

# AJLAL AMIR

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## Professional Summary

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**Wipro (Project: Xerox) Position:**

**Project Engineer**

**Duration: April 2018 - Present**

Experience of 2.5+ years in admin/development on salesforce platform. Worked in Agile Environment and holds good command in communication, interacted with clients for understanding the requirements.

## Skills

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- Apex Integration
- Apex Trigger
- Salesforce Admin
- Requirement Gathering
- Process Builder / Workflows
- Strong Interpersonal and Communication Skills
- Data Migration: SFDC Data Loader, Ant, Workbench.
- Debugging and Running Diagnostics
- Scalable Enterprise Software Solutions
- Excellent Analytical and Problem-Solving Skills

## Certifications

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- Salesforce Administrator Certified.

## Work History

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**Project Engineer**

04/2018 to Current

**Wipro – Greater Noida, UP**

**Project: Support Request**

**Key Responsibilities in Project:**

- Involved in development/administration
- Developed Triggers, Apex Classes.
- Resolved algorithmic problems and build complex functionalities for Product.

- Drove on operational improvements which helped in Cost cutting of product at implementation end.
- Worked on implementation for a major customer.
- Created Workflows, Process Builder, Profiles, Validation Rules, Reports.
- Increased customer satisfaction by Debugging/Resolving Critical issues, improved operations and provided exceptional client support

### **Project: Reseller View Portal**

- Worked with the team to create custom application on salesforce called Reseller View.
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- Created custom objects, fields, workflows, triggers for the project.
- Made changes to the portal and added custom functionalities as requested by the client.

### **UI Developer**

**Radford Global Pvt. Ltd** – Noida, UP

#### **Key Responsibilities in Project:**

- Developing and designing web pages.
- Requirement Gathering.
- Attending support calls and progress calls with the customer

### **UI Developer Trainee**

**Opstree Solutions** – Noida, UP

#### **Key Responsibilities in Project:**

- Developing and designing web pages.
- Requirement Gathering.
- Attending support calls and progress calls with the customer

### **Accomplishments**

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- Resolved product issue through consumer testing.
- Well appreciated by the company at first tenure in industry.
- Got promoted in first year of joining the company.

## Education

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**B.tech:** Information Technology

06/2017

**IIMT Engineering College** – Gr.  
Noida

## Additional Information

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### > Trailhead:

- 56 Badges
- 3 super badge

> Guided and Managed 2 resource as a buddy.

> Fun at work is the moto - Productivity at its best.