# MIR MAZHAR, MBA, MSBA, OCP

110 Caterson Terrace, Hartsdale NY, 10530 • 571-338-9734 (MOBILE) • MIRMAZHAR@GMAIL.COM WWW.LINKEDIN.COM/IN/MIRMAZHAR

#### SENIOR PROGRAM MANAGER

# TECHNOLOGY ENABLEMENT, FAST-TRACK IMPLEMENTATION, BIG 4 EXPERIENCE

A dynamic hands-on PM with over 20 years of success and expertise in scoping and implementing leading ERP solutions steering project implementation teams, deploying large-scale complex enterprise systems, creating and executing project management. Demonstrated track record of success with Big 4 Consulting experience advising C-level clients on management and implementation of Oracle packaged solutions (including Fusion, Siebel and Hyperion) with a focus on ERP Roadmap optimation and return on invesment leveraging Agile. Oracle Certified Applications Consultant (OCP in Procurement & Order Fulfillment) and SAP certified (Sales & Distribution track) with hands-on experience with System Implementation/Upgrade, Business and Requirements Analysis, Fit/Gap Analysis, User Training and Testing, Functional and Technical Design, GAAP/IFRS Accounting, Conversion and Integration Strategy. Oracle Modules include: Inventory (INV), Supply Chain/Planning, Order Management (OM), General Ledger (GL), Payables (AP), Receivables (AR), Fixed Assets (FA), Purchasing (PO), Bill of Materials (BOM), Cash Management (CE), Subledger Accounting (SLA), Localizations/Globalizations, iProcurement, EBTax/Vertex O Series, HRMS, iExpense, Oracle Alerts, Oracle Workflow, System Administration, Business Intelligence (OBIEE/OBIA). SAP modules include: Sales & Distribution (SD) and Financial Accounting & Controlling (FICO). Known for delivering success in period-end closing, consolidation, regulatory compliance as per SOX, HIPAA and PCI standards as well as various internal/external reporting mandates, while seamlessly collaborating with C-suite leadership and internal/external stakeholders.

### **Career History**

# W.R. Berkley Corporation (WRBC)

Proiect Director, Dec 2016 to Present

- Serving in this newly created critical hands-on role to build enterprise-wide program management, data management and digital innovation capabilities for this global Fortune 500 insurance company.
- Built the enterprise program management office (EPMO) from the ground up to facilitate timely implementation and maintenance of strategic Financial Applications (FinApps) including Oracle/PeopleSoft and Hyperion.
- Shared subject matter expertise in areas of ERP and Planning & Budgeting to develop robust methodology for reviewing and approving enterprise deliverables encompassing multiple contractors.
- Architected and executed strategic data aggregation initiatives (patent pending) to utilize the
  predictive potential of data analytics resulting in financial savings and productivity gains,
  delivering to-date savings of \$5M and counting.

### **FTI Consulting**

Managing Director, Apr 2015 to Dec 2016

- Led discussions around architecture, requirements gathering, blueprint sessions, business processes and tax compliance.
- Automated financial processes and accelerate digital transformation for various large clients via migration of the ERP financial system architecture to the Cloud, delivering best-in-class business functionality at the same time reducing total cost of ownership.
- Planned and deployed the fin-tech program management office (PMO) with a focus on accelerated delivery and exceeded growth metrics via careful collaboration between finance and technology teams.

 Planned, architected, and delivered one of the largest ERP Cloud implementations on-budget on-schedule for a large global financial services company enabling financial transformation and human capital modernization while delivering high ROI.

### Key clients include Ocwen, GE Oil & Gas and DoD

**AAJ Technologies** (Named in '50 Florida Companies to watch') Delivery Director, Feb 2012 to Mar 2015

- Served as hands-on Program Manager for various critical Oracle R12 upgrade projects spanning Procure to Pay, Order to Cash and Acquire to Retire tracks (PO, AP, INV, WMS, CE, OM, BOM, OM, PA, FA, SLA, EBTax modules) including integration with the new Fulcrum CATS Asset Tracking solution. Project portfolio included several multi-phase multi-year implementations while managing a team size of 40 plus people across multiple locations.
- Setup the Oracle E-Business Suite (EBS) R12 program management office (PMO) providing program management and technical oversight for multiple teams ensuring on-time on-budget delivery.
- Deployed best practices for carrying out high level Upgrade activities to include Oracle module specific configurations and integration with internal/external systems including Vertex O Series.
- Ensured timely and high-quality functional and technical deliverables as per Oracle Applications Implementation Method (AIM)/Oracle Unified Method (OUM) methodology.

