

# Ashwinikumar Pandey

## Business Analyst

Experienced Business Analyst with Exposure in Technical , Analytical & Business Domain

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## WORK EXPERIENCE

### TATA AIG General Insurance Company Limited

#### Deputy Manager - Process Excellence

05/2020 - Present

Functional & Technical Business Analyst

- Optimized Business workflow by Centralizing Scrutiny Process - Saving 10 Million per annum
- Automated user Management Audit process – saving 60 Hours/ Quarter with enhanced Accuracy
- Prototyped & led the automation of TAT Maintenance Dashboard customized for respective business unit & national head- Slashed 80 % outlier Cases
- Prototyped & led the automation of Productivity Dashboard enabling real time tracking of productivity metrics across Operation Team - Saving 20hrs/ Month of each Business Unit Head
- Recognized & appreciated by National Head for conceptualization & Designing of effecting tracking dashboard
- Roles & Responsibilities**
- Requirement elicitation , Feasibility & ROI Analysis
- Business Requirement Document ,Functional Specification Document , Use case & Test case creation in addition to End to End Project Management
- Heading TATA AIG BPM System as a Business Analyst & Project Manager

### Deloitte Consulting Private Limited

#### Business Technology Analyst

12/2017 - 09/2019

Techno- Functional Consultant

- Implemented two End to End SAP Integration Project for globally leading Retail industry clients
- Optimized count of Change request by integrating requirements - Slashed 1 month Overall development Effort
- Gained In-depth Understandin of Supply Chain Management & Retail Industry
- Recognized with "Applause Award" for Above commensurate Productivity
- Roles & Responsibilities**
- ABAP Developer - developed Multiple Enhancement & Interfaces for SAP Ariba Integration with S4 HANA
- Techno Functional Consultant - Business Process & Configuration Management in additional to end to end project cordination
- Requirement elicitation , FIT GAP Analysis in addition to creation of BRD , Functional specification & Technical Specification

## EDUCATION

### Government College of Engineering , Chandrapur

#### Bachelor of Engineering, Computer Science

06/2013 - 05/2017

8.58/10

### Chattisgarh State Board

#### Higher Secondary School

03/2011 - 03/2013

84%

## SKILLS

Requirement Elicitation

BRD

Advanced Excel

R Studio

Tableau

SQL

Data Analytics

MIS Report

R programming

ABAP Programming

SAP ARIBA INTEGRATION

SAP MM

Business Analyst

Client Interaction

Project Management

Agile

BFSI

UAT

Powerpoint Presentations

General Insurance

Retail Industry

## EXTRA CURRICULAR

### Accomplishments

- House Captain of School for the year 2009-2010.
- Classical Mridanga Player.
- Multiple First Position Awards in Public Speaking Activities.

## CERTIFICATIONS

- Professional Data Science Course - HarvardX

R Programming , Data Visualization ,Probability, Inference & Modeling

- Business Metrics for Data Driven Companies - Coursera

## LANGUAGES

English

Full Professional Proficiency

Hindi

Native or Bilingual Proficiency

Marathi

Elementary Proficiency

## INTERESTS

Psychology

Reading

Cooking