RAHUL PHULSUNDAR

IT Business Analyst

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##### HIGHLIGHTS

* **Primary Skills:**
* Documentation (BRD/FSD), Dashboard, BPMN 2.0, Process Modelling, Facilitation and Elicitation, SWOT/GAP Analysis, Project Management, BDD/TDD, Visual Modelling / Mockups, Business Analysis Tools, Agile Principles, JAD sessions, Root Cause Analysis, Scrum Framework, User Story Automation
* **Additional Skills:**
* Tools/Technologies: Java, MS Visio, SQL, MS Office, MS Project Server, Jira, HP ALM, SnagIT, VersionOne, Salesforce Agile Vision, XML, Microsoft CRM, (User Story Automation), Maven, Gherkins, JSON
* **Domains:**
* Banking and Finance

##### AREAS OF EXPERTIES

Documentation (BRD/FSD)

Dashboard BPMN 2.0

Process Modelling Facilitation and Elicitation

SWOT/GAP Analysis

Project Management

Visual Modelling / Mockups

Business Analysis Tools

Agile Principles/Framework

JAD sessions

Root Cause Analysis

##### SUMMARY

* 14+ Years of experience in making decisions in complex situations and deriving to the most suitable solution through iterations in IT industry with BFSI and Insurance domains
* Gathered requirements from business users and various stakeholders and translated them to the technical team, developing detailed user stories, acceptance criteria, and product backlog items
* Facilitated and performed user acceptance testing, developed deployment plans and documented user training procedures as part of implementation strategy
* Actively participated in backlog refinement, user story prioritization and scrum ceremonies
* Applying good judgment in balancing and advocating for the use of agile delivery concepts and business analysis tools and techniques
* Prepared User Stories, functional-nonfunctional documents, finding insights and building visual representations

##### EDUCATIONAL QUALIFICATION

* Master of Computer Application, Pune University, 2008
* Bachelor of Commerce, Pune University, 2000

##### TRAININGS/ CERTIFICATION

* Business Process Modelling 2.0
* Robotic Process Automation (Ongoing)
* Certified Scrum Master, Scrum Alliance (2015 - 2019)
* Cucumber Automation Framework
* Software Testing Course

##### PROJECT EXPERIENCE

**Matrix Resources, Charlotte, NC Jun’16-Ongoing**

**Project:** Model Risk Policy

**Client: Wells Fargo**

**Role: Business System Consultant**

**Description**: The Model Risk Policy is a web-based workflow application developed to deliver Quantitative Tool & Methodology (QTM) inventory in a centralize location. MoRS manages model risk from inception to retirement hosing model risk policy in one place for entire enterprise.

**Responsibilities:**

* Saved 10% time of next phase implementation by converting the legacy system into the end-to end workflow diagram.
* Work closely with the assigned project managers / scrum masters and business to define the scope of a project
* Actively participated in backlog refinement, product/sprint backlog creation, user story prioritization and scrum ceremonies
* Demonstrated use of best practice business and technical analysis principles such as process analysis and definition using structured approaches, etc.
* Identify and raise risks, issues, assumptions, dependencies, etc. to support solution delivery
* Conducted UAT testing as a UAT Coordinator for more than 10 releases
* Saved 2 weeks of testing efforts by automating Performance Monitoring modules using SQL and Pivot tables for future release.

**Synechron, Pune, India Nov’14 to Jan’16**

**Project:** MARRS

**Client: ABN AMRO**

**Role: Scrum Master/Technical Analyst**

**Description:** MARRS is a system designed with the vision of catering to Dodd Frank and EMIR market reporting requirements. This system takes care of the reporting Dodd Frank and EMIR, along with DTCC reporting guidelines for all the OTC and ETD across asset classes.

**Responsibilities:**

* 100% success rate in delivering 10 releases within 1 year
* 90% of all releases completed on time using agile framework and software development industry best practices
* Simultaneously Managed 25 subordinates including Developers and Testers
* Protect team from over-commitment, manage backlog, prioritize resolution of defects/bugs
* Met goal of addressing and resolving issues within 24 hours
* Facilitate scrum ceremonies (grooming, sprint planning, retrospectives, daily stand-ups)
* Empowered teams to self-organize and grow cross-functionality
* Manage the lifecycle of code development, from ideation to sprints to deployment
* Track and communicate team velocity and sprint/release progress
* Involved in Enhancement for OTC derivative trade reporting for DODD Frank, OTC derivatives reporting for EMIR, Historical Expired Trades (HET) back loading, Input to FpML content mapping and GAP analysis for the HET

**Synechron, Nashville, TN Apr’10 to Nov’14**

**Client: Asurion Inc.**

**Role: Lead Business Analyst**

**Responsibilities:**

* Holds the merit of developing Intake process within 3 weeks estimated about 2 months for the new projects
* Handled BA team for Claim Management including requirement gathering & elicitation thereby preparing detailed user stories and providing the same to IT Team
* Evaluated business unit's activities and compared it against service standards and best practices
* Involved in Behavioral Driven Development (BDD) using 3 amigos sessions
* Lead the development for CRM modules for better customer experience and case management

**Synechron, Pune, India Mar’08 to Feb’10**

**Client: CSSTAR**

**Role: Team Lead – Quality Management**

**Responsibilities:**

* Handled team of 20 people managing manual and automation projects
* Used SQA Analyzer & Oracle TOAD tool to validate data
* Liaised with development and business in verifying issues & defects
* Communicated with business & project management regarding business/testing scope of the application
* Created test summary report and defect verification report

**Synechron, Pune, India May’06 to Feb’08**

**Client: Fortress Investment Group**

**Role: Senior Quality Associate**

**Responsibilities:**

* Automation of test scripts and test scenarios using QTP and VB Script
* Organized test data, and created data profiles for test execution
* Performed Unit Testing, Functional, Sanity, Smoke, and End-to-End testing for the application

**Vision Technology e-Commerce Pvt. Ltd., Pune, India Oct’05 to Mar’06**

**Role: Software Tester**

**Responsibilities:**

* Prepared use cases, test cases, functional testing, performance testing, integration testing, and compatibility testing in client/server architecture
* Coordinated and tracked code, requirements, documentation, problems, change requests, designs, tools/ compliers/ libraries/ patches, changes made to them, and who makes the changes