Key clients include Marsh & McLennan, Verizon, Cisco, and VMware

# **Deloitte Consulting**

Senior Manager, Aug 2004 to Jan 2012

- Senior Program Manager in Deloitte's Enterprise Applications practice planning, scoping, implementing, and sustaining various large scale ERP implementations across various industries including Oracle vs. SAP assessment and integration work.
- Architected and deployed the FDA's Oracle-based User Fee system for the extraordinarily successful \$1B a year program supporting the Agency's mission of protecting the public health and accelerating innovation in the industry. This project included deployment of iStore, OM, INV, BOM, Configurator, AR, iReceivables, GL modules along with OBIEE and Business Objects. The project team comprised of 35 individuals from Deloitte and another 20 from FDA.
- Led the integration of new data warehouse solutions including the OBIEE and Hyperion Planning applications ensuring on-time on-budget implementation.
- Participated in R12 and Fusion beta testing with Oracle and published thought leadership and best practices in the form of White Papers, Industry Print and POV documents.
- Successfully deployed Oracle EBS in an aggressive timeframe facilitating the shift from transaction processing to decision support for various clients facilitating accounting treatment, SOX compliance, dual GAAP compliance (US GAAP and IFRS) and business process improvements.
- Architected, managed, and deployed several successful initiatives in Federal and Commercial Sector ranging from \$500k to \$50M leveraging Six Sigma, PMI, Agile, ITIL and world-class best practices managing teams ranging from 10 to 50 people.

Key clients include FDA (Oracle), DOL (Oracle) and PBGC (Oracle), Pfizer (Oracle & SAP) and illy caffe

#### JP Morgan Chase

Project Manager, Jul 2003 to Jul 2004

- Integrated the business, data, applications, and technology architecture to enable the student electronic loan delivery model. Performed current and future state modeling, system landscape design, and fit-gap analysis mapped to business drivers.
- Led the implementation of web-based self-service business to customer (B2C) solution platform and established online connectivity with customers.
- Improved cash conversion cycle by 7 days with the enablement of web-based capabilities such as real-time invoicing, billing, and payments.

# **BearingPoint (Formerly KPMG Consulting)**

Manager, Sep 2001 to Jun 2003

- Planned and managed the cutover of a large-scale web-enabled customer relationship management (CRM), supply chain and financial management system implementation project for a large international high-tech client involving multiple locations and a 100 strong project team. Reduced audit observations by 10% by introducing except-based alerts in the application.
- Led planning, project management, resource management and implementation of order fulfillment application including web-enabled product ordering for a large Japanese multinational printing client.
- Designed and implemented an ecommerce application for order entry and billing integrated with Oracle ERP application for a manufacturing client.

### **PricewaterhouseCoopers**

Senior Consultant, Jun 2000 to Aug 2001

- Managed the project team of 30 Consultants as Lead in full lifecycle implementation of this 150 end-user Oracle applications-based financial management system.
- Led critical system development life cycle (SDLC) activities such as requirements gathering, fit-gap analysis, application configuration and super user training while monitoring schedule and cost variances at project level.
- Scoped out post-production sustainment plan and created service level agreements (SLAs) to enable a complete end-to-end application management solution for customers.

#### **British American Tobacco**

Area Sales Manager, Sep 1997 to May 2000

- Served as functional team lead in this global rollout of ERP System focusing on supply chain and finance.
- Coordinated discussions around requirements definition, gap analysis, system design and build, and user training activities leading to a production cutover 3 months ahead of planned schedule.
- Reconfigured the supply chain planning application to meet company's logistical planning needs by cutting down 'stock outs' by 20%.

### **Education**

- Master of Business Analytics (MSBA), NYU Stern School of Business, Mar 2019 to May 2020
- Master of Business Administration (MBA), Lahore University of Management Sciences (LUMS), Aug 1995 to Jul 1997
- Faculty of Science and Bachelor of Arts, Government College University (GCU), Aug 1990 to Jun 1994
- Oracle Certified Professional and SAP Certification

# **Community Activities**

- Junior Achievement
- Boys & Girls Club of Greater Washington

# **Awards**

- U.S. Food & Drug Administration (FDA) Commissioner Honor Award
- Honorable Mention Award at Oracle Open World event