced the item creation process from 10 days to 2 days
- Developed database objects like Stored Procedures, Functions, Packages, Cursors, Collections, Bulk Collect and Views
- Involved with Business teams for analysis, identifying gaps and design review discussions
- Prepared Technical Design and process documents to be followed by users and provided UAT and Production support
- Worked in new types of change order creation from loading items till report generation
- Performed AOL setups and configured Attribute Groups/Attributes for various Items in Oracle Apps
- Provided weekend support for code release activities
- Handled critical issues and provided appropriate workarounds/fix on time
- Mentored new team members and provided them technical assistance wherever needed

Project : Global AO Debit Wave 1 (Aug 2015 – May 2018)

Client : FIRST DATA HOLDINGS INC

Role : Analyst, Developer

Application Development

- Developed database objects like Stored Procedures, Functions, Packages, Triggers, Cursors and Views using SQL and PL/SQL
- Created front-end applications using PowerBuilder that interact with back-end Oracle objects
- Implemented Switches in power builder for version control
- Automated cyclic reports generation process to reduce the no of repetitive IR's/RR's
- Handled Production, Certifications and UAT deployments/implementations using the CA service desk change management processes
- Requirement Analysis, identifying gaps and requirement tracking
- Provided estimates and risk analysis for various phases involved till the deployment
- Provided High Level and Technical Design responses, documentation and repository maintenance
- Provided post production validations and support services
- Created and modified UNIX shell scripting as part of Job scheduling and maintenance activities
- Unit and SIT testing. Defect logging and tracking using RTC, Clear case and clear quest
- Exhibited commitment and ownership in multiple complex projects, assisted the incumbents and mentored the new joiners

Application Maintenance

- Used CA Service Desk to address and track the incidents/requests from the users
- Handled the tickets as per the priorities/severities without any threats to project activity
- Solved more than 40 high priority incidents and provided KLO during critical hours

PERSONAL DETAILS

Date of Birth: 22nd May 1994

Languages Known: English and Tamil